### INDEPENDENT QUALITY OF SERVICE SURVEY OF ROADS IN PAKISTAN

FOURTH QUARTER 2021

ENFORCEMENT WIRELESS – II DIRECTORATE PTA | F-5/1, ISLAMABAD

#### **INDEPENDENT QUALITY OF SERVICE SURVEY REPORT**

#### **INTRODUCTION**

1.1. In order to measure the performance and service quality of Cellular Mobile Operators (CMOs), an independent Quality of Service (QoS) Survey has been carried out on nine (09) Motorways / Highways / Inter Cities Roads of Punjab, Khyber Pakhtunkhwa (KPK) and Balochistan. The name of roads along with survey dates are shown in **Table 1.1: QoS Survey Roads & Dates**:

S. #.	Province	Road	Survey Dates			
1.		Multan to Muzaffargarh Road				
2.	Punjab	Multan to Khanewal Road	25 <sup>th</sup> Oct 2021			
3.		Lahore to Sargodha Road	11 <sup>th</sup> Nov 2021			
4.		Lahore to Gujrat Road	15 <sup>th</sup> Nov 2021			
5.	Khyber Pakhtunkhwa	Peshawar to Mardan Road	1 <sup>st</sup> Nov 2021			
6.	KIIYDEI PAKIILUIIKIIWA	Abbottabad to Battagram Road	29 <sup>th</sup> Nov 2021			
7.		Quetta to Mastung Road	18 <sup>th</sup> Oct 2021			
8.	Balochistan	Quetta to Loralai Road	25 <sup>th</sup> Oct 2021			
9.		Quetta to Dera Murad Jamali Road	1 <sup>st</sup> Nov 2021			

Table 1.1: QOS Survey Roads & Dates

#### **DRIVE TEST DETAILS**

2.1. The QoS survey was carried out using Automated QoS Monitoring & Benchmarking Tool i.e. **"SMARTBENCHMARKER**". Drive test teams covered Motorway / Highway/Inter Cities Roads from one Toll Plaza to another Toll Plaza. During the survey, mobile handsets for Voice Calls, SMS and Data Sessions, were kept in auto detect mode.

#### **NETWORK COVERAGE**

3.1. **4G / LTE SIGNAL STRENGTH**. During the survey, 4G/LTE signal strength samples were recorded on survey routes. As per Next Generation Mobile Service (NGMS) licenses awarded, licensees are required to meet <u>the threshold of -100dBm or above of Reference Signal Receive</u> <u>Power (RSRP) with 90% confidence level.</u> The Confidence Level and Compliance of signal strength is shown in Table 3.1: 4G Signal Strength -100dBm with 90% Confidence Level.

Road Name	4G Sigr	nal Strengtl	n Confiden	ce Level		Compliant	(Yes/No	)
Roau Name	Jazz	Telenor	Ufone	ZonG	Jazz	Telenor	Ufone	ZonG
Multan to Khanewal	94.54%	84.33%	62.49%	97.37%	Yes	No	No	Yes
Multan to Muzaffargarh	90.15%	84.89%	62.36%	91.59%	Yes	No	No	Yes
Quetta to Mastung	93.09%	88.55%	92.38%	94.74%	Yes	No	Yes	Yes
Quetta to Loralai	78.89%	89.88%	88.35%	92.48%	No	No	No	Yes
Quetta to Dera Murad Jamali	92.66%	97.06%	96.85%	81.32%	Yes	Yes	Yes	No
Peshawar to Mardan	61.59%	79.98%	70.87%	85.53%	Yes	No	No	No

Lahore to Sargodha	96.83%	94.23%	34.47%	88.59%	Yes	Yes	No	No
Lahore to Gujrat	92.63%	92.24%	85.82%	96.69%	Yes	Yes	No	Yes
Abbottabad to Battagram	84.73%	92.05%	77.51%	90.70%	No	Yes	No	Yes

 Table 3.2: 4G Signal Strength -100dBm with 90% Confidence Level.

3.2. **3G SIGNAL STRENGTH**. During the survey 3G signal strength samples were recorded on survey routes. As per Next Generation Mobile Service (NGMS) licenses awarded, licensees are required to meet <u>the threshold of -100dBm or above of Received Signal Code Power (RSCP)</u> with 90% confidence level. The Confidence Level and Compliance of signal strength is shown in Table 3.2: 3G Signal Strength -100dBm with 90% Confidence Level.

Road Name	3G Sig	gnal Strengt	h Confidenc	e Level		Compliant	(Yes/No	)
Road Name	Jazz	Telenor	Ufone	ZonG	Jazz	Telenor	Ufone	ZonG
Multan to Khanewal	N/A	N/A	100.00%	N/A	N/A	N/A	Yes	N/A
Multan to Muzaffargarh	N/A	96.59%	88.19%	97.36%	N/A	Yes	No	Yes
Quetta to Mastung	96.81%	75.00%	95.30%	96.53%	Yes	No	Yes	Yes
Quetta to Loralai	68.64%	99.48%	90.18%	57.55%	No	Yes	Yes	No
Quetta to Dera Murad Jamali	66.30%	77.87%	75.56%	84.51%	No	No	No	No
Peshawar to Mardan	93.18%	N/A	99.63%	100.00%	Yes	N/A	Yes	Yes
Lahore to Sargodha	N/A	100.00%	99.26%	95.45%	N/A	Yes	Yes	Yes
Lahore to Gujrat	N/A	100%	100%	N/A	N/A	Yes	Yes	N/A
Abbottabad to Battagram	53.88%	45.73%	94.13%	85.42%	No	No	Yes	No

Table 3.2: 3G Signal Strength -100dBm with 90% Confidence Level

#### **MOBILE BROADBAND SERVICE**

4.1. A total of **4937 http download test attempts** made, out of which **1925 were successful** and rest of **3012 were failed**. The company wise detail is mentioned in **Table4.1: Data Tests Statistics**.

Description	Jazz	Telenor	Ufone	ZonG
TOTAL DATA TEST ATTEMPTS	1336	1235	1139	1227
SUCCESSFUL DATA TEST ATTEMPTS	480	549	509	387
FAILED DATA TEST ATTEMPTS	856	686	630	840
TEST ATTEMPTS SUCCESS RATIO	35.93%	44.45%	44.69%	31.54%
USER DATA THROUGHPUT	7.351 Mbps	2.036 Mbps	2.71 Mbps	10.38 Mbps

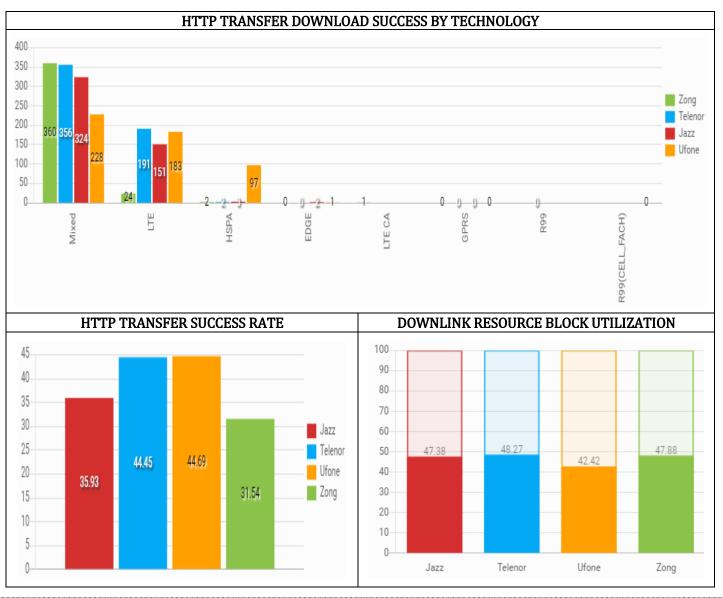
Table4.1: Data Tests Statistics

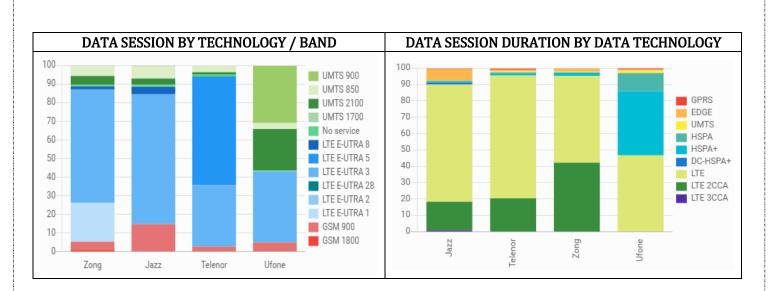
4.2. **4G USER DATA THROUGHPUT.** As per Next Generation Mobile Service (NGMS) licenses awarded, licensees are required to meet <u>the threshold of minimum of 2Mbps of 4G User Data</u> <u>Throughput.</u> The results of Data Service QoS KPI i.e. User Data Throughput on <u>9 x surveyed roads</u> is shown in Table4.2: 4G User Data Throughput  $\geq$  2 Mbps.

Dood Name		Throughpu	t (Mbps)			Operator	Position	
Road Name	Jazz	Telenor	Ufone	ZonG	Jazz	Telenor	Ufone	ZonG
Multan to Khanewal	8.09	7.94	2.81	14.94	Second	Third	Fourth	First
Multan to Muzaffargarh	7.52	3.28	1.44	21.21	Second	Third	Fourth	First
Quetta to Mastung	6.95	2.16	3.44	9.55	Second	Fourth	Third	First
Quetta to Loralai	8.32	3.42	2.99	11.19	Second	Third	Fourth	First
Quetta to Dera Murad Jamali	16.53	3.23	3.85	13.55	First	Fourth	Third	Second
Peshawar to Mardan	8.48	3.14	3.35	14.54	Second	Fourth	Third	First
Lahore to Sargodha	9.09	1.55	2.20	8.75	First	Fourth	Third	Second
Lahore to Gujrat	7.05	2.87	12.15	11.57	Third	Fourth	First	Second
Abbottabad to Battagram	16.59	3.98	14.33	18.76	Second	Fourth	Second	First

Table4.2: 4G User Data Throughput  $\geq$  2 Mbps

4.3. During the survey, the deployed technologies by Cellular Mobile Operators (CMOs), Success Rate of http Transfer Download Tests, Data Technologies during the Data Sessions alongwith Technology Bands and Resource Block Utilization have been recorded. The details can been seen in attached graphs.





