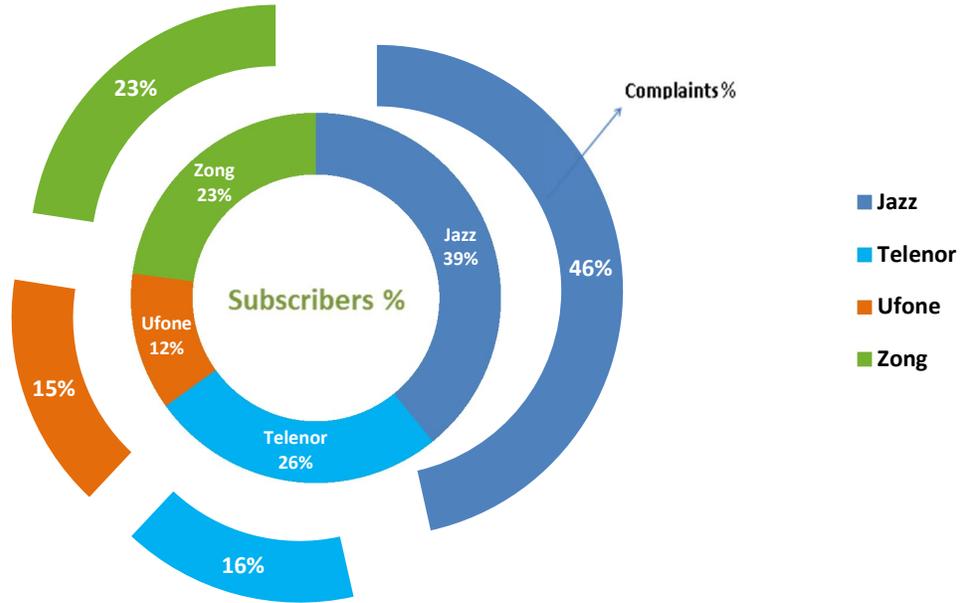
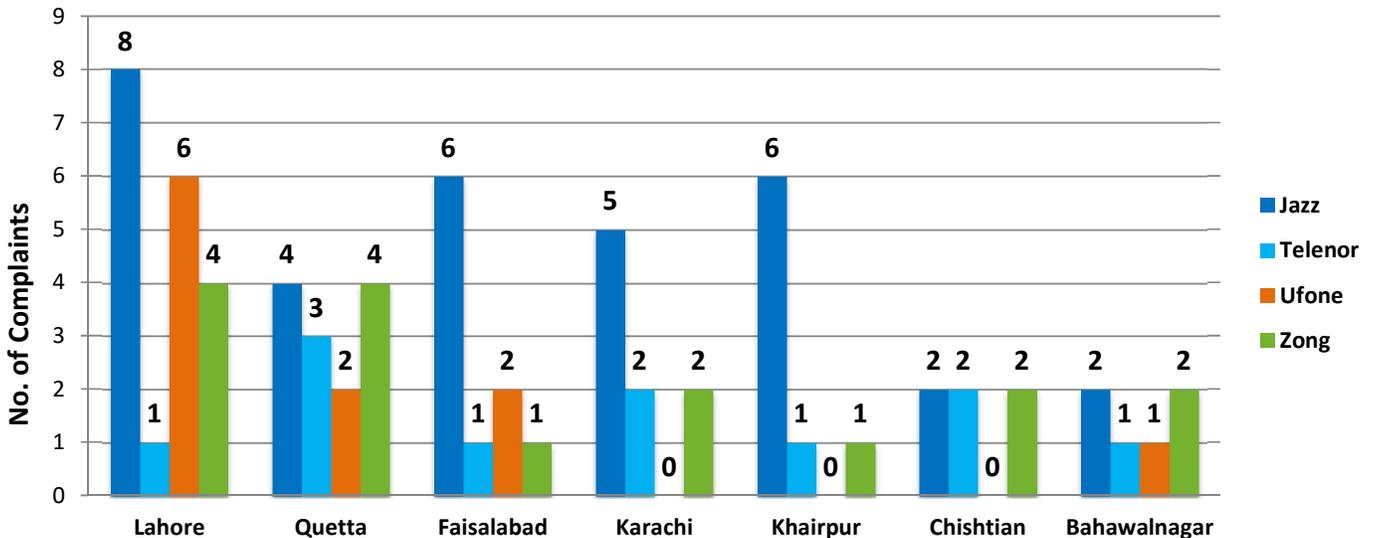


