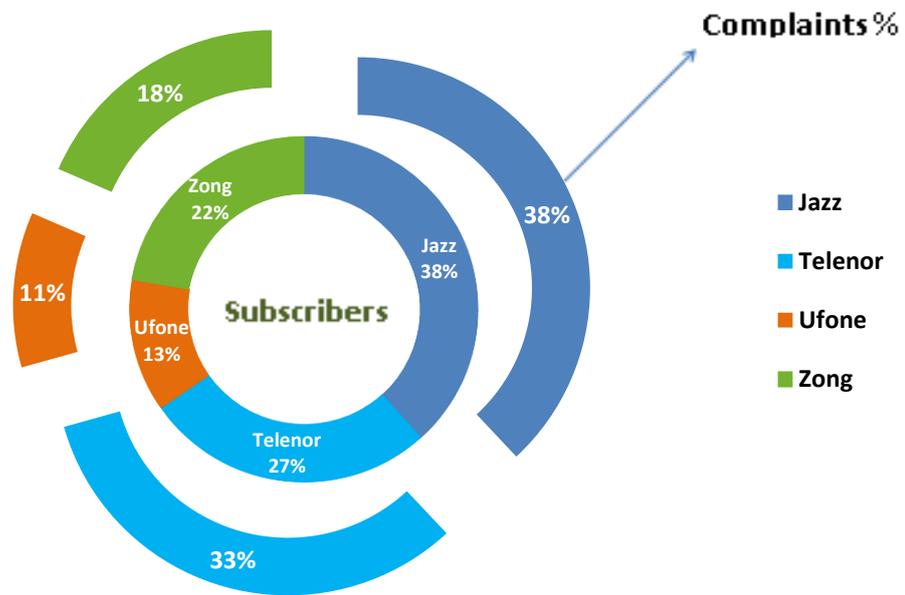
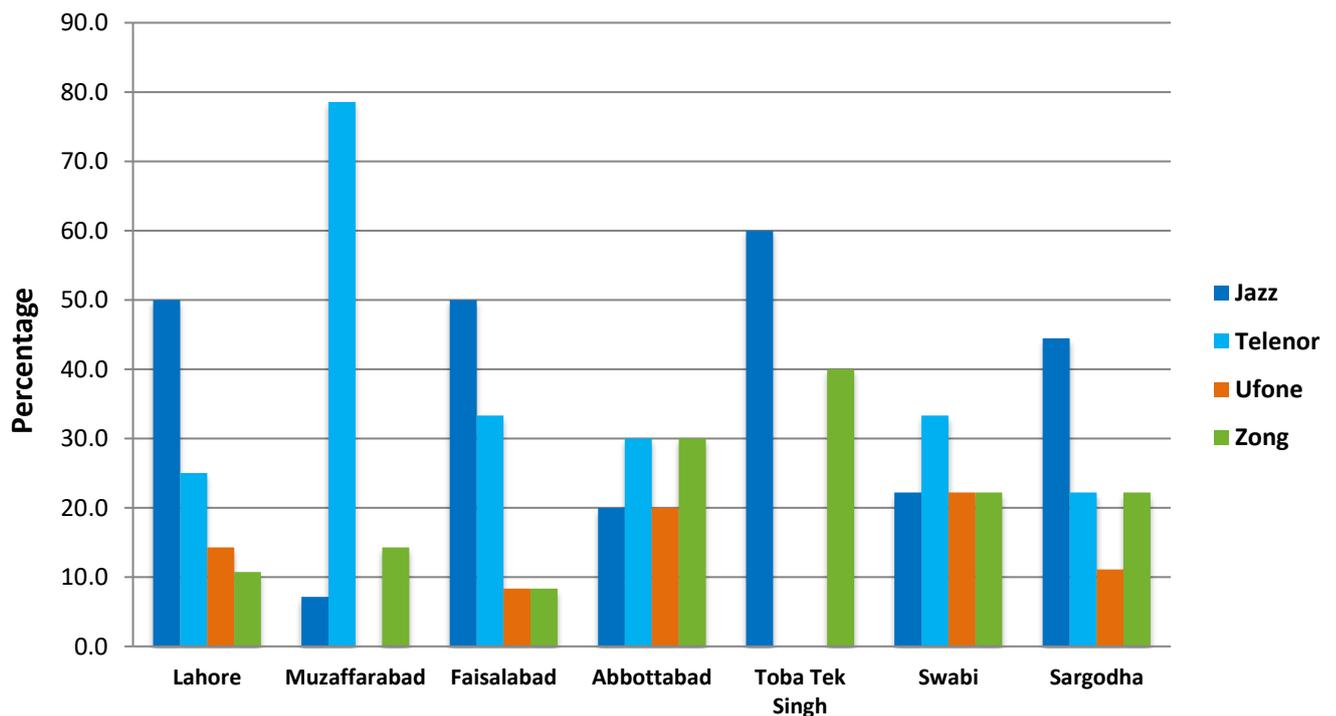