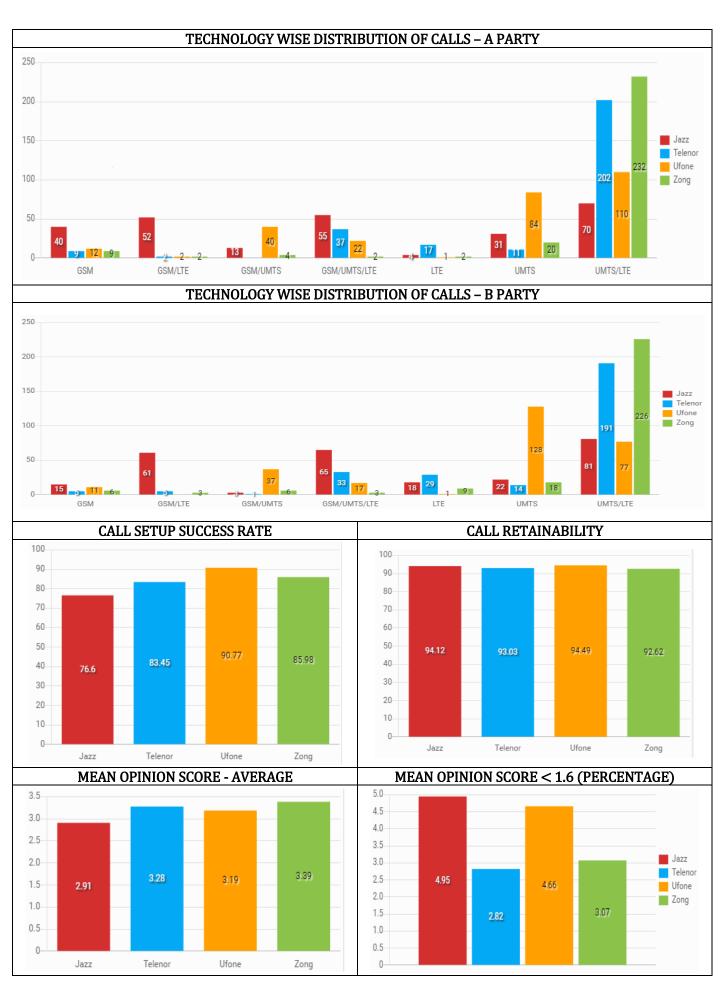
#### **VOICE SERVICE**

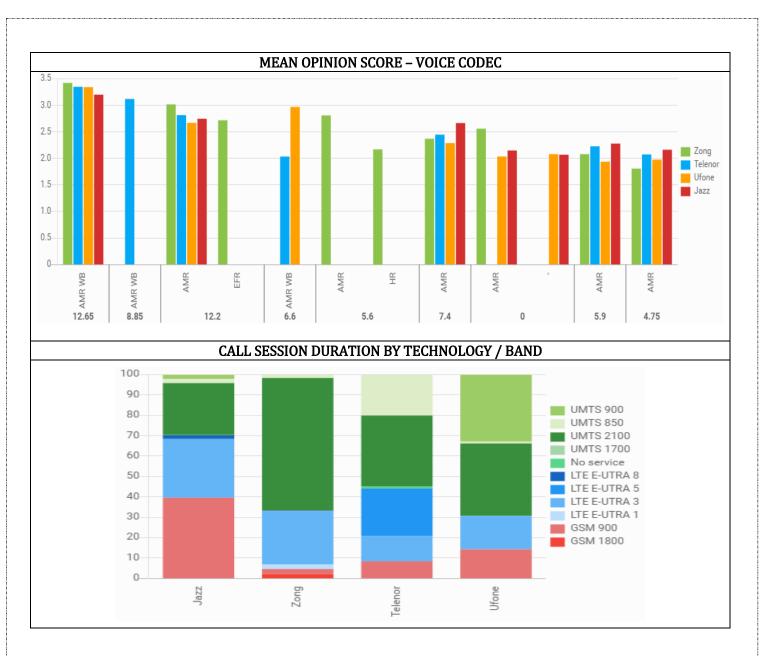
5.1. A total of **1085 Calls attempts** made and out of which **171 attempts failed**. In **914 successfully established calls, 24 calls dropped** prior to completion of two minutes duration, whereas **890 calls remained connected** for the complete duration of two minutes. The company wise call statistics is alongwith overall QoS KPIs is shown in **Table5.1: Call Statistics**.

DESCRIPTION	JAZZ	TELENOR	UFONE	ZONG
TOTAL CALLS ATTEMPTS	265	278	271	271
FAILED CALLS ATTEMPTS	62	46	25	38
ESTABLISHED CALLS ATTEMPTS	203	232	246	233
DROPPED CALLS ATTEMPTS	2	7	7	8
COMPLETED CALLS ATTEMPTS	201	225	239	225
CALL SETUP SUCCESS RATE	76.6%	83.45%	90.77%	85.98%
CALL SETUP TIME	8.75 s	8.91 s	6.77 s	7.94 s
CALL COMPLETION RATE	94.12%	93.03%	94.49%	92.62%
ISHO SUCCESS RATE	97.87%	100%	100%	-
RAB SETUP SUCCESS RATE	100%	100%	100%	100%
MEAN OPINION SCORE	2.91	3.28	3.19	3.39
	Fable5.1: Call St	atistics		

Table5.1: Call Statistics

5.2. The overall Call Setup Success Rate and Call Retainability alongwith Mean Opinion Score (MOS), the percentage of mute calls, MOS with respect to Voice CODEC and Technology per band is shown in the graphs.





5.3. The 7 x QoS KPIs *(i.e. Network Accessibility, Call Setup Success Rate, Call Setup Time, Call Completion Rate, Mean Opinion Score, Inter System Handover Success Rate & RAB Setup Success Rate)* have been measured while testing voice services on **9 x surveyed roads** of Pakistan. The compliance level of threshold values of voice QoS KPIs on each road is shown in **Table 5.2: Voice QoS KPIs Compliance Level.** 

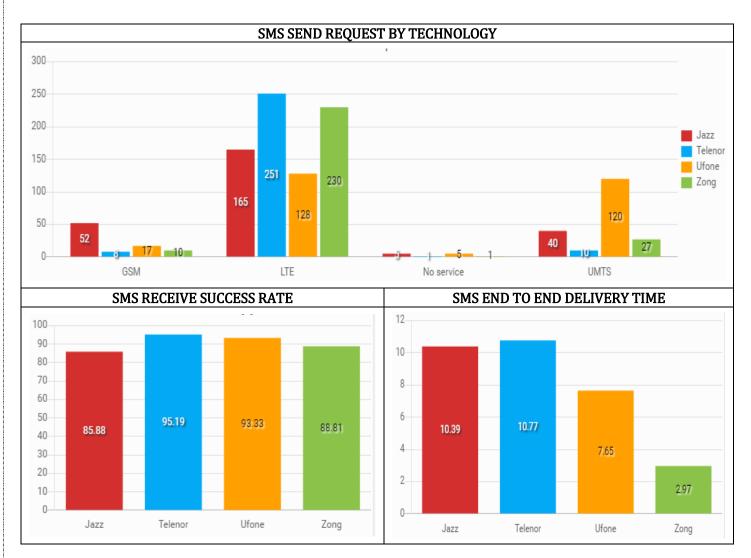
Operator	*Voice KPIs	Multan to Khanewal	Multan to Muzaffargarh	Quetta to Mastung	Quetta to Loralai	Quetta to Dera Murad Jamali	Peshawar to Mardan	Lahore to Sargodha	Lahore to Gujrat	Abbottabad to Battagram
	NA	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
	SA	No	No	No	No	No	No	No	No	No
	ССТ	Yes	Yes	No	No	No	Yes	Yes	Yes	Yes
Jazz	CCR	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	No
	MOS	No	Yes	No	No	No	No	No	Yes	No
	ISHO	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes
	RSSR	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	NA	Yes	Yes	No	Yes	No	Yes	Yes	Yes	Yes
	SA	Yes	No	No	No	No	No	No	No	No
r	ССТ	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Telenor	CCR	Yes	Yes	Yes	Yes	No	No	Yes	Yes	No
	MOS	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
	ISHO	N/A	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	RSSR	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	NA	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
	SA	Yes	No	No	No	No	Yes	No	No	No
a	ССТ	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes
Ufone	CCR	No	No	Yes	Yes	No	No	Yes	Yes	No
D	MOS	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes
	ISHO	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	RSSR	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	NA	Yes	No	Yes	No	No	Yes	Yes	Yes	Yes
	SA	Yes	No	No	No	No	No	No	No	No
(7	ССТ	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
ZonG	CCR	No	No	Yes	No	No	No	Yes	Yes	Yes
IN IN	MOS	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	ISHO					N/A				
	RSSR	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

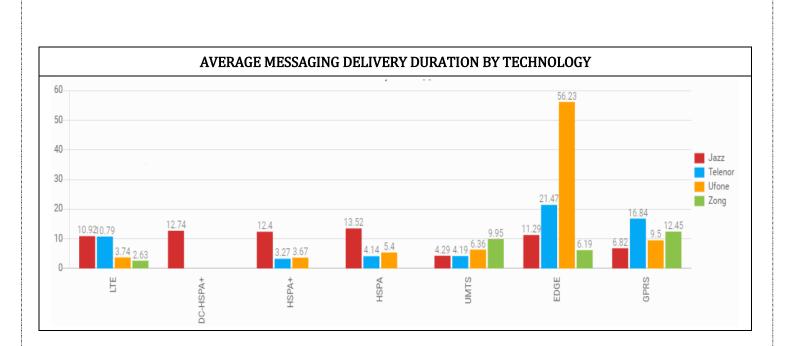
#### **SMS SERVICE**

6.1. A total of **1070 SMS sending attempt** conducted, out of which **972 SMS successfully received** at B-Party. The company wise SMS Statistics are shown in **Table6.1: SMS Statistics** 

DESCRIPTION	JAZZ	TELENOR	UFONE	ZONG
SMS SEND REQUEST	262	270	270	268
SMS SUCCESSFULLY RECEIVED	225	257	252	238
SMS RECEIVE SUCCESS RATE	85.88%	95.19%	93.33%	88.81%
END TO END DELIVERY TIME	10.39 s	10.77 s	7.65 s	2.97 s

6.2. The SMS Send Request by Technology, Success Rate and End to End Delivery Time and Send Duration is shown as under:





#### **SURVEY MAPS & GRAPHICAL RESULTS**

7.1 The 4G/LTE (RSRP) and 3G (RSCP) Signal Strength samples recorded during drive test on survey routes and plotted on maps. The Signal Strength maps along-with Voice & SMS QoS KPIs survey results in graphical form are shown at **Annex-A**, **Annex-B & Annex-C** for roads of Punjab, Khyber Pakhtunkhwa & Balochistan respectively.

#### **STANDING IN SURVEY**

8.1. CMOs have been prioritized/ placed at 1<sup>st</sup>, 2<sup>nd</sup>, 3<sup>rd</sup> & 4<sup>th</sup> position in each category i.e. Mobile Network Coverage, Mobile Broadband Service and Voice Service based upon the compliance level against each QoS KPI in each category on <u>9 x surveyed roads.</u>

a. **MOBILE NETWORK COVERAGE.** The categorization of CMOs as per QoS KPI i.e. Signal Strength of 4G/LTE and 3G Networks is shown in **Table 8.1: CMOs Standing in Mobile Network Coverage.** 

		Comp	liance Lev	Roads		
S. #. Operator		Compliant		Non-Co	mpliant	Standing
		4G 3G		4G	3G	
1.	ZonG	6	4	3	3	1 <sup>st</sup>
2.	Jazz	7	1	2	3	2 <sup>nd</sup>
3.	Telenor	4	4	5	3	3 <sup>rd</sup>
4.	Ufone	2	7	7	2	3 <sup>rd</sup>

Table 8.1: CMOs Standing in Mobile Network Coverage

b. **MOBILE BROADBAND SERVICE.** The categorization of each CMOs, as per the highest to lowest obtained User Data Throughput in 4G/LTE and 3G Networks is shown in **Table 8.2: CMOs Standing in Mobile Broadband Service.** 

S. #.	Operator	Highe	Standing			
<i>S. #.</i> Operator		1 <sup>st</sup>	2 <sup>nd</sup>	3 <sup>rd</sup>	4 <sup>th</sup>	Standing
1.	ZonG	6	3	-	-	1 <sup>st</sup>
2.	Jazz	2	6	1	-	2 <sup>nd</sup>
З.	Ufone	1	1	4	3	3 <sup>rd</sup>
4.	Telenor	-	-	3	6	4 <sup>th</sup>

Table 8.2: CMOs Standing in Mobile Broadband Service

c. **VOICE SERVICE.** The categorization of each CMOs, as per the maximum compliance of Voice QoS KPIs is shown in **Table 8.3: CMOs Standing in Voice Service.** 

S. #.	Operator	Voice QoS KP	Is – No. of Roads	Standing
5. #.	Operator	Compliant	Non-Compliant	Stanung
1.	Ufone	54	9	1 <sup>st</sup>
2.	Telenor	46	16	2 <sup>nd</sup>
3.	ZonG	36	18	3rd
4.	Jazz	39	24	4 <sup>th</sup>

 Table 8.3: CMOs Standing in Voice Service

d. **OVERALL STANDING.** The overall standing of each CMOs in different category of services is mentioned in **Table 8.5: CMOs Overall Standing in QoS Survey.** 

S. #.	Service	STANDING			
		1 <sup>st</sup>	$2^{nd}$	3rd	4 <sup>th</sup>
1.	Mobile Network Coverage	ZonG	Jazz	Telenor & Ufone	-
2	Mobile Broadband	ZonG	Jazz	Ufone	Telenor
3.	Voice	Ufone	Telenor	ZonG	Jazz