# Operator-wise and City-wise Percentage of Quality of Service Complaints during October 2023

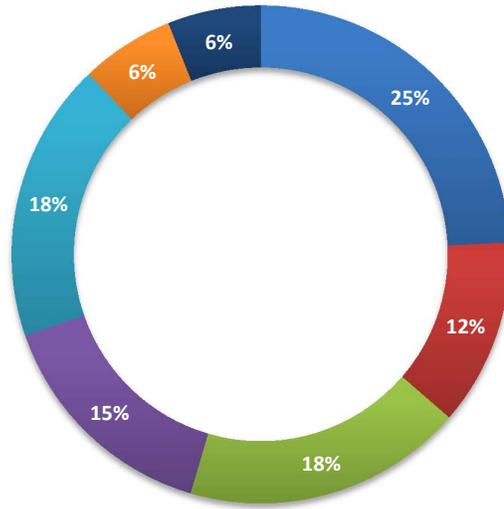
## Operator-wise Percentage from Total Subscriber of Quality of Service Complaints During October 2023



## City-wise Complaints of Quality of Service Complaints against CMOs During October 2023

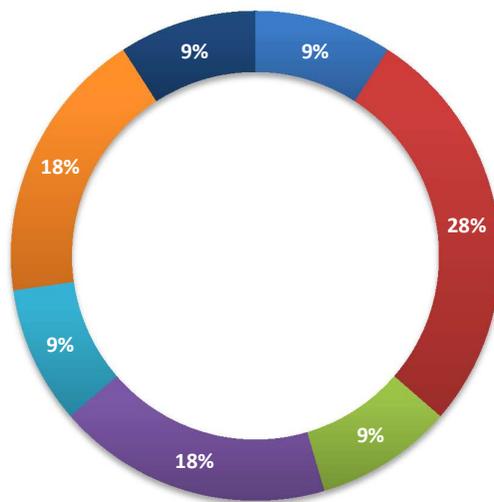


### City-wise Percentage of Quality of Service Complaints against Jazz During October 2023



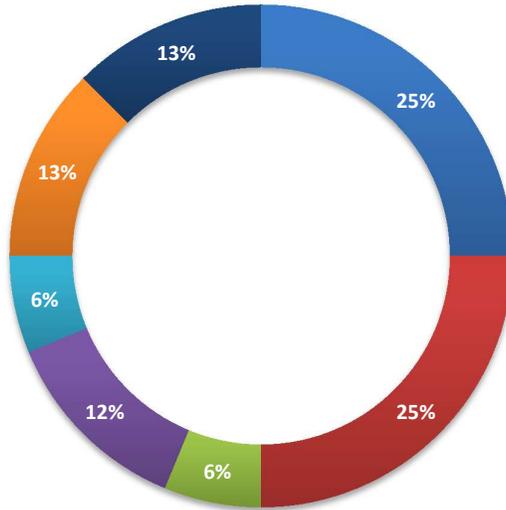
■ Lahore ■ Quetta ■ Faisalabad ■ Karachi ■ Khairpur ■ Chishtian ■ Bahawalnagar