# Operator-wise and City-wise Percentage of Quality of Service Complaints during July 2021

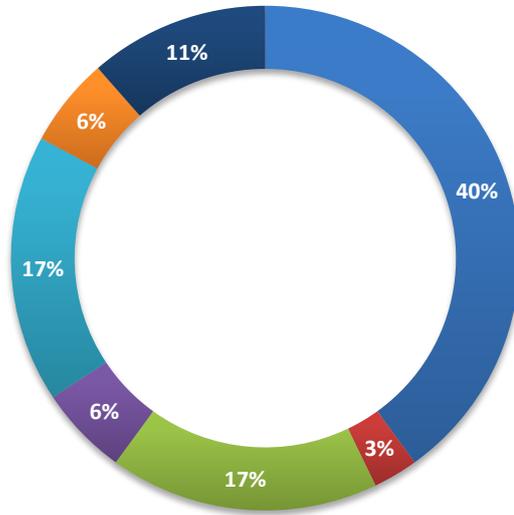
## Operator-wise Percentage from Total Subscriber of Quality of Service Complaints During July 2021



## City-wise Percentage of Quality of Service Complaints against CMOs During July 2021

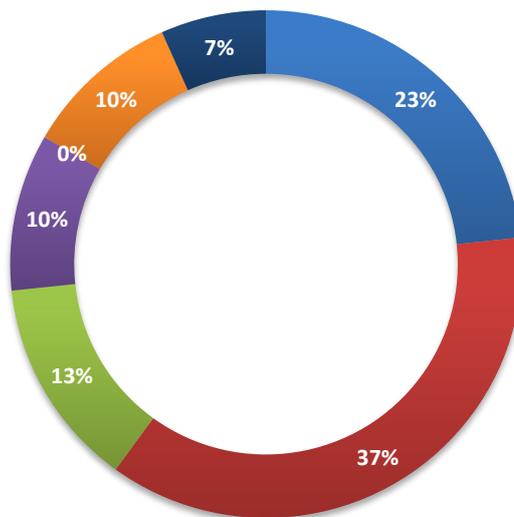


### City-wise Percentage of Quality of Service Complaints against Jazz During July 2021



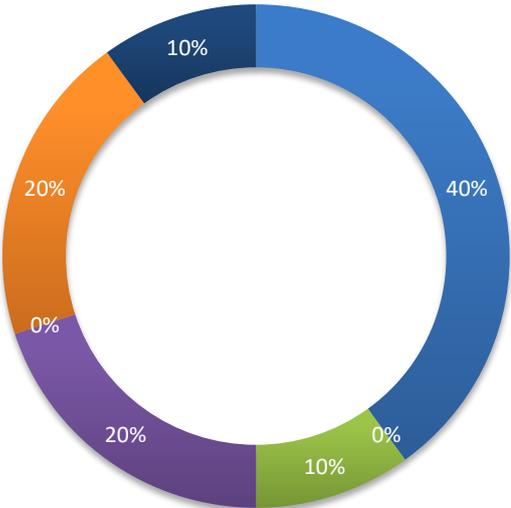
■ Lahore ■ Muzaffarabad ■ Faisalabad ■ Abbottabad ■ Toba Tek Singh ■ Swabi ■ Sargodha