Table 8.5: CMOs Overall Standing in QoS Survey



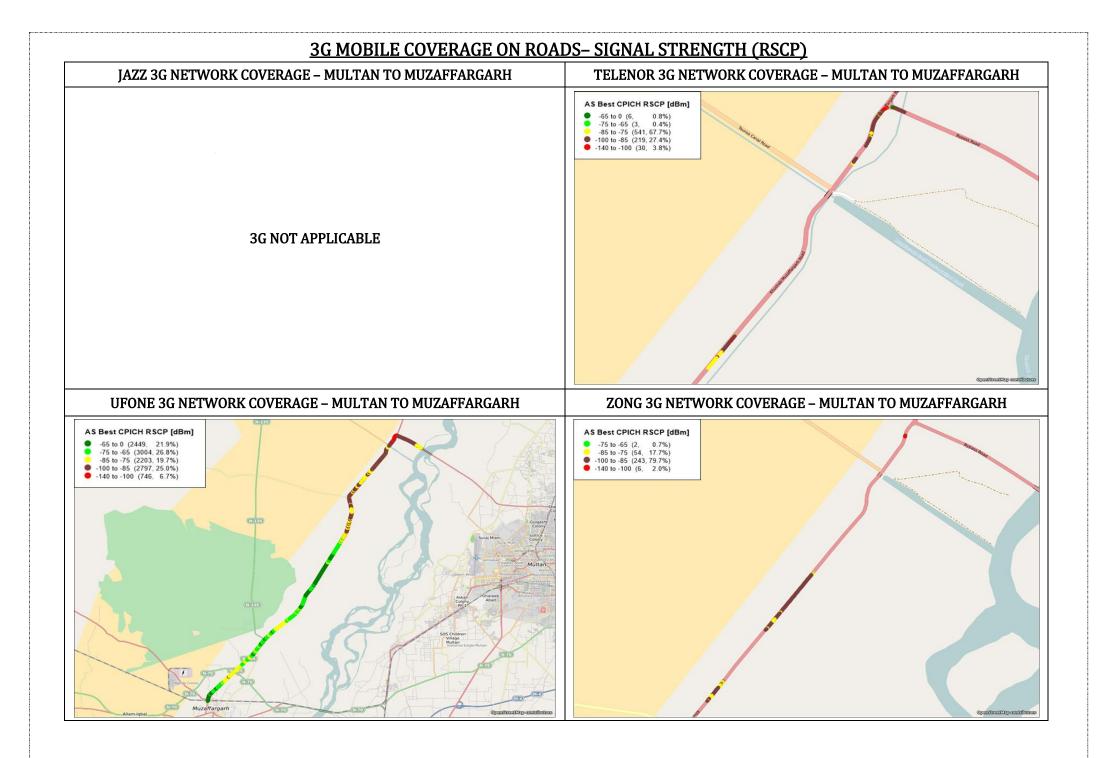
## **PUNJAB**

#### 4G MOBILE COVERAGE ON ROADS- SIGNAL STRENGTH (RSRP) JAZZ 4G NETWORK COVERAGE - MULTAN TO MUZAFFARGARH TELENOR 4G NETWORK COVERAGE – MULTAN TO MUZAFFARGARH Serving RS RP [dBm] -65 to 0 (176, 1.8%) -75 to -65 (1546, 15.6%) • -85 to -75 (2002, 20.1%) -100 to -85 (4327, 43.5%) -140 to -100 (1891, 19.0%) Multan Multan Muzaffargarh Muzaffargarh **UFONE 4G NETWORK COVERAGE – MULTAN TO MUZAFFARGARH** ZONG 4G NETWORK COVERAGE - MULTAN TO MUZAFFARGARH Serving RS RP [dBm] Serving RS RP [dBm] -100 to -85 (710, 67.3%) -140 to -100 (345, 32.7%) -65 to 0 (193, 2.1%) -75 to -65 (2902, 31.5%) -85 to -75 (2378, 25.8%) . -100 to -85 (2973, 32.3%) -140 to -100 (769, 8.3%) Multan Multar Muzaffargarb

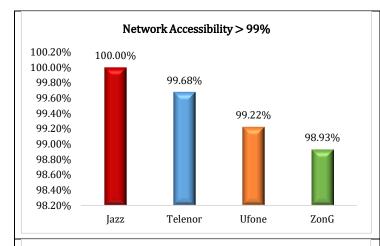
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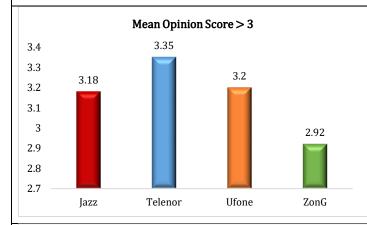


#### **QUALITY OF SERVICE SURVEY RESULTS – MULTAN TO MUZAFFARGARH**

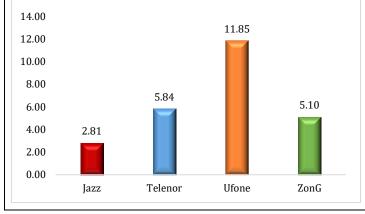


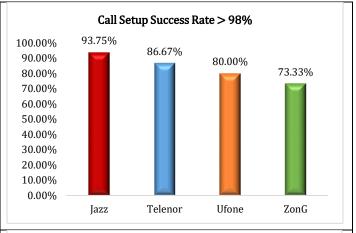
Call Connection Time < 7.5 Seconds



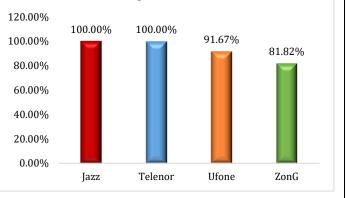




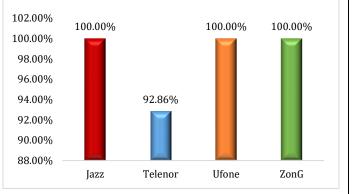




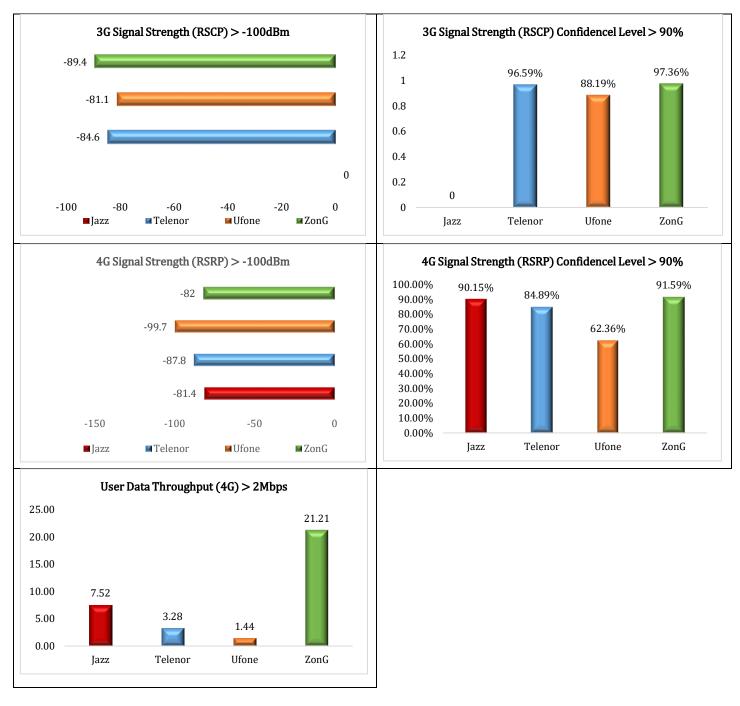
Call Completion Ratio > 98%



SMS Success Rate > 99%



#### **QUALITY OF SERVICE SURVEY RESULTS – MULTAN TO MUZAFFARGARH**



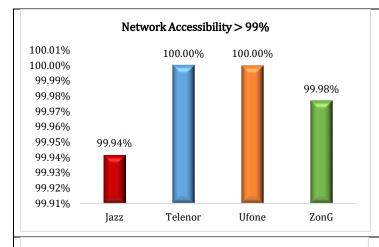
#### 4G MOBILE COVERAGE ON ROADS- SIGNAL STRENGTH (RSRP)



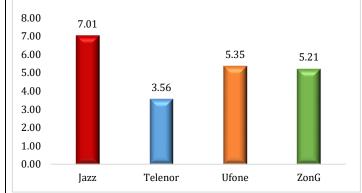
#### <u>3G MOBILE COVERAGE ON ROADS– SIGNAL STRENGTH (RSCP)</u>

JAZZ 3G NETWORK COVERAGE – MULTAN TO KHANEWAL	TELENOR 3G NETWORK COVERAGE – MULTAN TO KHANEWAL
3G NOT APPLICABLE	3G NOT APPLICABLE
UFONE 3G NETWORK COVERAGE – MULTAN TO KHANEWAL	ZONG 3G NETWORK COVERAGE – MULTAN TO KHANEWAL
AS Best CPICH RSCP [dBm] - 65 to 0 (3028, 33.2%) - 75 to - 55 (2533, 33.8%) - 85 to - 75 (2533, 28.5%) - 100 to - 85 (407, 4.5%) - 100 to - 85 (407, 4.	3G NOT APPLICABLE

#### **QUALITY OF SERVICE SURVEY RESULTS – MULTAN TO KHANEWAL**



Call Connection Time < 7.5 Seconds



# 3.48 3.21 2.89 1

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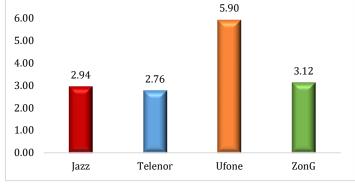
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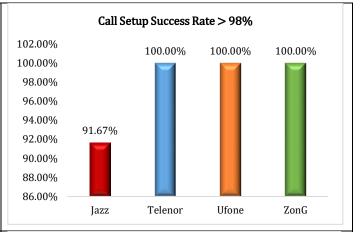
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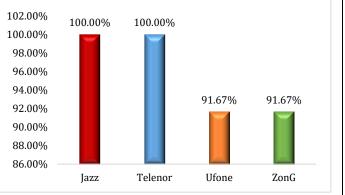




