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PART II

Statutory Notifications (S. R. O.)

GOVERNMENT OF PAKISTAN

PAKISTAN TELECOMMUNICATION AUTHORITY

NOTIFICATION

Islamabad, the 8th June, 2010

S. R. O. 658 (I)/2010.—In exercise of powers conferred under sub-clause (o) of sub-section (2) of section 5 of the Pakistan Telecommunication (Re-organization) Act 1996, the Pakistan Telecommunication Authority is pleased to notify following amendments in the Telecom Consumers Protection Regulations, 2009:

Short Title and Commencement.—(1) These Regulations shall be called the “Telecom Consumers Protection (Amendment) Regulations, 2010”.

(2) They shall come into force from the date of gazette notification.

At page 1080 regulation 6 shall be substituted as follows:

“(1) Operators may withdraw the provision of any limited time offer or bundle packages for Services from Consumers, provided that such withdrawal is approved by the Authority, if required and thirty (30) days prior notice is given to Consumers:

(2025)

Provided that in exceptional circumstances an operator may with prior written approval of the Authority, withdraw the provision of any limited time offer or bundle package for Services from Consumers.

- (2) The notice required in sub-regulation (1) shall be served through any of the following means:
- (i) Short messaging service;
 - (ii) Website; and
 - (iii) Print media.

Explanation: For the purpose of these regulations 'packages for value added services' shall include but not be limited to Short Messaging Service, Universal Access Service, Toll Free Service, Premium Rate Service, Content Based Service, Internet Service or any other Service as determined by the Authority from time to time".

At page 1080 after clause (vii) in sub-regulation (2) of regulation 7, the following shall be inserted:

"(viii) Press Advertisement"

At page 1080 after the first proviso appearing in sub-regulation (3) of regulation 7, the following new proviso shall be inserted:

"Provided further that for each connection of the same Service subscribed in consumer's own name, a prior intimation for disconnection shall be given in the notice served under sub-regulation (2) of regulation 7"

At page 1084 after clause (iv) of sub-regulation (1) of regulation 10 the following new clause shall be inserted:

"(v) that no change in tariff shall be imposed by the operator unless a prior notice of seven (7) days is served through any of the means specified in sub-regulation (2) of regulation 7 and the same is placed on website of the concerned Operator"

ERUM LATIF

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