### City-wise Percentage of Quality of Service Complaints against Telenor During July 2021



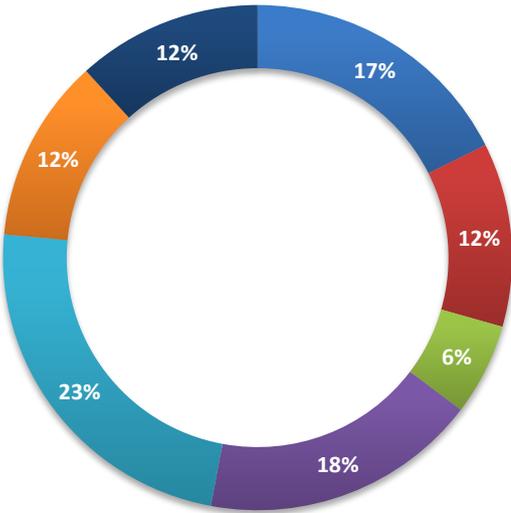
■ Lahore ■ Muzaffarabad ■ Faisalabad ■ Abbottabad ■ Toba Tek Singh ■ Swabi ■ Sargodha

### City-wise Percentage of Quality of Service Complaints against Ufone During July 2021



■ Lahore ■ Muzaffarabad ■ Faisalabad ■ Abbottabad ■ Toba Tek Singh ■ Swabi ■ Sargodha

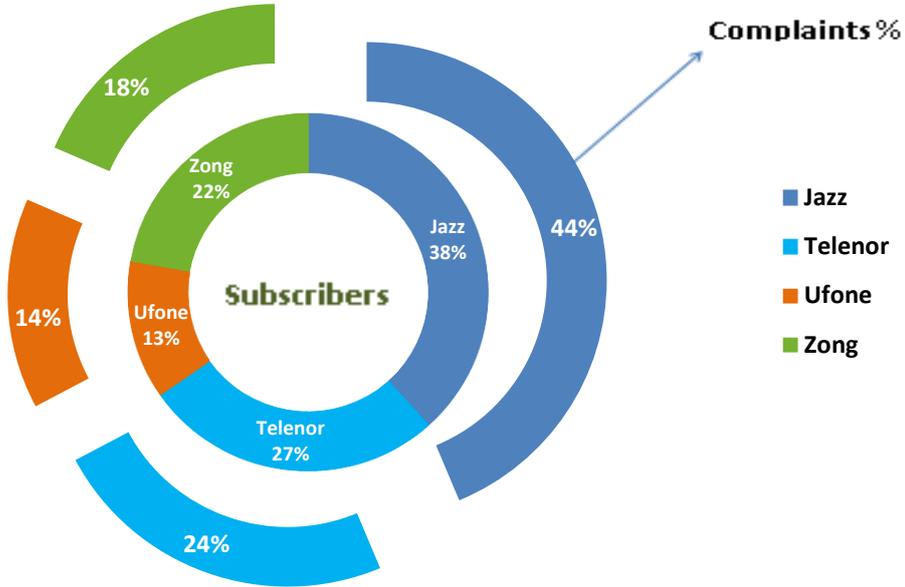
### City-wise Percentage of Quality of Service Complaints against Zong During July 2021