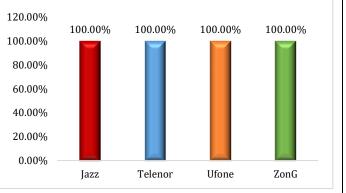




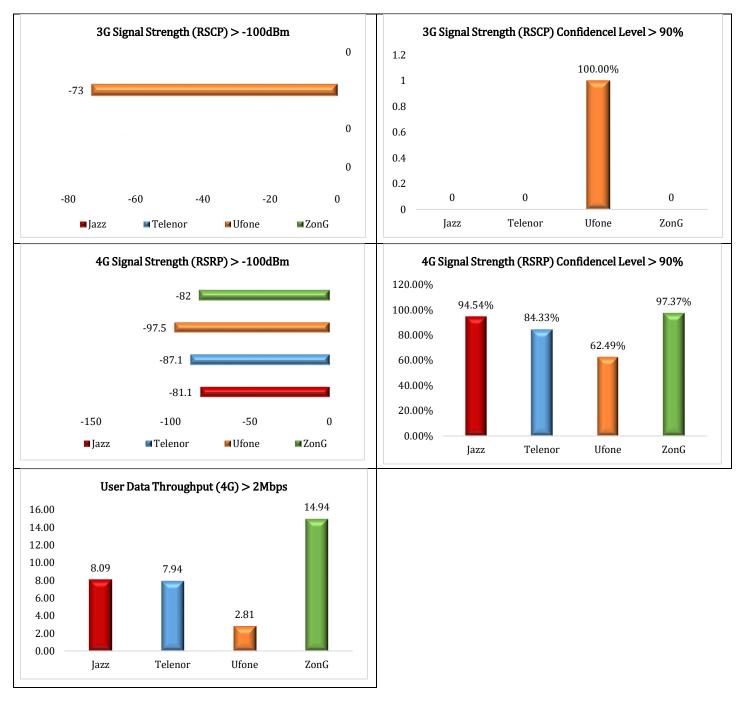
Call Completion Ratio > 98%

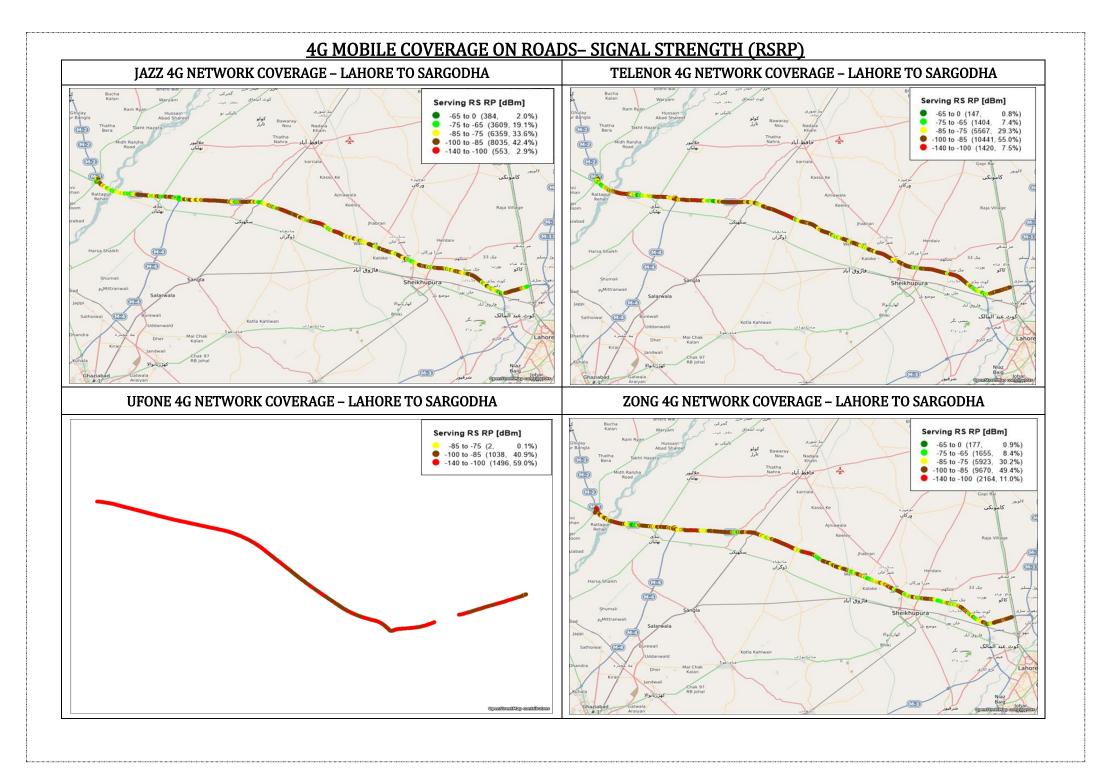


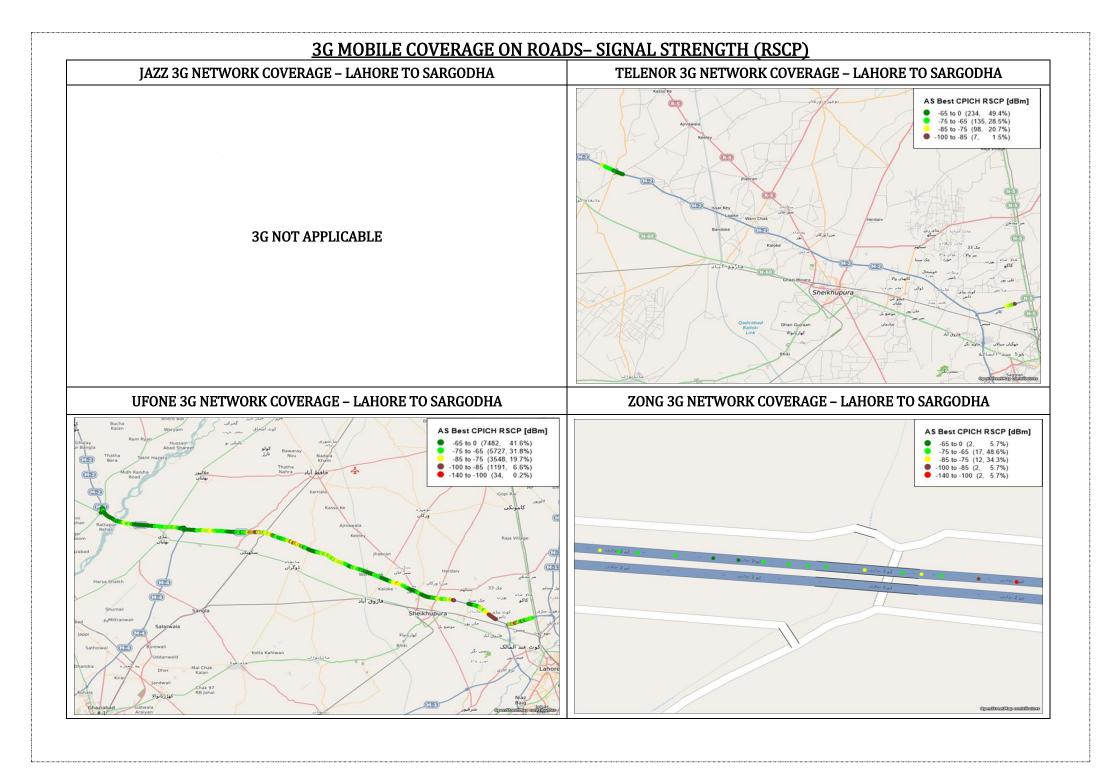
SMS Success Rate > 99%



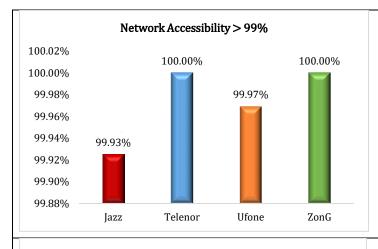
#### **QUALITY OF SERVICE SURVEY RESULTS – MULTAN TO KHANEWAL**

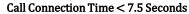


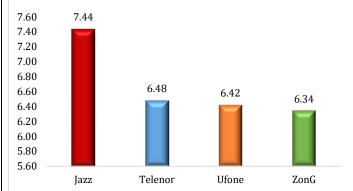


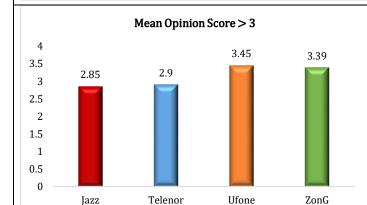


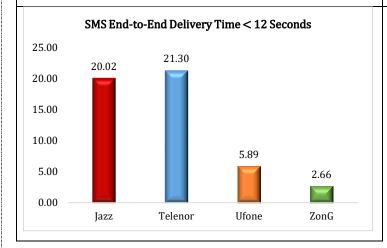
#### **QUALITY OF SERVICE SURVEY RESULTS – LAHORE TO SARGODHA**

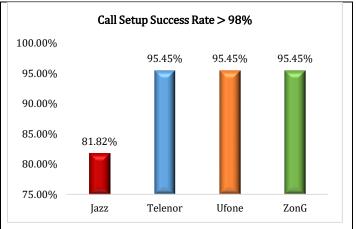




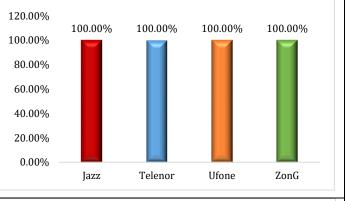




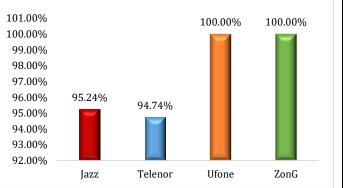




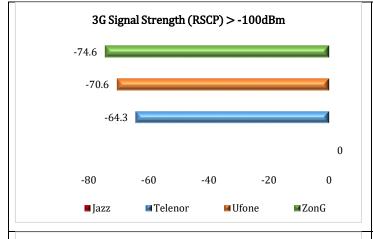
Call Completion Ratio > 98%

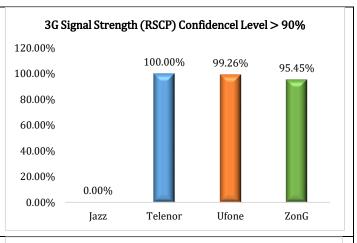


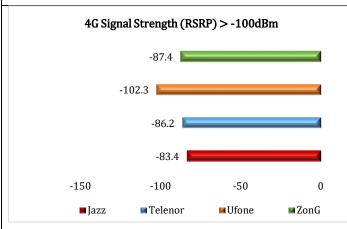
SMS Success Rate > 99%

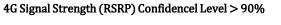


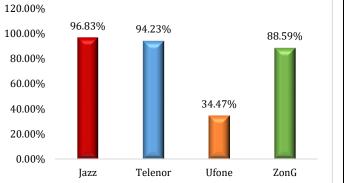
#### **QUALITY OF SERVICE SURVEY RESULTS – LAHORE TO SARGODHA**



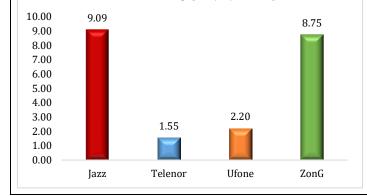


