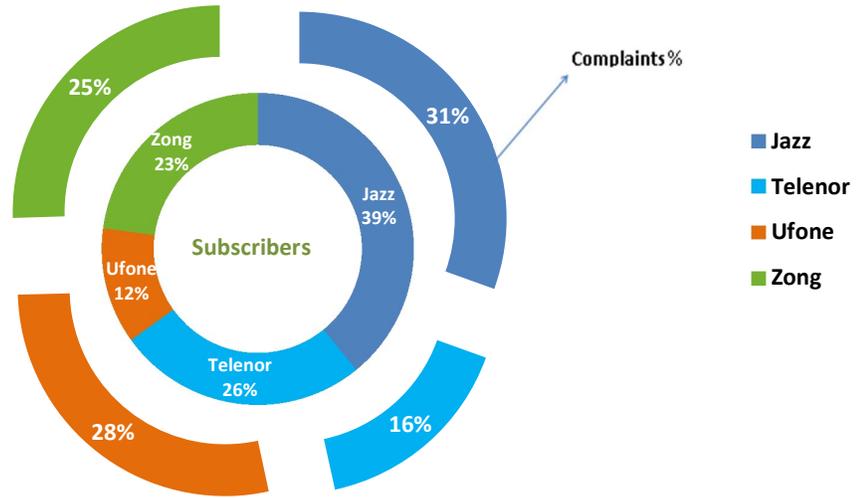
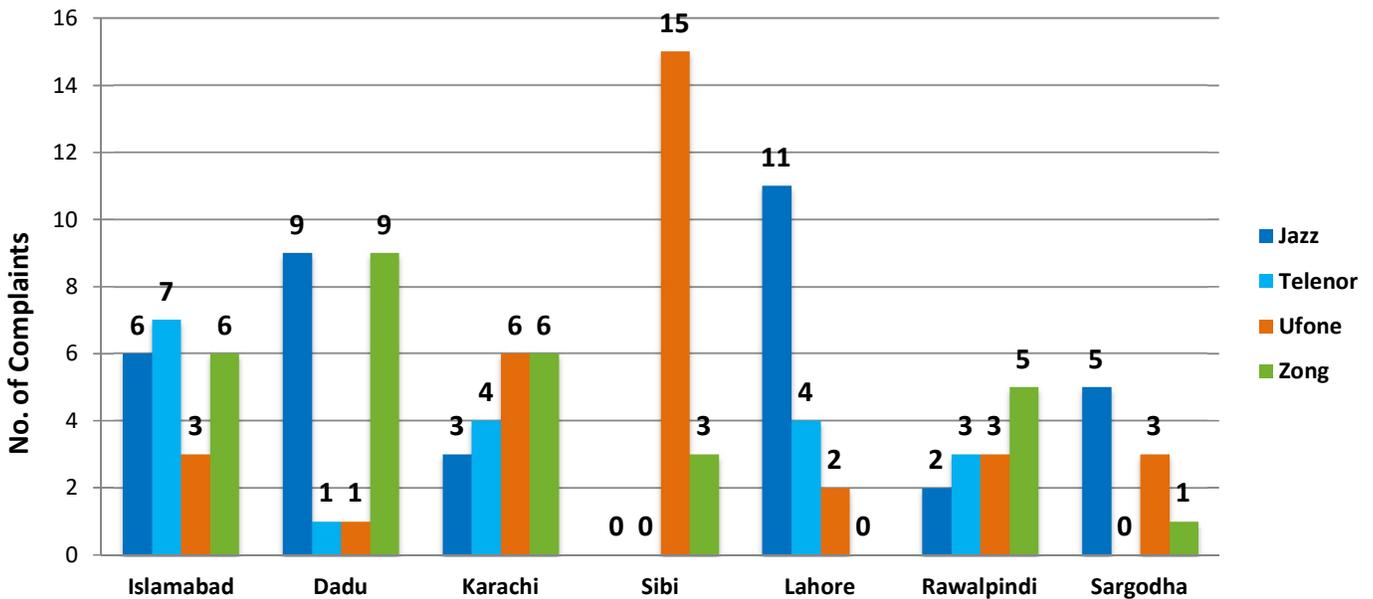