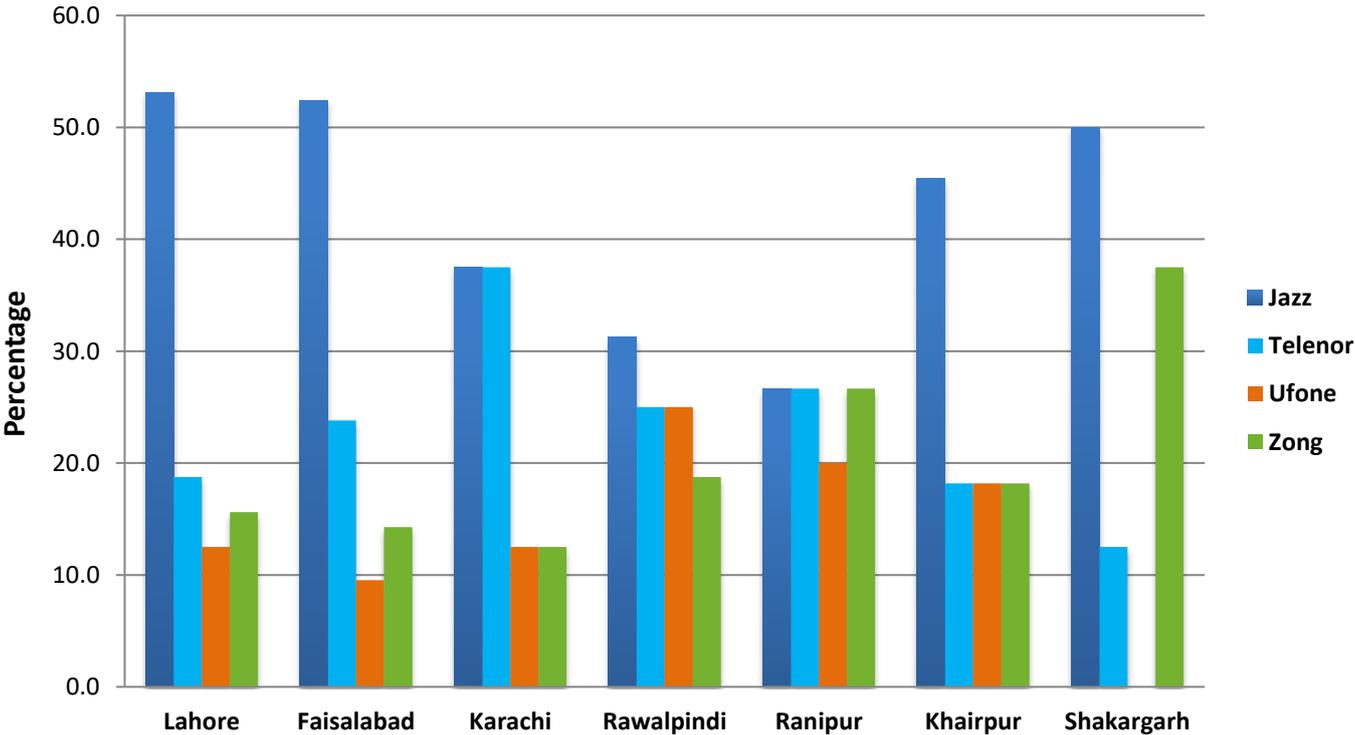
■ Lahore ■ Muzaffarabad ■ Faisalabad ■ Abbottabad ■ Toba Tek Singh ■ Swabi ■ Sargodha

# Operator-wise and City-wise Percentage of Non Provision of Service in an Area / Coverage Issues during July 2021

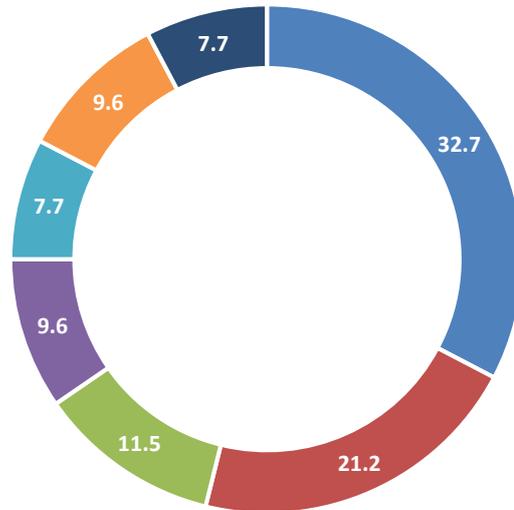
## Operator-wise Percentage from Total Received Complaints and Subscribers of Non Provision of Service in an Area / Coverage Issues Complaints During July 2021



## City-wise Percentage of Non Provision of Service in an Area / Coverage Issues Complaints against CMOs During July 2021