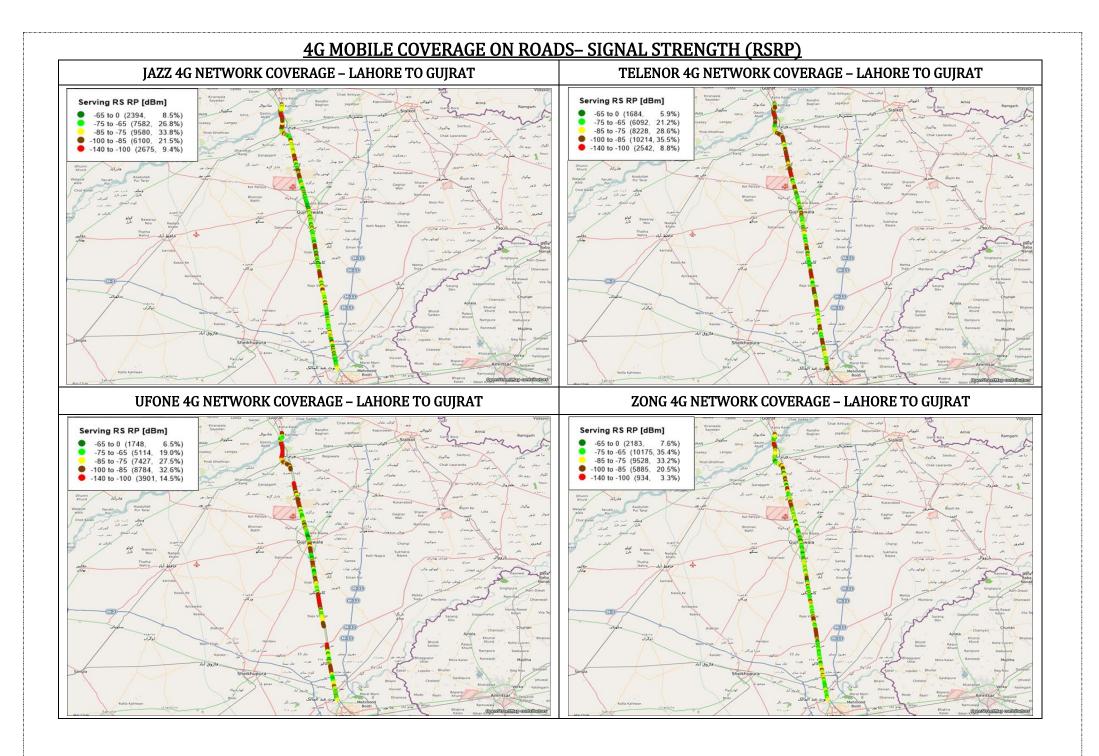


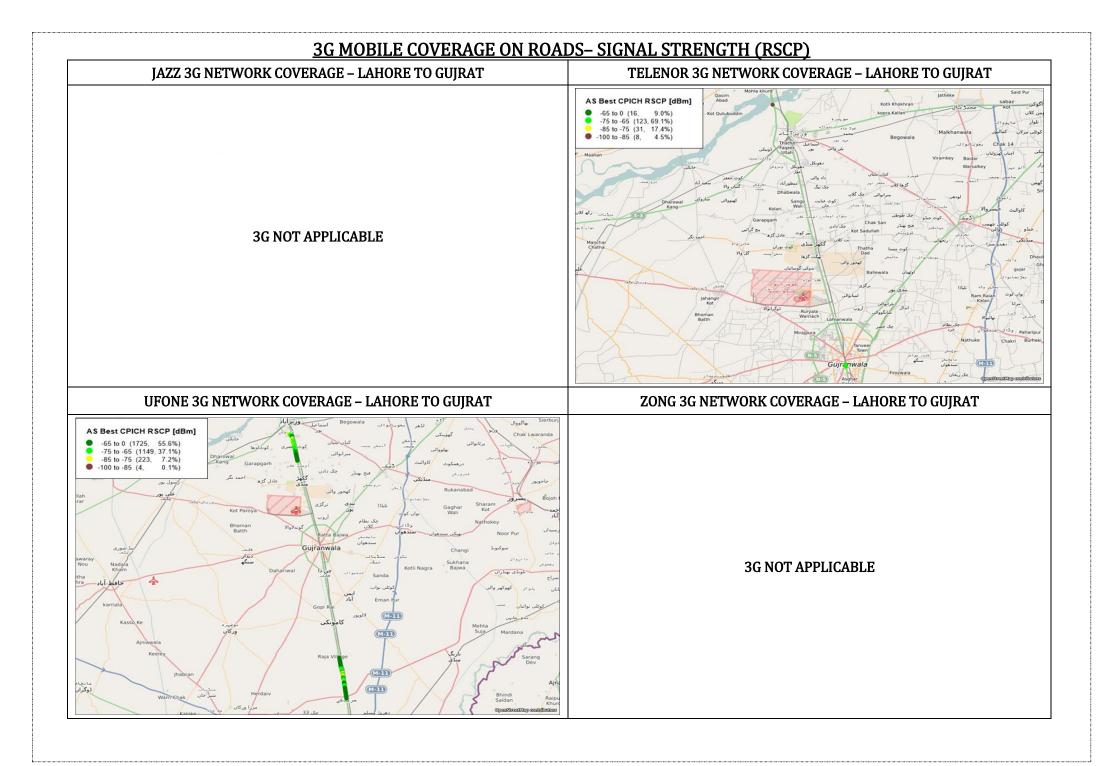




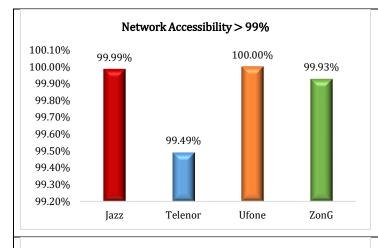
User Data Throughput (4G) > 2Mbps

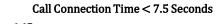


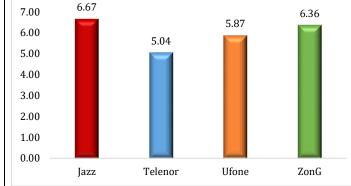


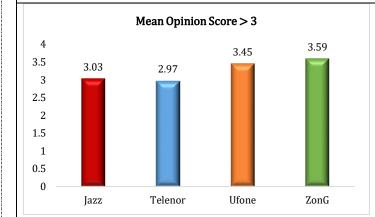


#### **QUALITY OF SERVICE SURVEY RESULTS – LAHORE TO GUJRAT**

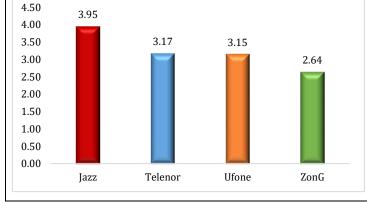


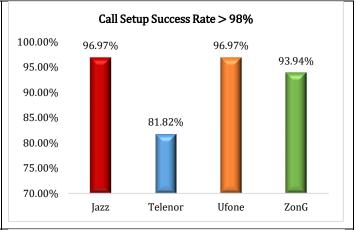




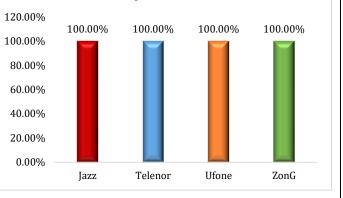




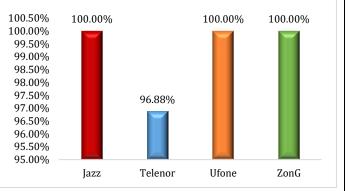




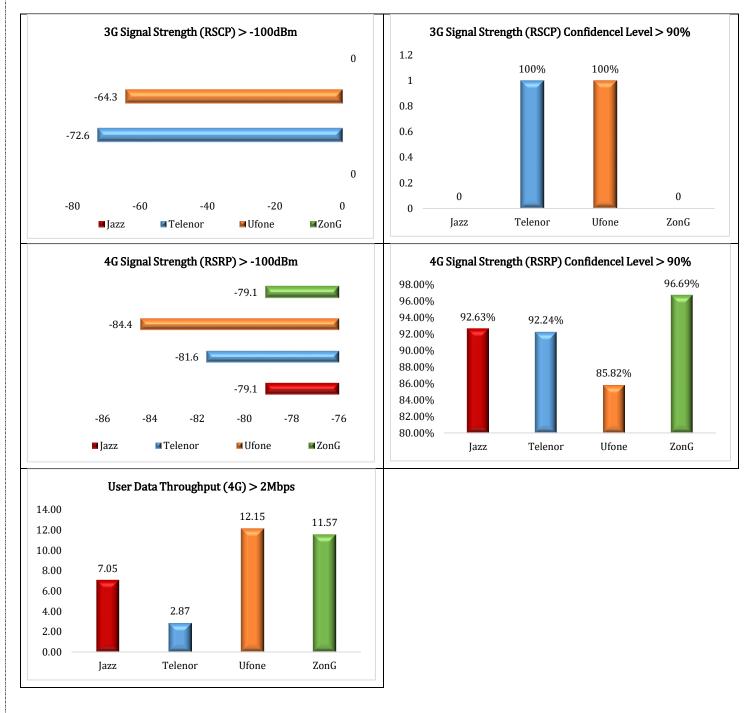
Call Completion Ratio > 98%



SMS Success Rate > 99%

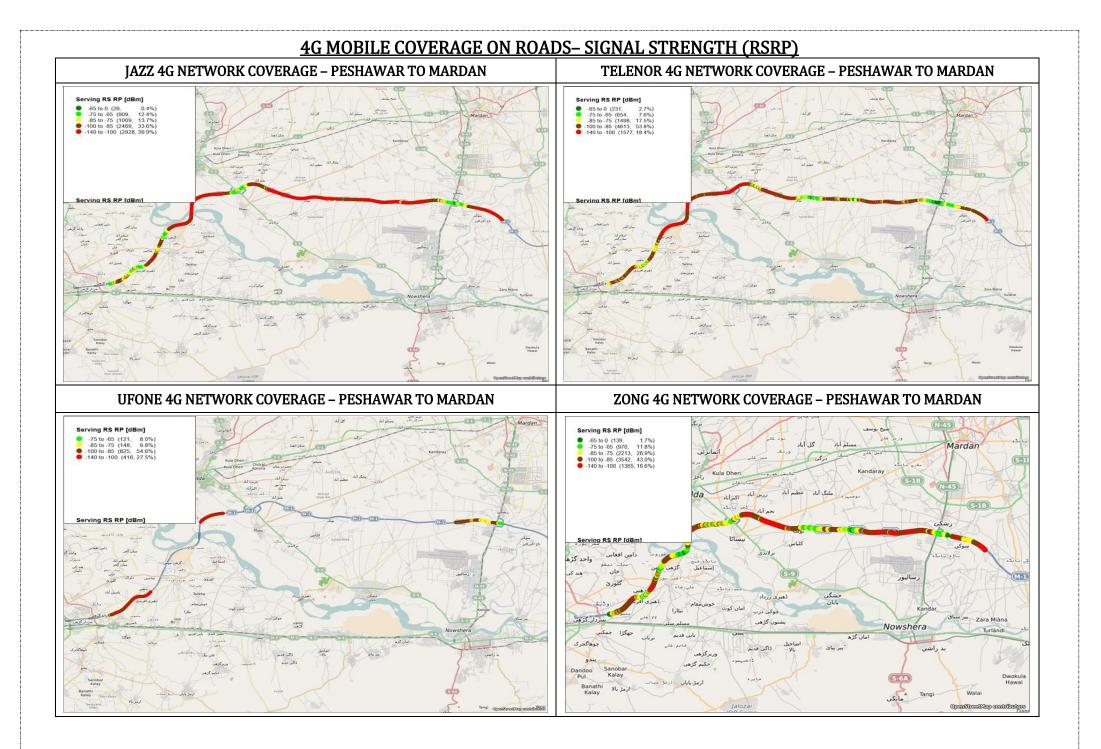


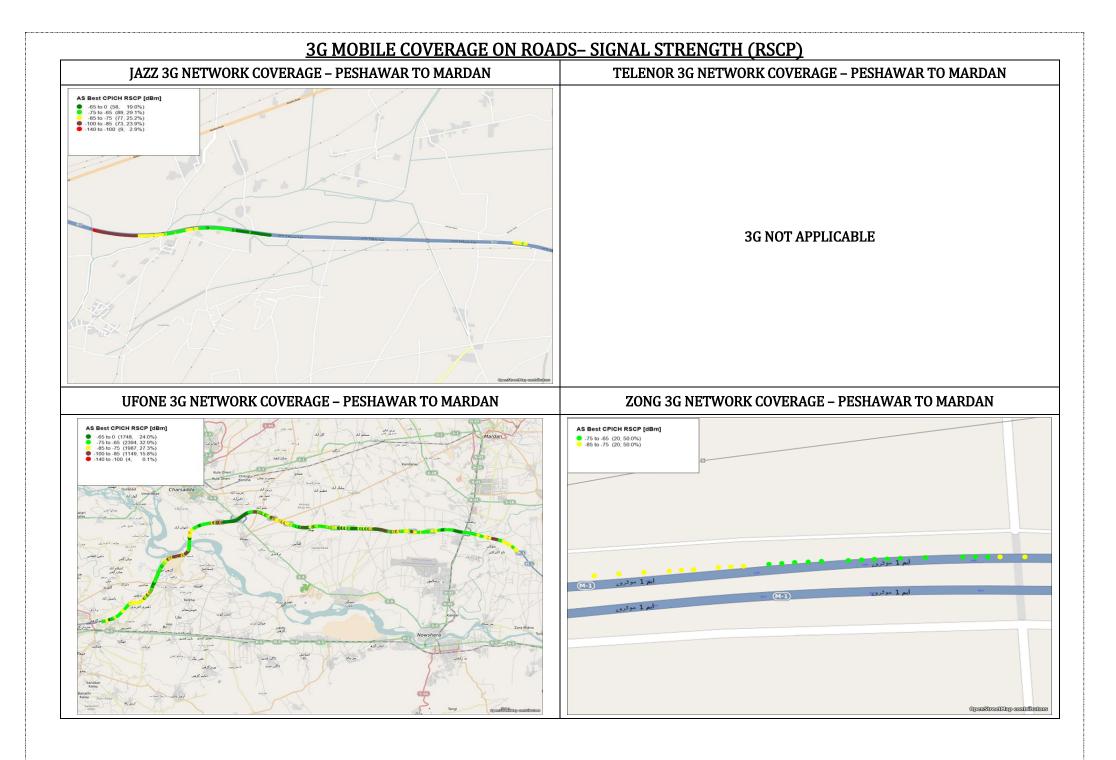
#### **QUALITY OF SERVICE SURVEY RESULTS – LAHORE TO GUJRAT**



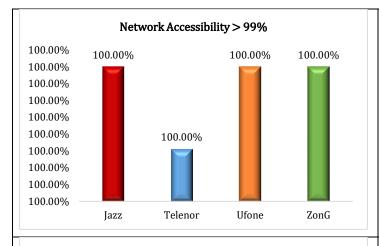


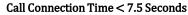
## **KHYBER PAKHTUNKHWA**

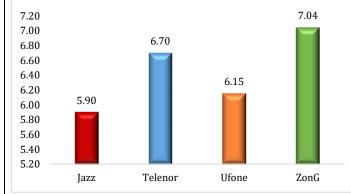


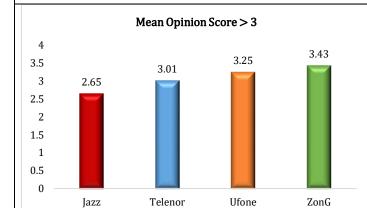