Operator-wise and City-wise Percentage of Quality of Service Complaints during September 2023

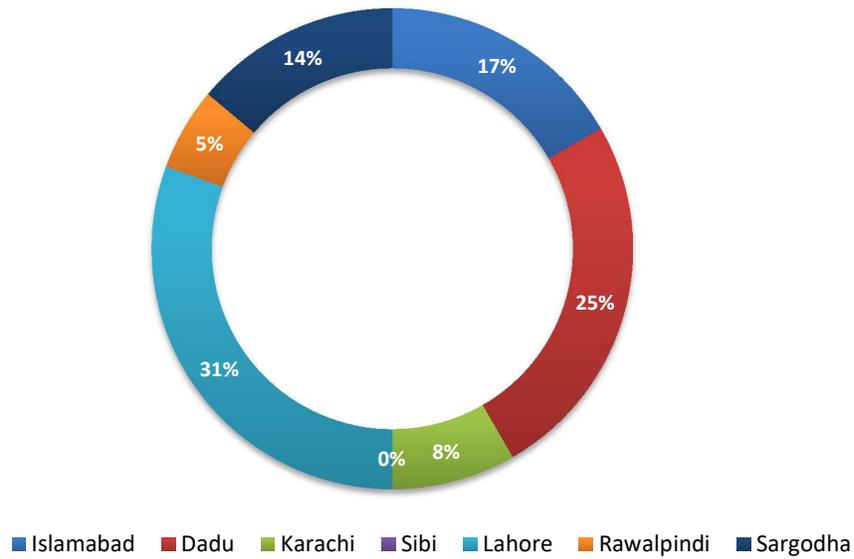
Operator-wise Percentage from Total Subscriber of Quality of Service Complaints During September 2023



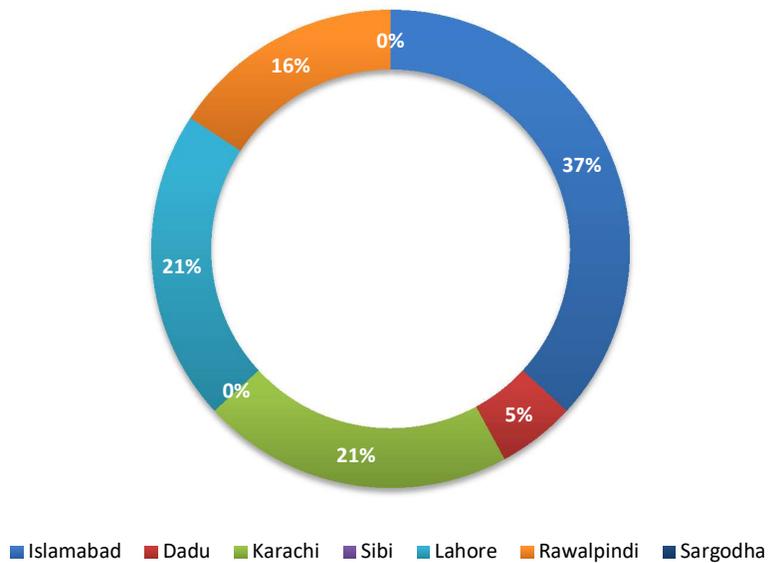
City-wise Complaints of Quality of Service Complaints against CMOs During September 2023



