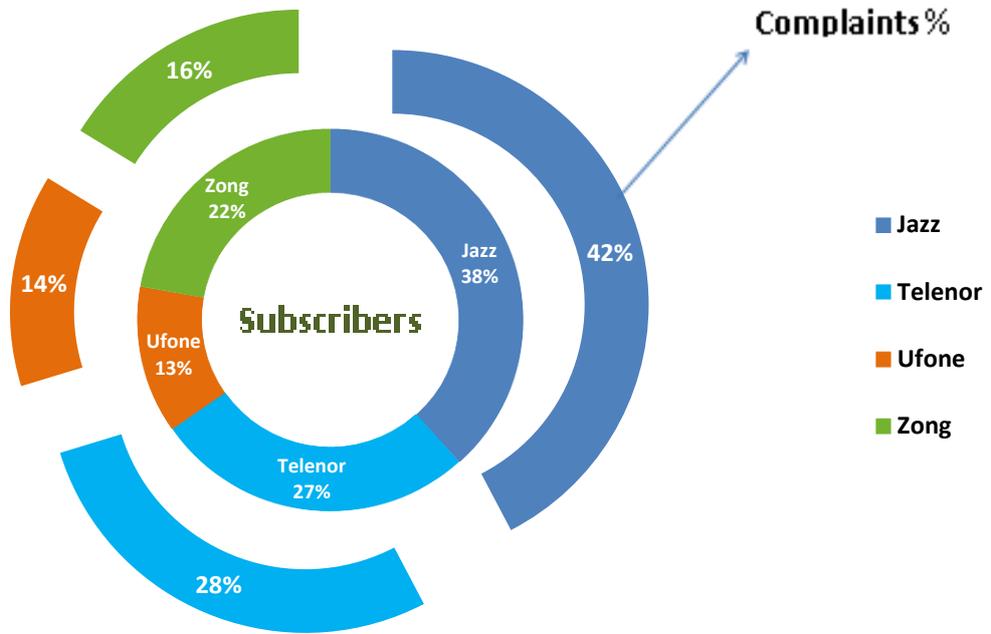
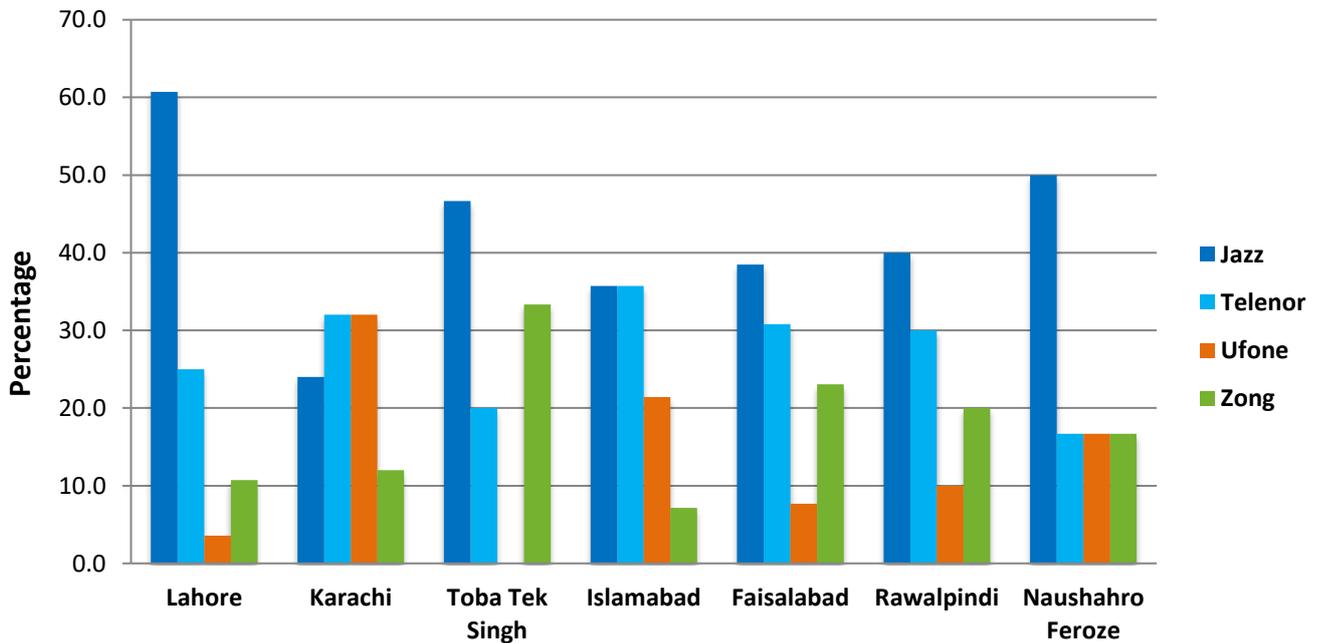