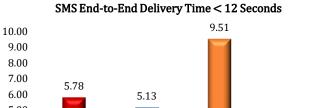
#### **QUALITY OF SERVICE SURVEY RESULTS – PESHAWAR TO MARDAN**





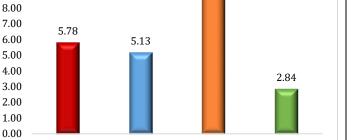






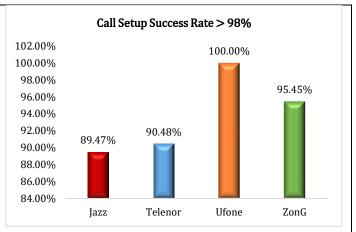
Telenor

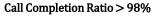
Jazz

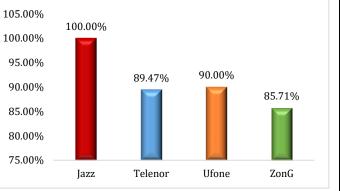


Ufone

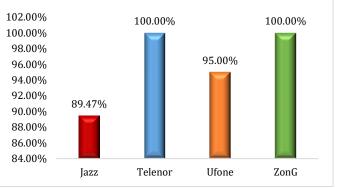
ZonG



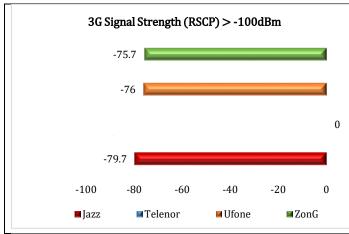


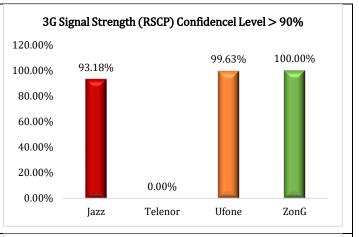


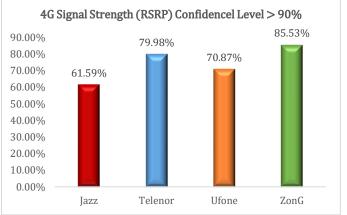
SMS Success Rate > 99%

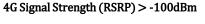


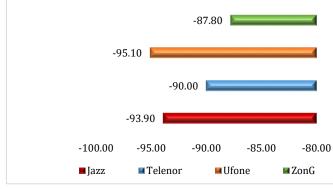
#### **QUALITY OF SERVICE SURVEY RESULTS – PESHAWAR TO MARDAN**

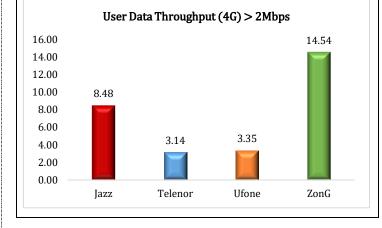




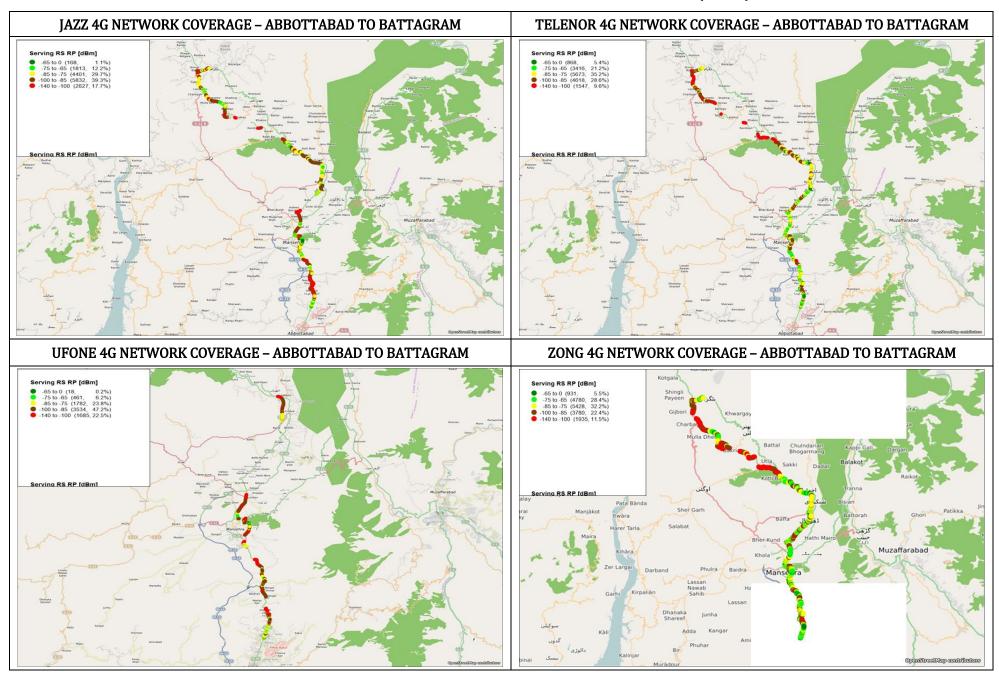




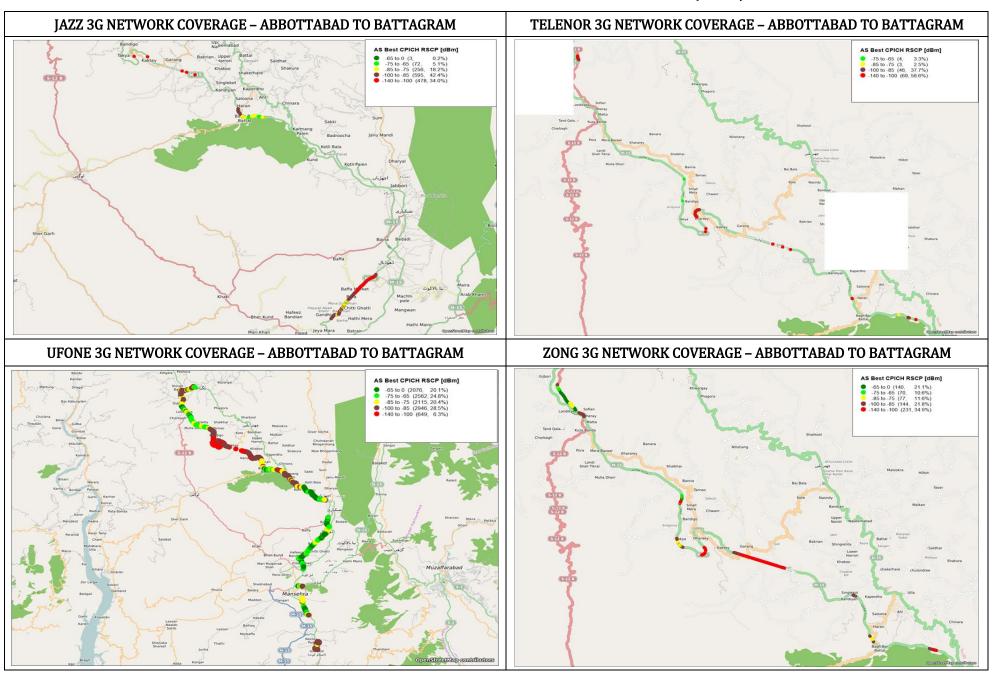




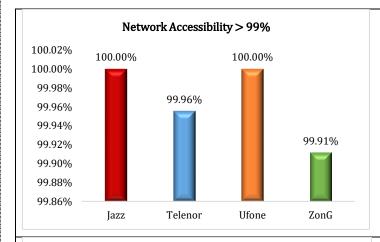
#### 4G MOBILE COVERAGE ON ROADS- SIGNAL STRENGTH (RSRP)

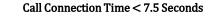


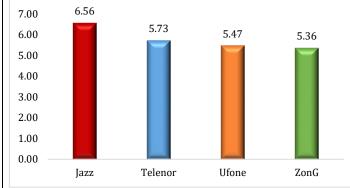
#### <u>3G MOBILE COVERAGE ON ROADS- SIGNAL STRENGTH (RSCP)</u>