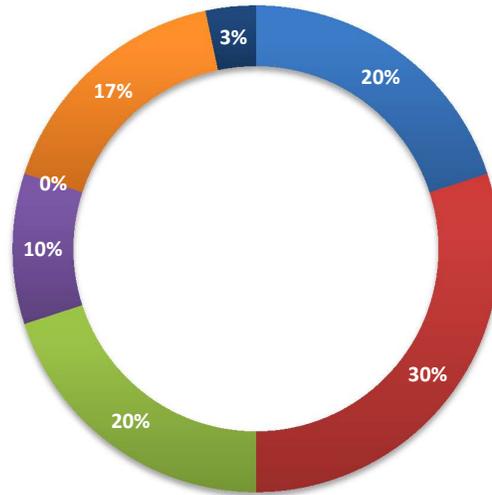
City-wise Percentage of Quality of Service Complaints against Jazz During September 2023



City-wise Percentage of Quality of Service Complaints against Telenor During September 2023

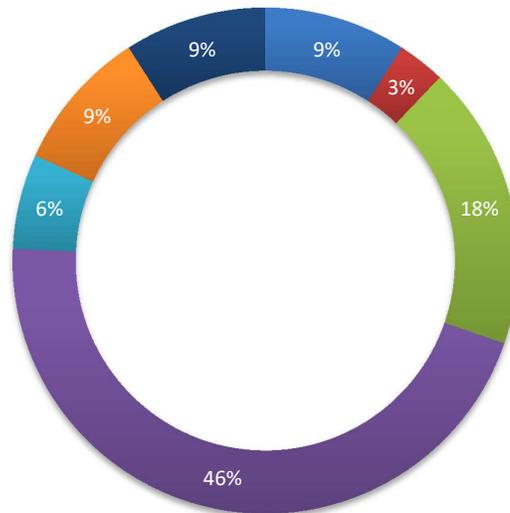


City-wise Percentage of Quality of Service Complaints against Zong During September 2023



■ Islamabad ■ Dadu ■ Karachi ■ Sibi ■ Lahore ■ Rawalpindi ■ Sargodha

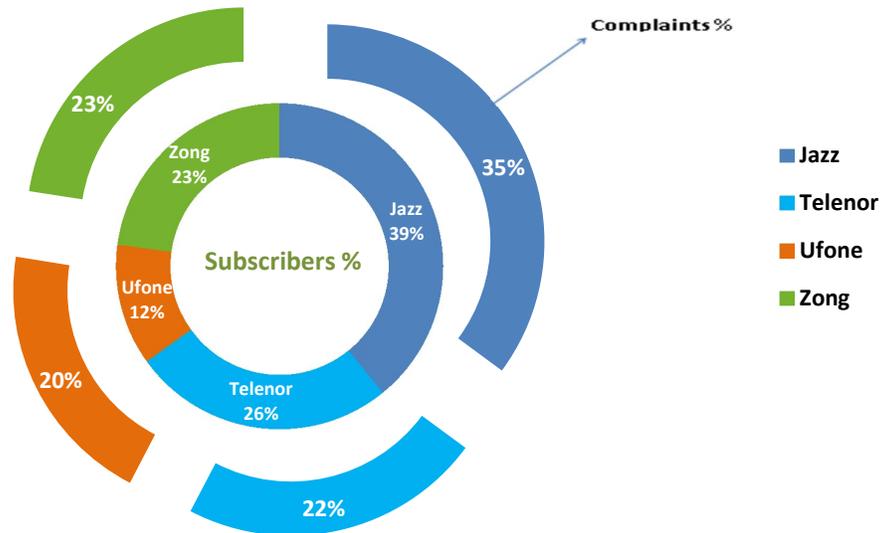
City-wise Percentage of Quality of Service Complaints against Ufone During September 2023