### City-wise Percentage of Quality of Service Complaints against Telenor During October 2023



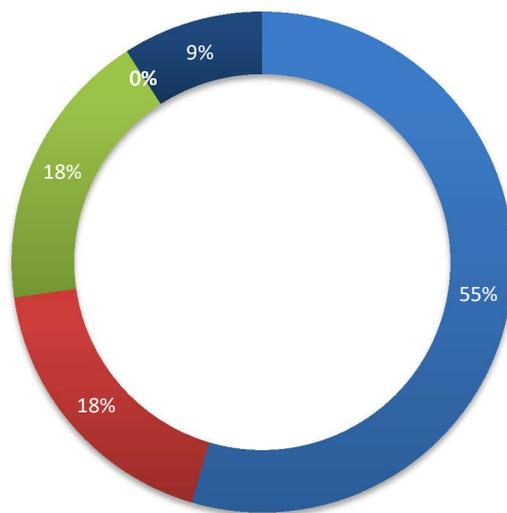
■ Lahore ■ Quetta ■ Faisalabad ■ Karachi ■ Khairpur ■ Chishtian ■ Bahawalnagar

### City-wise Percentage of Quality of Service Complaints against Zong During October 2023



■ Lahore ■ Quetta ■ Faisalabad ■ Karachi ■ Khairpur ■ Chishtian ■ Bahawalnagar

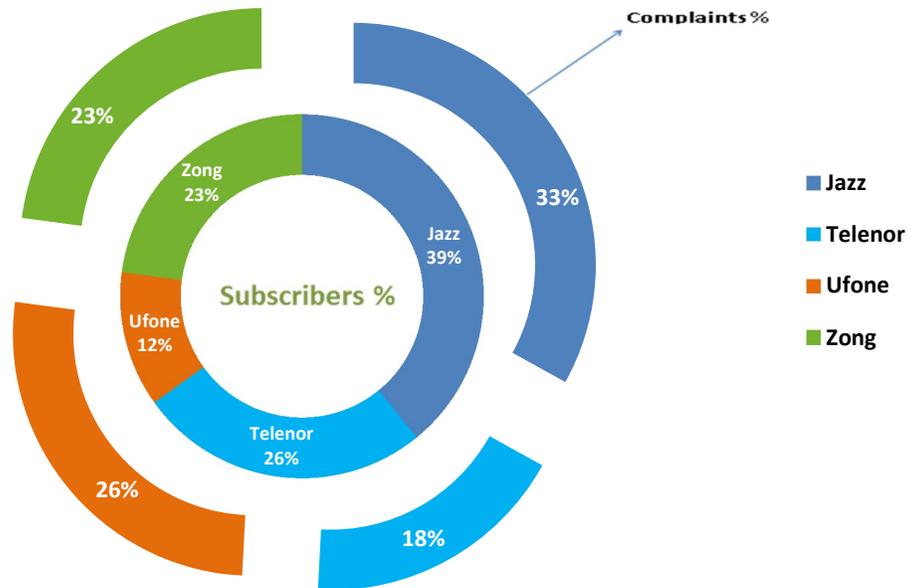
### City-wise Percentage of Quality of Service Complaints against Ufone During October 2023