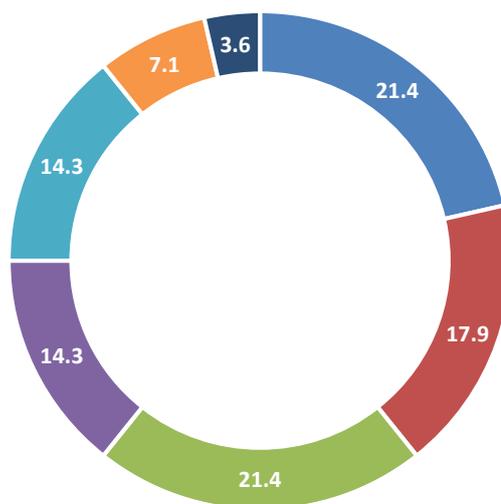


**City-wise Percentage of of Non Provision of Service in an Area / Coverage Issues Complaints against Jazz During July 2021**



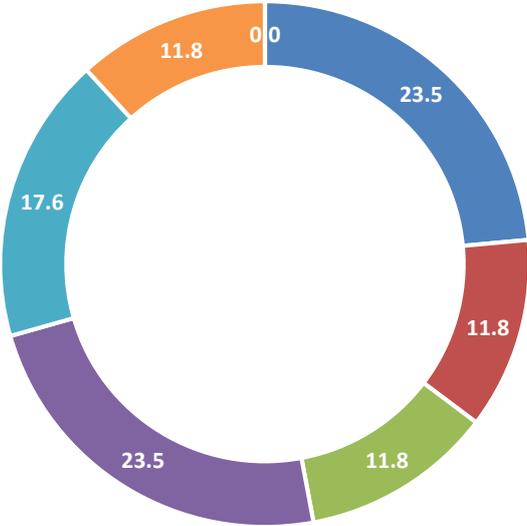
■ Lahore ■ Faisalabad ■ Karachi ■ Rawalpindi ■ Ranipur ■ Khairpur ■ Shakargarh

**City-wise Percentage of of Non Provision of Service in an Area / Coverage Issues Complaints against Telenor During July 2021**



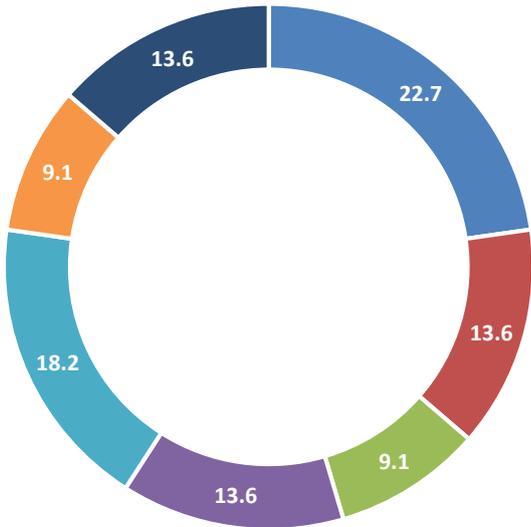
■ Lahore ■ Faisalabad ■ Karachi ■ Rawalpindi ■ Ranipur ■ Khairpur ■ Shakargarh

**City-wise Percentage of of Non Provision of Service in an Area / Coverage Issues Complaints against Ufone During July 2021**



■ Lahore ■ Faisalabad ■ Karachi ■ Rawalpindi ■ Ranipur ■ Khairpur ■ Shakargarh

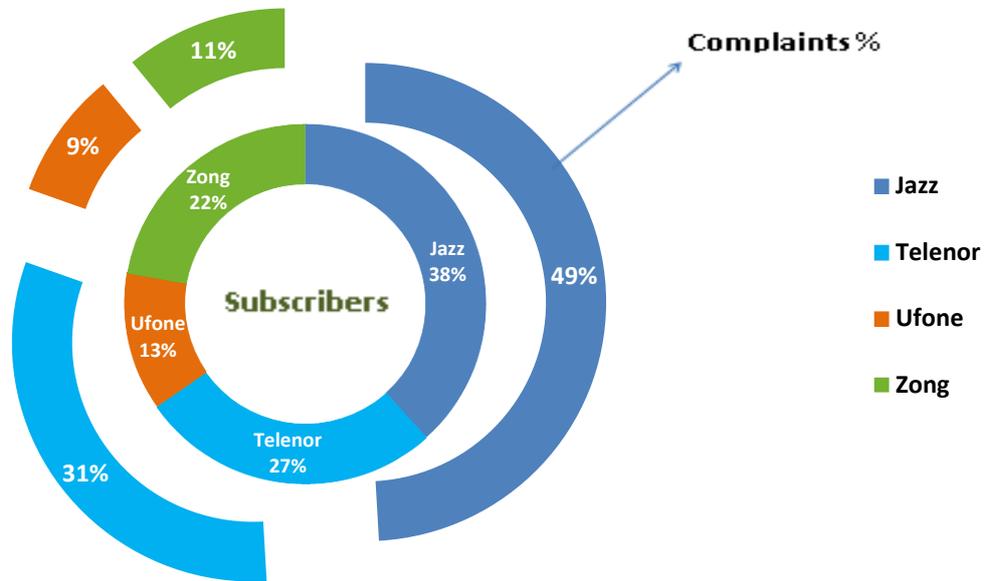
**City-wise Percentage of of Non Provision of Service in an Area / Coverage Issues Complaints against Zong During July 2021**