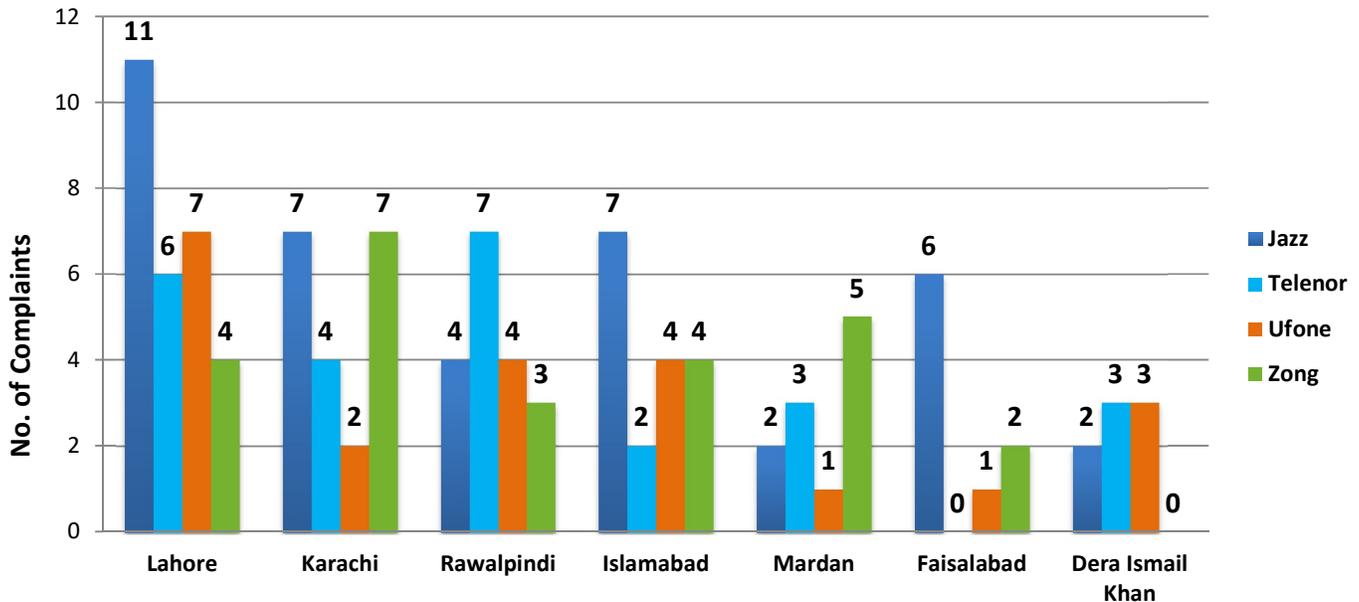
■ Islamabad ■ Dadu ■ Karachi ■ Sibi ■ Lahore ■ Rawalpindi ■ Sargodha

Operator-wise and City-wise Percentage of Non Provision of Service in an Area / Coverage Issues during September 2023

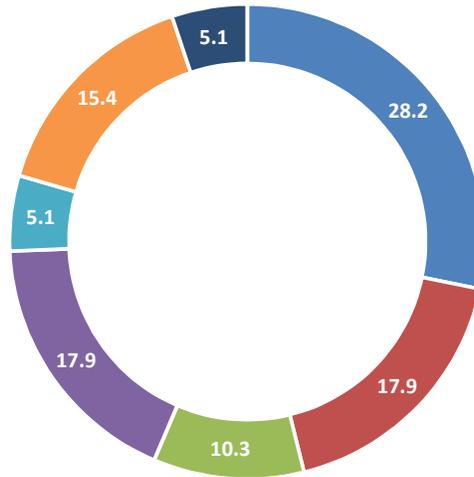
Operator-wise Percentage from Total Received Complaints and Subscribers of Non Provision of Service in an Area / Coverage Issues Complaints during September 2023



City-wise Complaints of Non Provision of Service in an Area / Coverage Issues Complaints against CMOs during September 2023