Operator-wise and City-wise Percentage of Quality of Service Complaints during October 2021

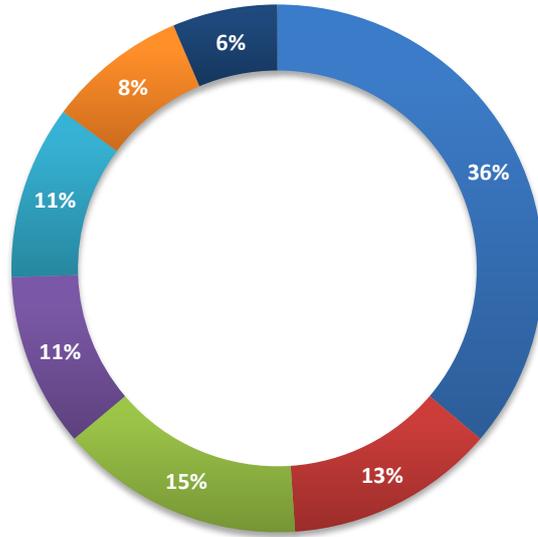
Operator-wise Percentage from Total Subscriber of Quality of Service Complaints During October 2021



City-wise Percentage of Quality of Service Complaints against CMOs During October 2021

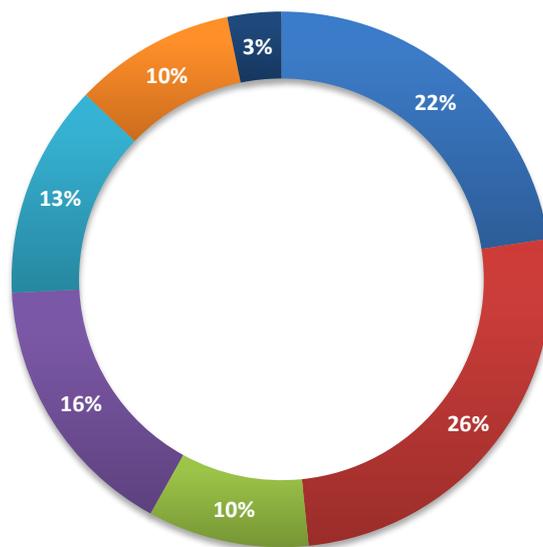


City-wise Percentage of Quality of Service Complaints against Jazz During October 2021



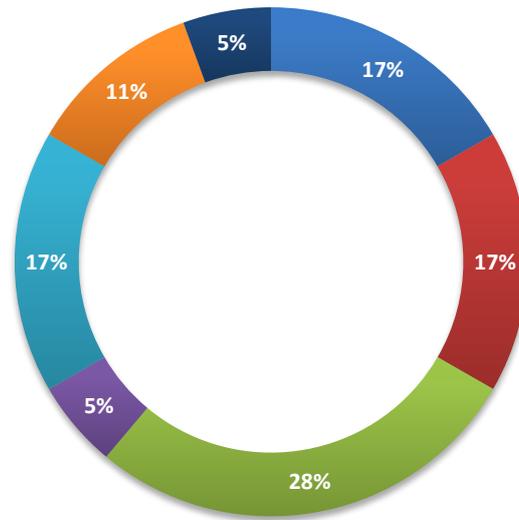
■ Lahore ■ Karachi ■ Toba Tek Singh ■ Islamabad ■ Faisalabad ■ Rawalpindi ■ Naushahro Feroze