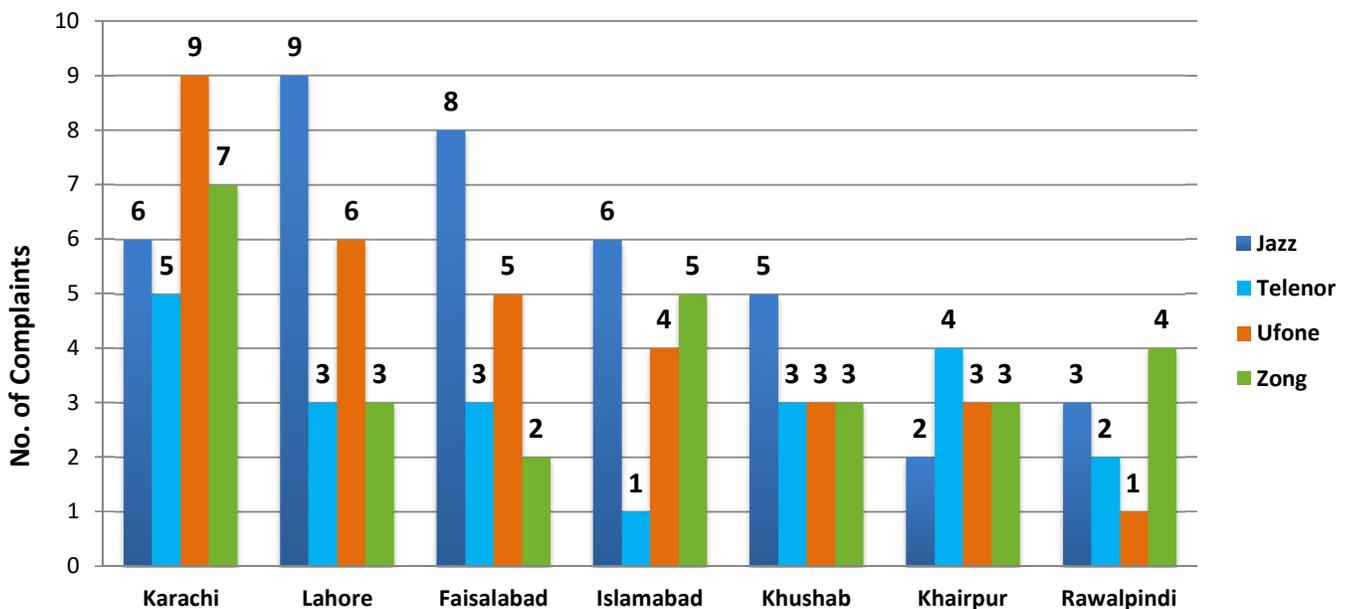
■ Lahore ■ Quetta ■ Faisalabad ■ Karachi ■ Khairpur ■ Chishtian ■ Bahawalnagar

## Operator-wise and City-wise Percentage of Non Provision of Service in an Area / Coverage Issues during October 2023

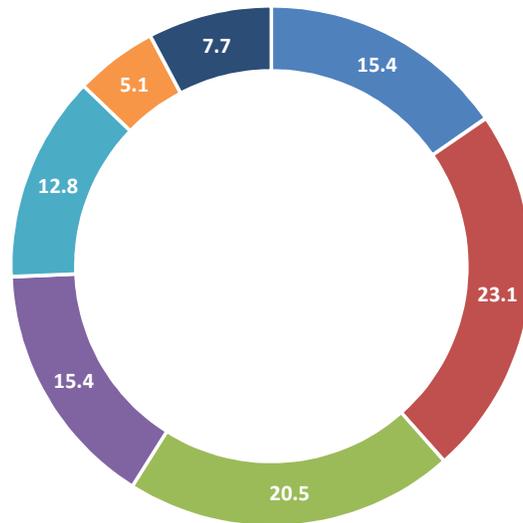
### Operator-wise Percentage from Total Received Complaints and Subscribers of Non Provision of Service in an Area / Coverage Issues Complaints during October 2023



### City-wise Complaints of Non Provision of Service in an Area / Coverage Issues Complaints against CMOs during October 2023