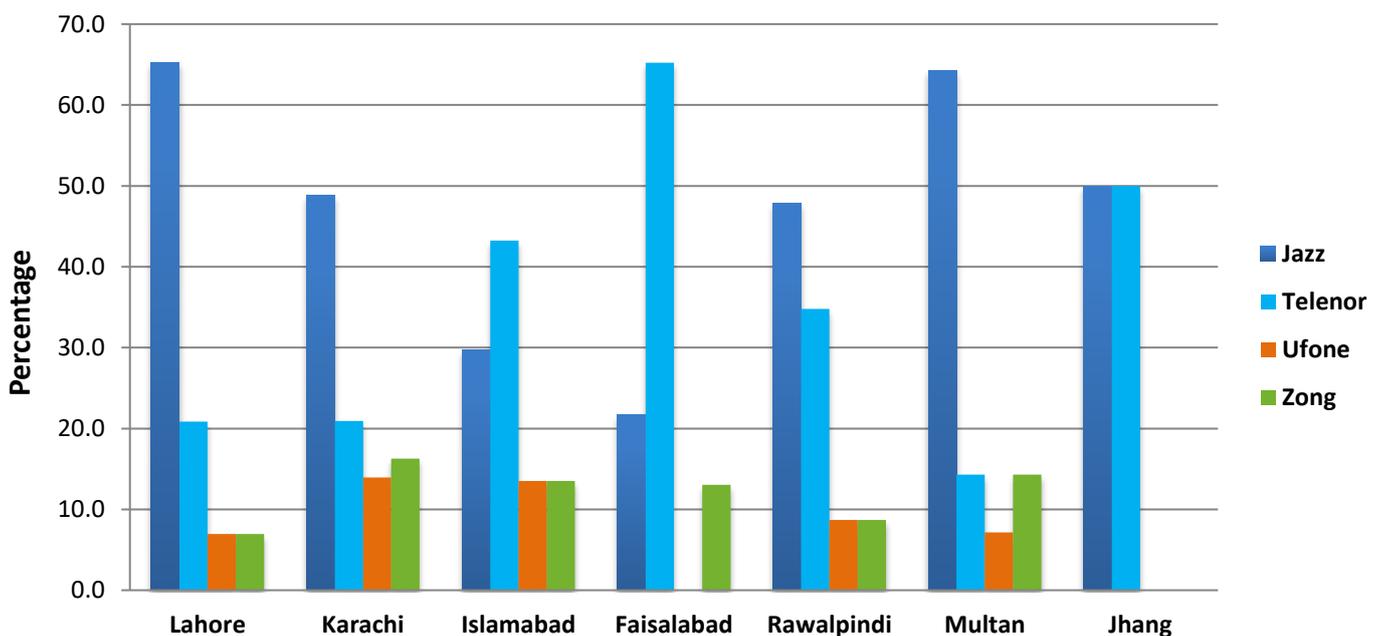
■ Lahore ■ Faisalabad ■ Karachi ■ Rawalpindi ■ Ranipur ■ Khairpur ■ Shakargarh