#### **QUALITY OF SERVICE SURVEY RESULTS – ABBOTTABAD TO BATTAGRAM**







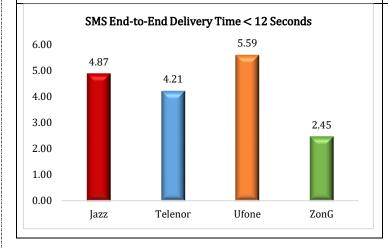


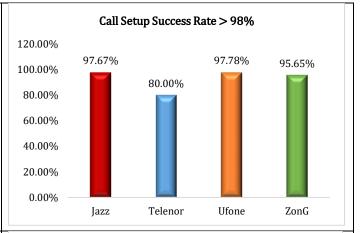
3.43

3.5

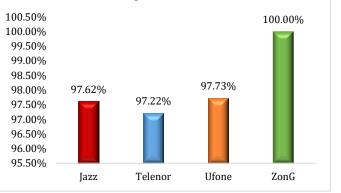
3.4



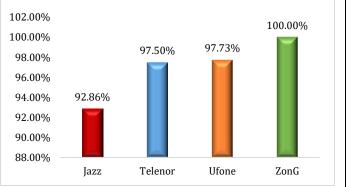




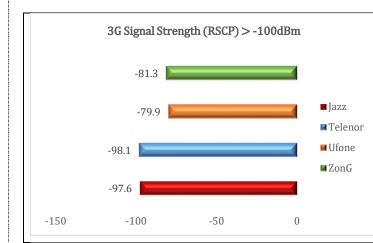
Call Completion Ratio > 98%

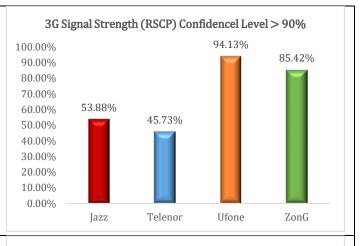


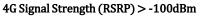
SMS Success Rate > 99%

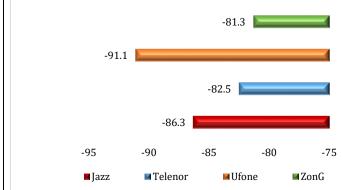


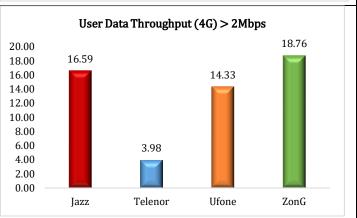
### **QUALITY OF SERVICE SURVEY RESULTS – ABBOTTABAD TO BATTAGRAM**



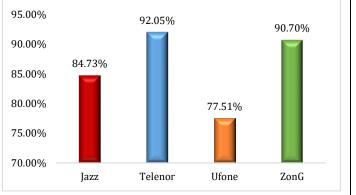








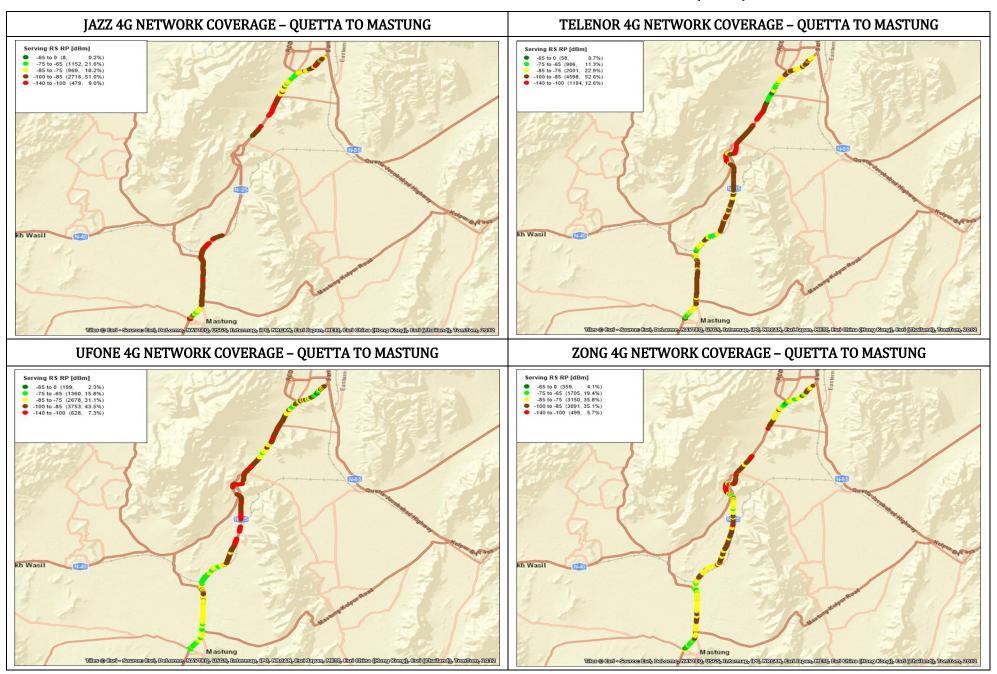
4G Signal Strength (RSRP) Confidencel Level > 90%



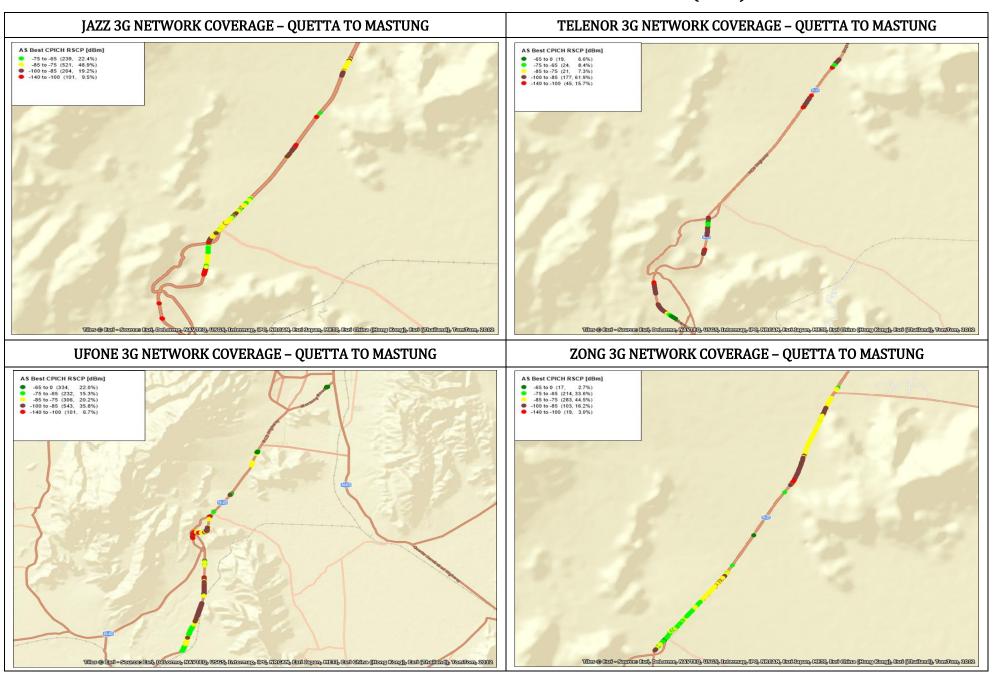


# **BALOCHISTAN**

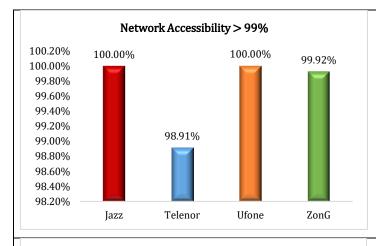
#### 4G MOBILE COVERAGE ON ROADS- SIGNAL STRENGTH (RSRP)

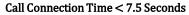


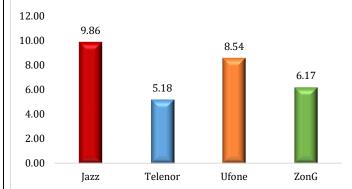
#### 3G MOBILE COVERAGE ON ROADS- SIGNAL STRENGTH (RSCP)

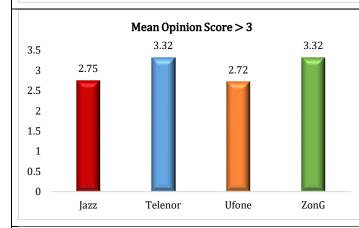


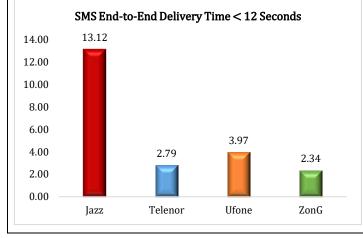
#### **QUALITY OF SERVICE SURVEY RESULTS – QUETTA TO MASTUNG**

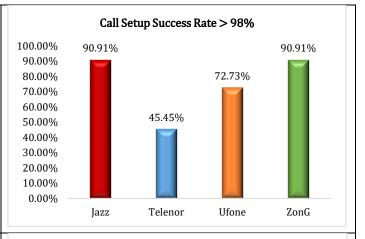




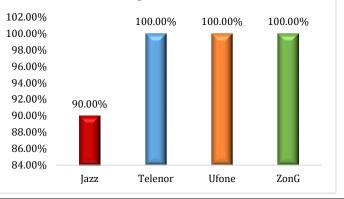








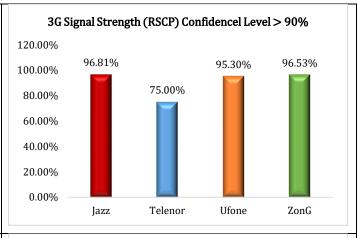
Call Completion Ratio > 98%

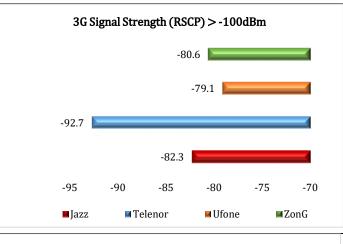


#### SMS Success Rate > 99%

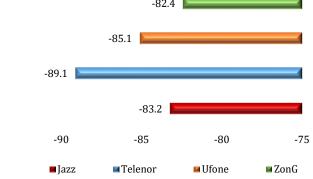


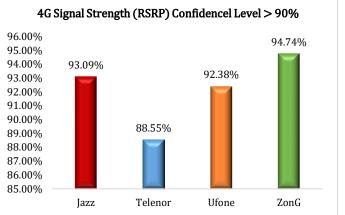
#### **QUALITY OF SERVICE SURVEY RESULTS – QUETTA TO MASTUNG**

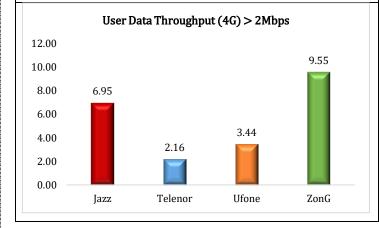




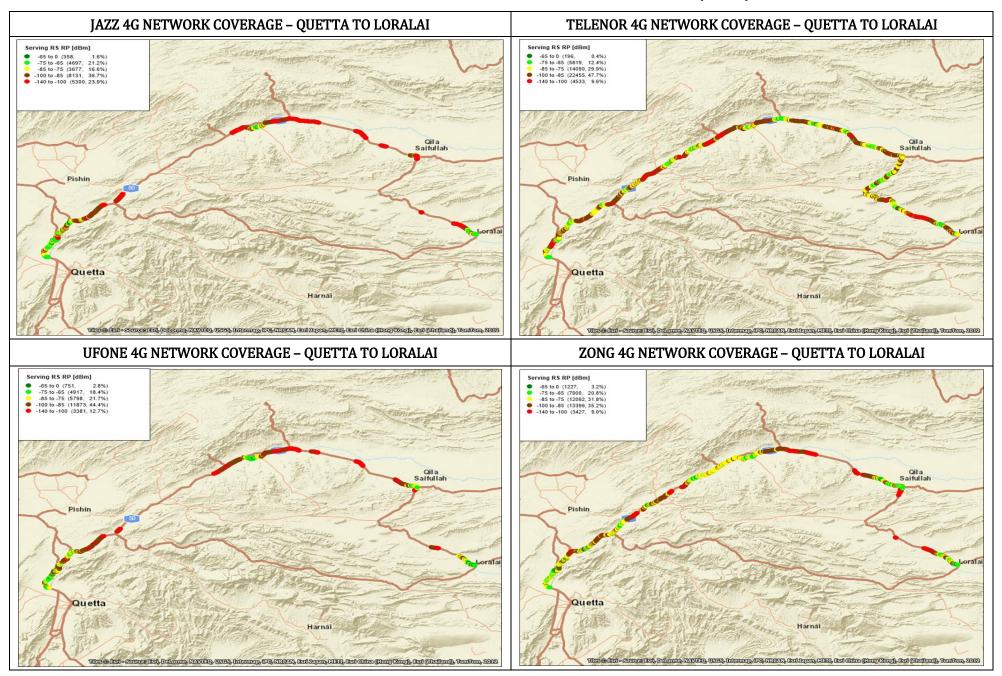




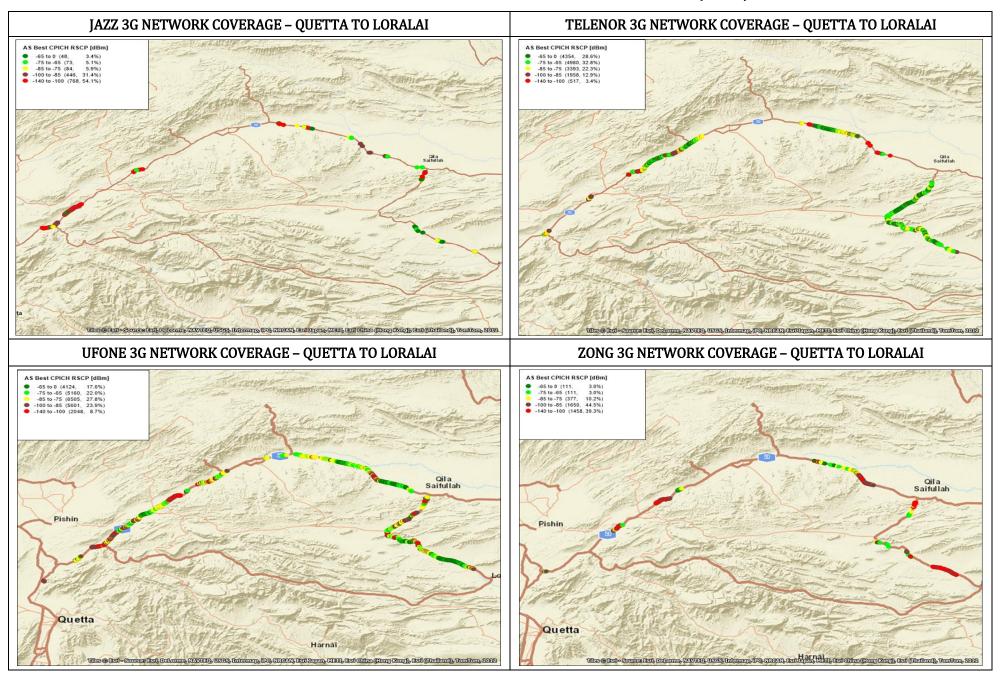




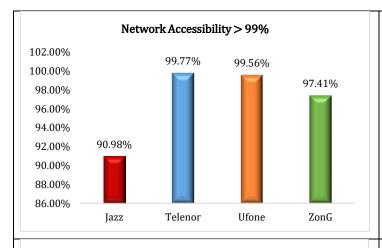
#### 4G MOBILE COVERAGE ON ROADS- SIGNAL STRENGTH (RSRP)