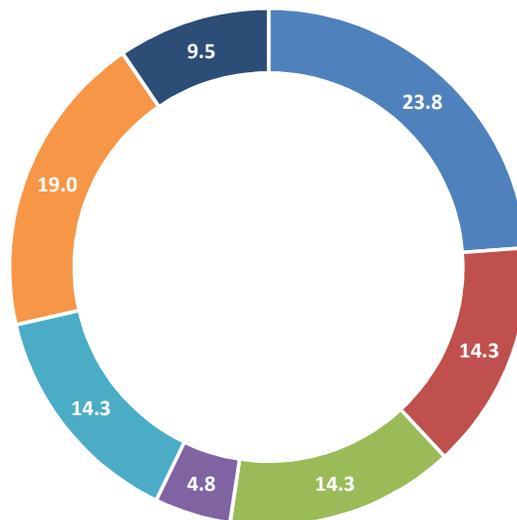


**City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Jazz During October 2023**



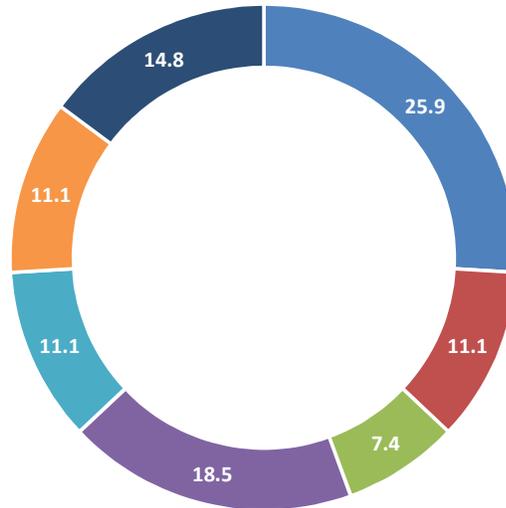
■ Karachi ■ Lahore ■ Faisalabad ■ Islamabad ■ Khushab ■ Khairpur ■ Rawalpindi

**City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Telenor During October 2023**



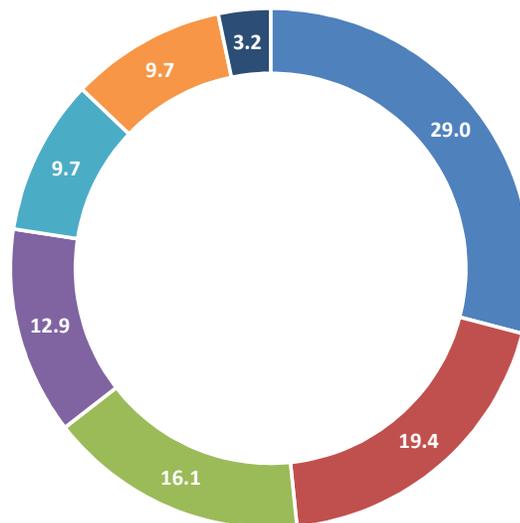
■ Karachi ■ Lahore ■ Faisalabad ■ Islamabad ■ Khushab ■ Khairpur ■ Rawalpindi

**City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Zong During October 2023**



■ Karachi ■ Lahore ■ Faisalabad ■ Islamabad ■ Khushab ■ Khairpur ■ Rawalpindi

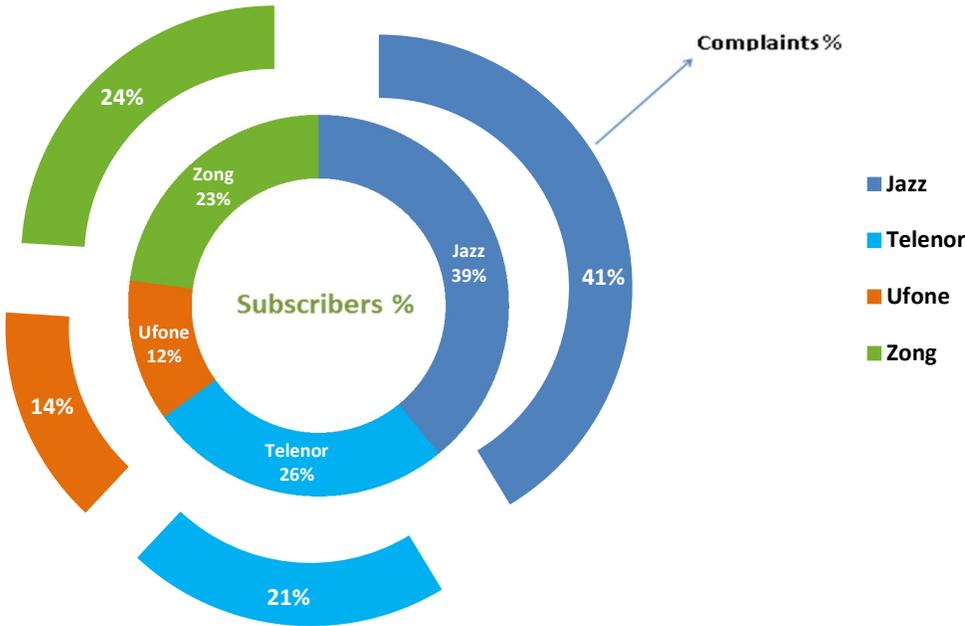
**City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Ufone During October 2023**