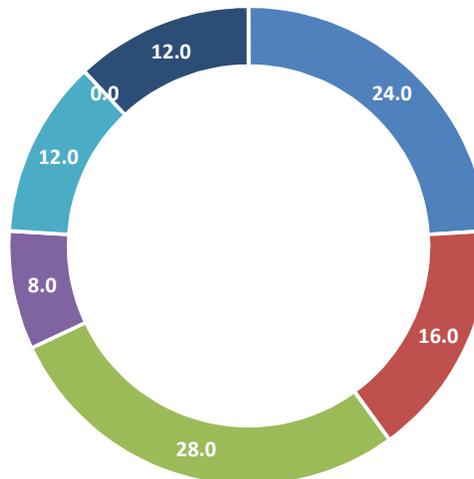


City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Jazz During September 2023



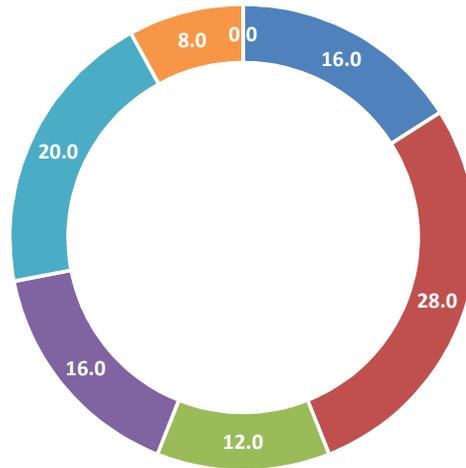
■ Lahore ■ Karachi ■ Rawalpindi ■ Islamabad ■ Mardan ■ Faisalabad ■ Dera Ismail Khan

City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Telenor During September 2023



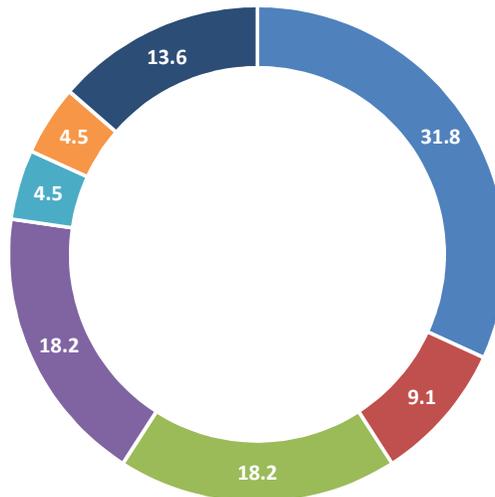
■ Lahore ■ Karachi ■ Rawalpindi ■ Islamabad ■ Mardan ■ Faisalabad ■ Dera Ismail Khan

City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Zong During September 2023



■ Lahore ■ Karachi ■ Rawalpindi ■ Islamabad ■ Mardan ■ Faisalabad ■ Dera Ismail Khan

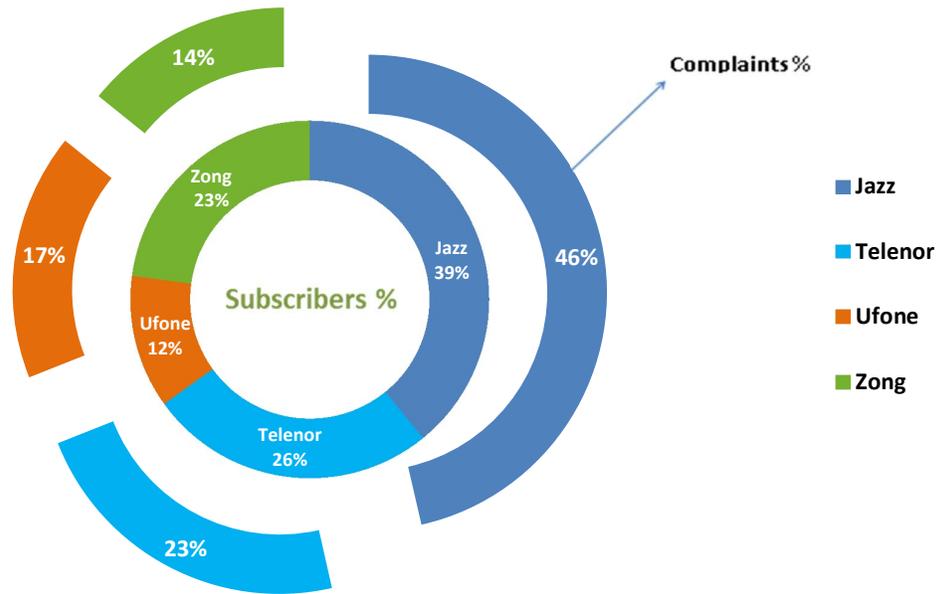
City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Ufone During September 2023