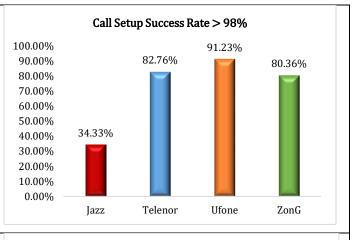


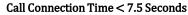
#### 3G MOBILE COVERAGE ON ROADS- SIGNAL STRENGTH (RSCP)



#### **QUALITY OF SERVICE SURVEY RESULTS – QUETTA TO LORALAI**





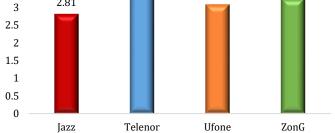




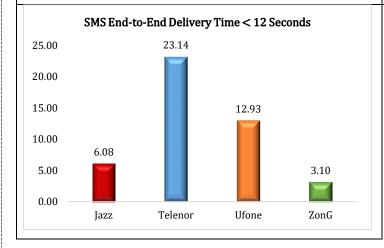


4

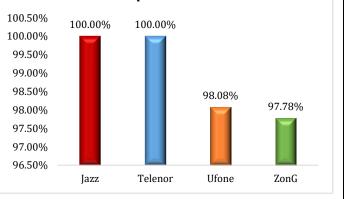
3.5



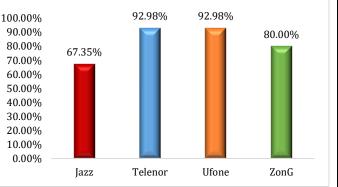
3.25



Call Completion Ratio > 98%



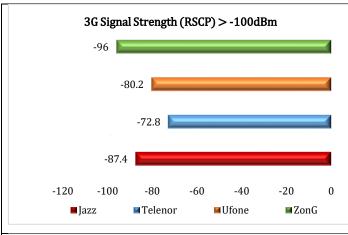




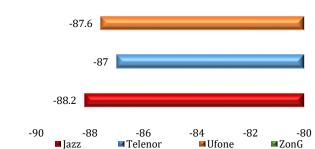
#### **QUALITY OF SERVICE SURVEY RESULTS – QUETTA TO LORALAI**

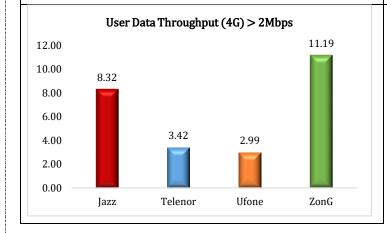
0.00%

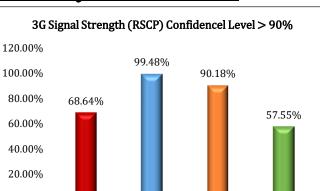
Jazz







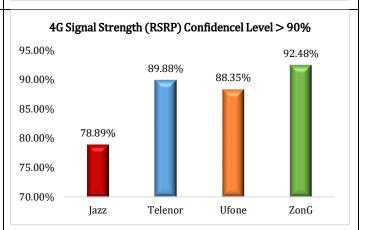


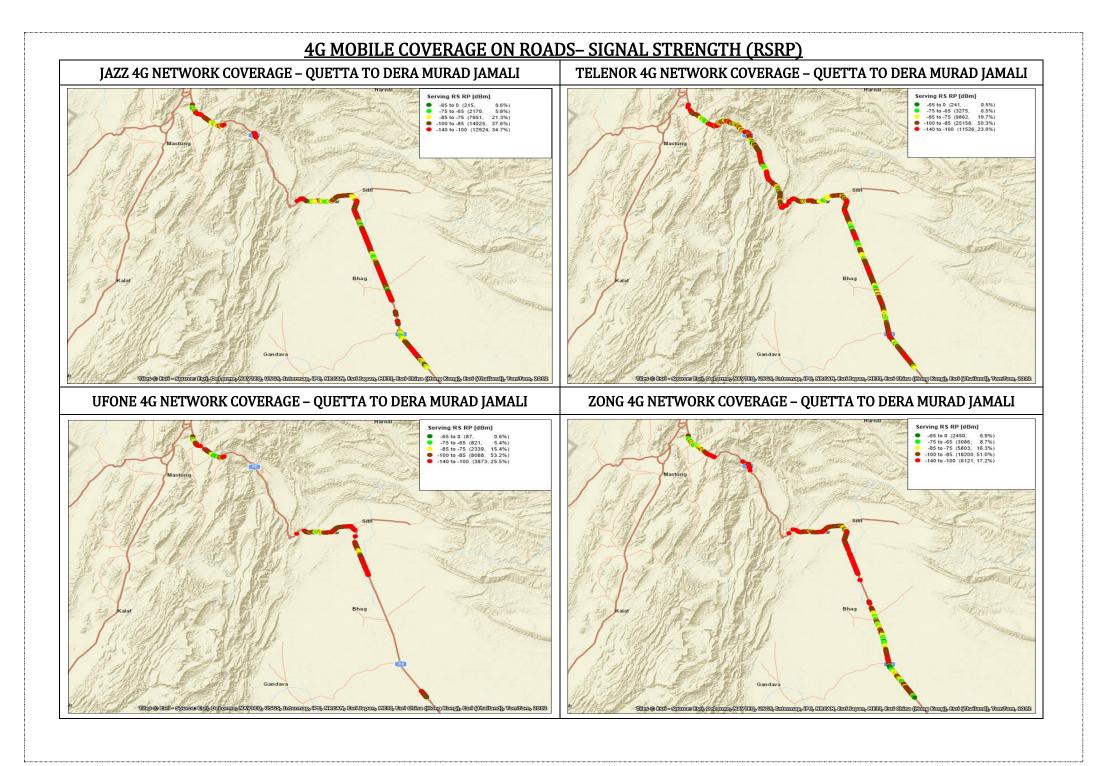


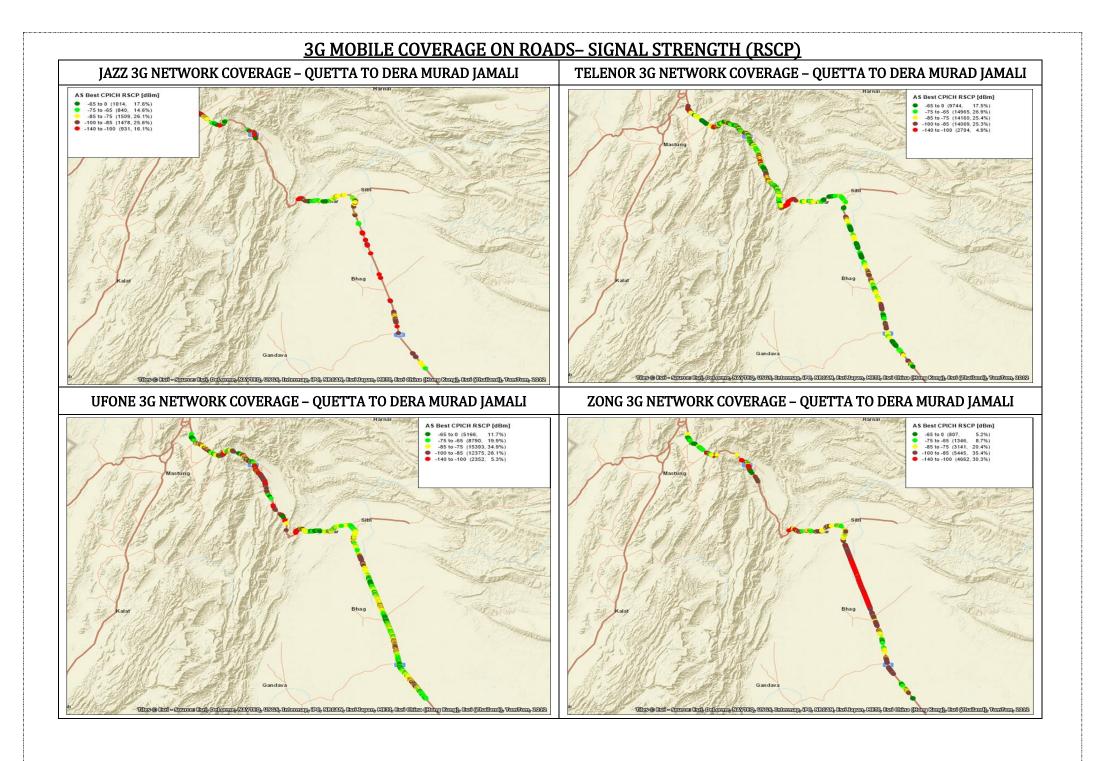
Telenor

Ufone

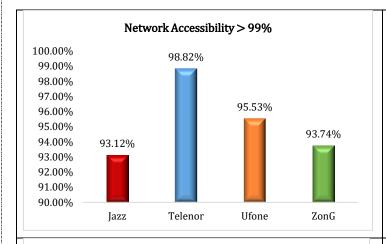
ZonG

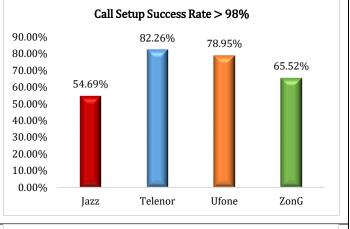




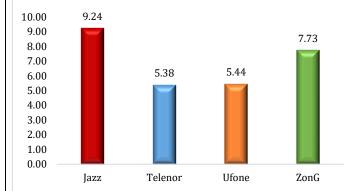


#### **QUALITY OF SERVICE SURVEY RESULTS – QUETTA TO DERA MURAD JAMALI**

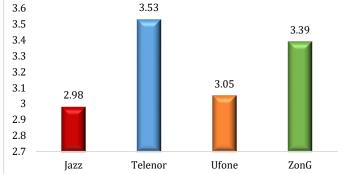




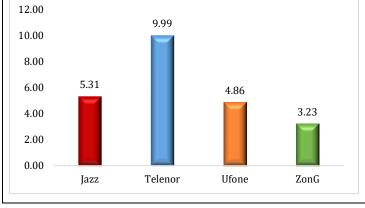
Call Connection Time < 7.5 Seconds



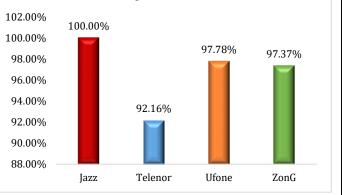
## Mean Opinion Score > 3



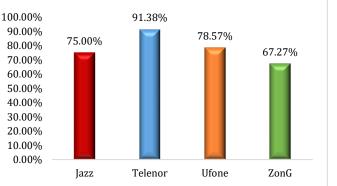




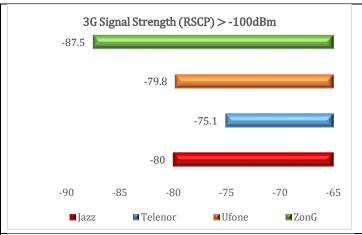
Call Completion Ratio > 98%

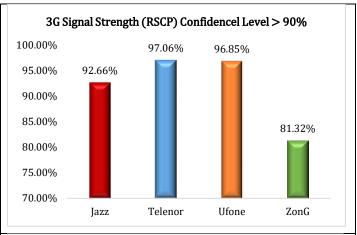


SMS Success Rate > 99%



#### **QUALITY OF SERVICE SURVEY RESULTS – QUETTA TO DERA MURAD JAMALI**





4G Signal Strength (RSRP) > -100dBm