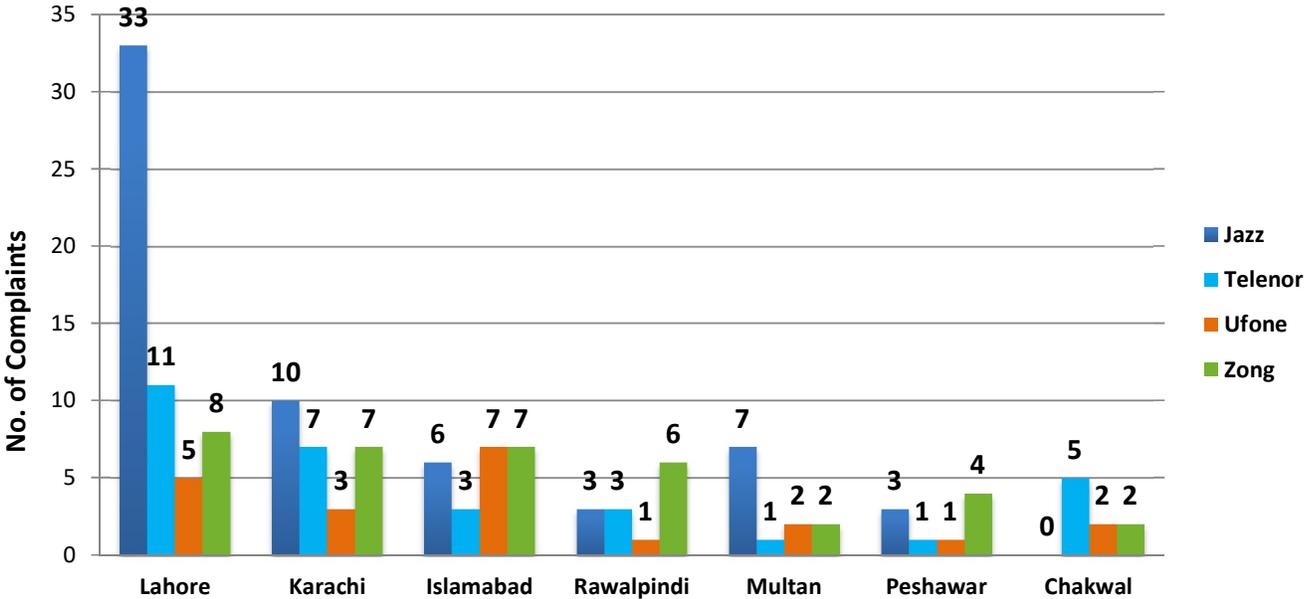
■ Karachi ■ Lahore ■ Faisalabad ■ Islamabad ■ Khushab ■ Khairpur ■ Rawalpindi

# Operator-wise and City-wise Percentage of Billing Related (Overcharging/Tariff/etc.) Complaints during October 2023

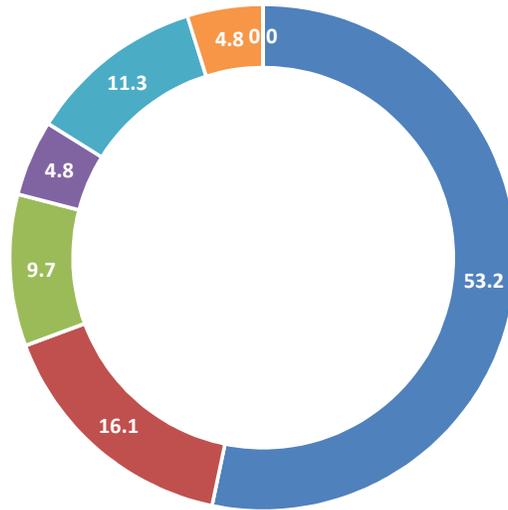
## Operator-wise Percentage from Total Subscriber of Billing Related Complaints During October 2023