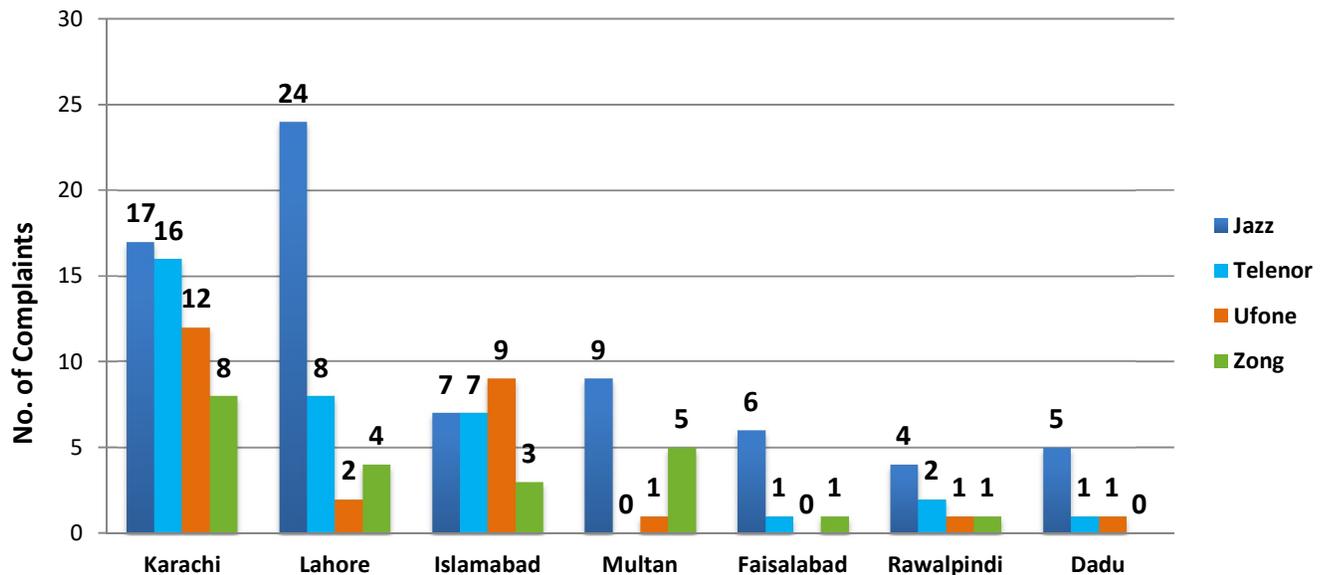
■ Lahore ■ Karachi ■ Rawalpindi ■ Islamabad ■ Mardan ■ Faisalabad ■ Dera Ismail Khan

Operator-wise and City-wise Percentage of Billing Related (Overcharging/Tariff/etc.) Complaints during September 2023