## Operator-wise and City-wise Percentage of Billing Related (Overcharging/Tariff/etc.) Complaints during July 2021

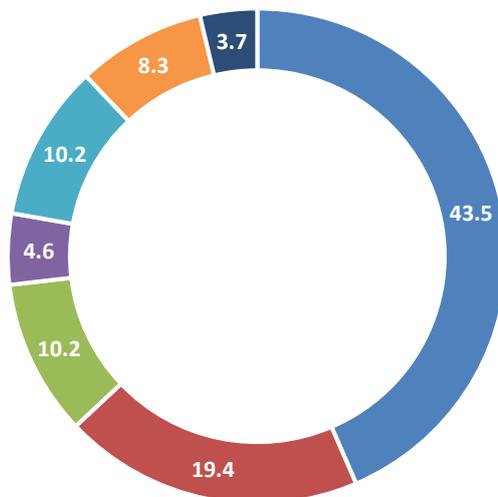
### Operator-wise Percentage from Total Subscriber of Billing Related Complaints During July 2021



### City-wise Percentage of Billing Related (Overcharging/ Tariff/ etc.) Complaints against CMOs During July 2021

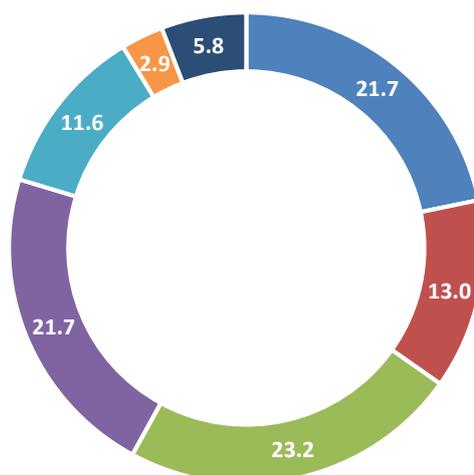


### City-wise Percentage of of Billing Related Complaints against Jazz During July 2021



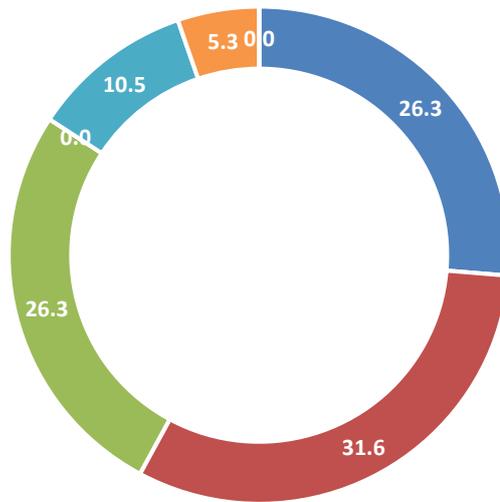
■ Lahore ■ Karachi ■ Islamabad ■ Faisalabad ■ Rawalpindi ■ Multan ■ Jhang

### City-wise Percentage of of Billing Related Complaints against Telenor During July 2021



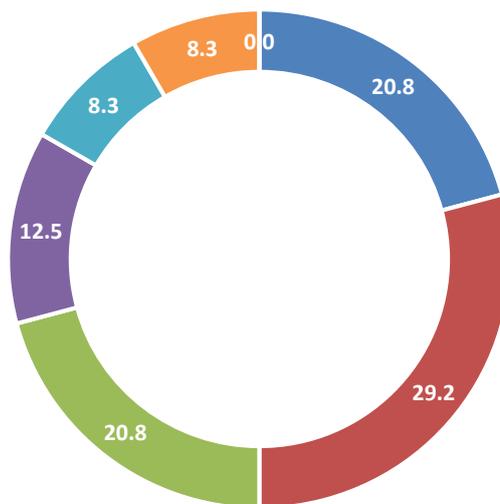
■ Lahore ■ Karachi ■ Islamabad ■ Faisalabad ■ Rawalpindi ■ Multan ■ Jhang

### City-wise Percentage of of Billing Related Complaints against Ufone During July 2021



■ Lahore ■ Karachi ■ Islamabad ■ Faisalabad ■ Rawalpindi ■ Multan ■ Jhang

### City-wise Percentage of of Billing Related Complaints against Zong During July 2021



■ Lahore ■ Karachi ■ Islamabad ■ Faisalabad ■ Rawalpindi ■ Multan ■ Jhang