## City-wise Complaints of Billing Related (Overcharging/ Tariff/ etc.) Complaints against CMOs during October 2023

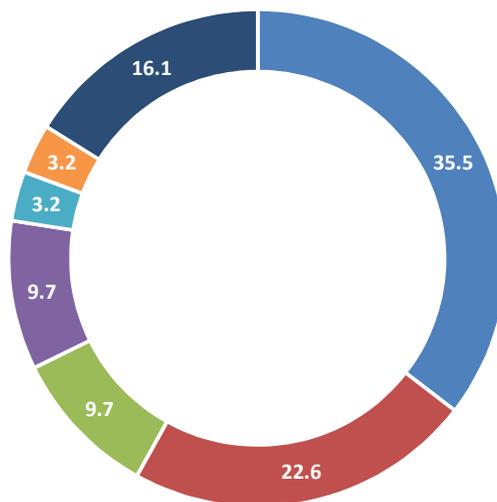


### City-wise Percentage of of Billing Related Complaints against Jazz During October 2023



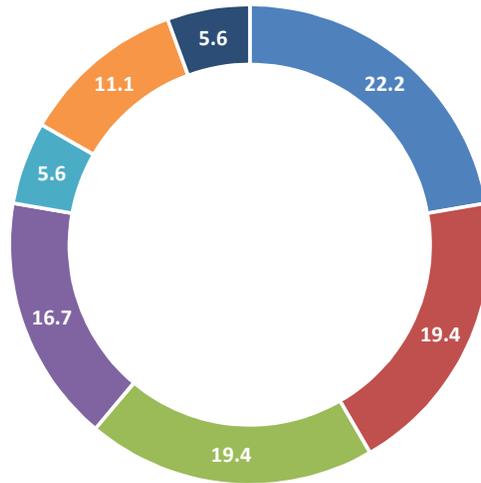
■ Lahore ■ Karachi ■ Islamabad ■ Rawalpindi ■ Multan ■ Peshawar ■ Chakwal

### City-wise Percentage of of Billing Related Complaints against Telenor During October 2023



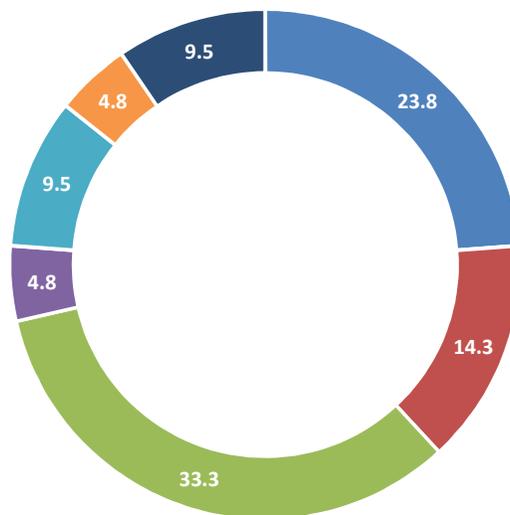
■ Lahore ■ Karachi ■ Islamabad ■ Rawalpindi ■ Multan ■ Peshawar ■ Chakwal

### City-wise Percentage of of Billing Related Complaints against Zong During October 2023



■ Lahore ■ Karachi ■ Islamabad ■ Rawalpindi ■ Multan ■ Peshawar ■ Chakwal

### City-wise Percentage of of Billing Related Complaints against Ufone During October 2023



■ Lahore ■ Karachi ■ Islamabad ■ Rawalpindi ■ Multan ■ Peshawar ■ Chakwal