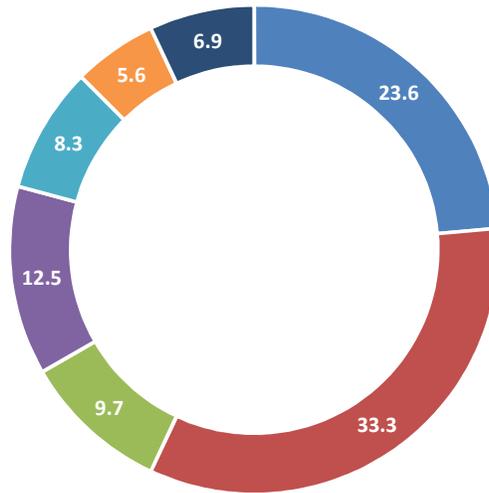
Operator-wise Percentage from Total Subscriber of Billing Related Complaints During September 2023



City-wise Complaints of Billing Related (Overcharging/ Tariff/ etc.) Complaints against CMOs during September 2023

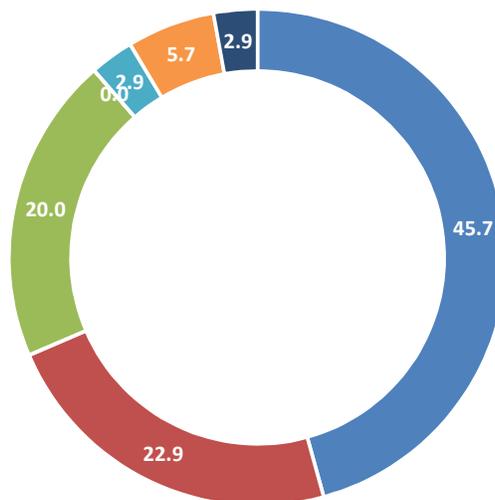


City-wise Percentage of of Billing Related Complaints against Jazz During September 2023



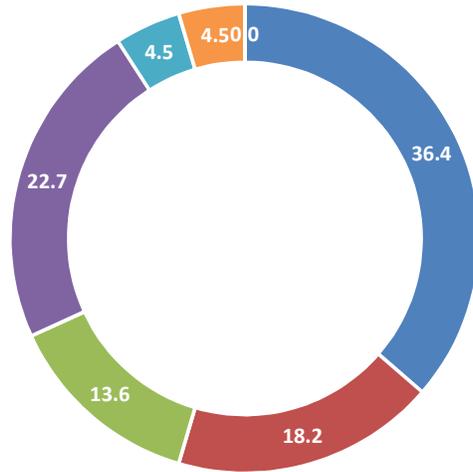
■ Karachi ■ Lahore ■ Islamabad ■ Multan ■ Faisalabad ■ Rawalpindi ■ Dadu

City-wise Percentage of of Billing Related Complaints against Telenor During September 2023



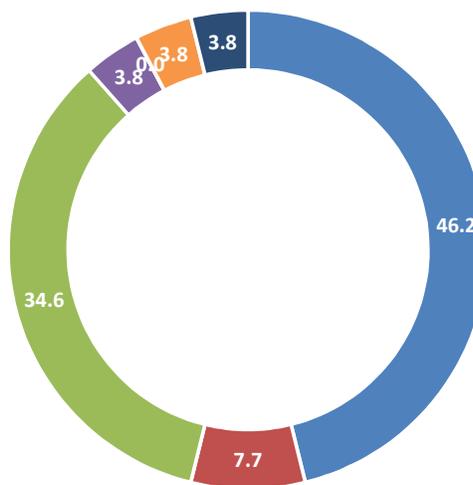
■ Karachi ■ Lahore ■ Islamabad ■ Multan ■ Faisalabad ■ Rawalpindi ■ Dadu

City-wise Percentage of of Billing Related Complaints against Zong During September 2023



■ Karachi ■ Lahore ■ Islamabad ■ Multan ■ Faisalabad ■ Rawalpindi ■ Dadu

City-wise Percentage of of Billing Related Complaints against Ufone During September 2023



■ Karachi ■ Lahore ■ Islamabad ■ Multan ■ Faisalabad ■ Rawalpindi ■ Dadu