City-wise Percentage of Quality of Service Complaints against Telenor During October 2021



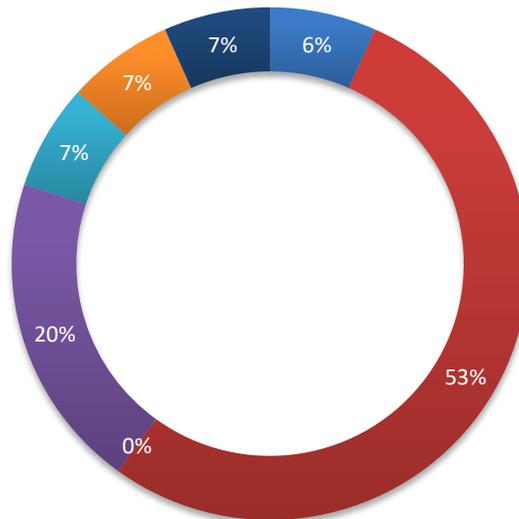
■ Lahore ■ Karachi ■ Toba Tek Singh ■ Islamabad ■ Faisalabad ■ Rawalpindi ■ Naushahro Feroze

City-wise Percentage of Quality of Service Complaints against Zong During October 2021



■ Lahore ■ Karachi ■ Toba Tek Singh ■ Islamabad ■ Faisalabad ■ Rawalpindi ■ Naushahro Feroze

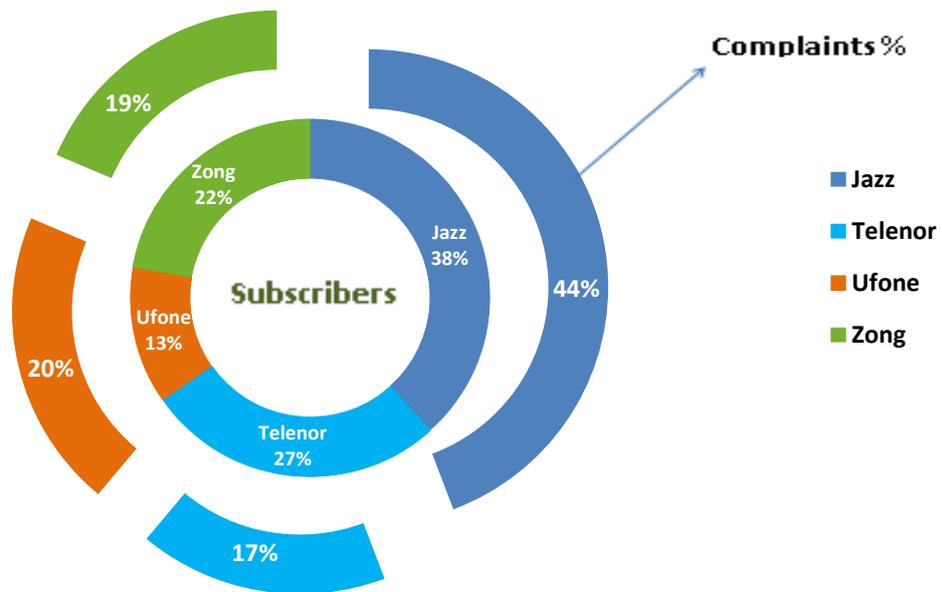
City-wise Percentage of Quality of Service Complaints against Ufone During October 2021



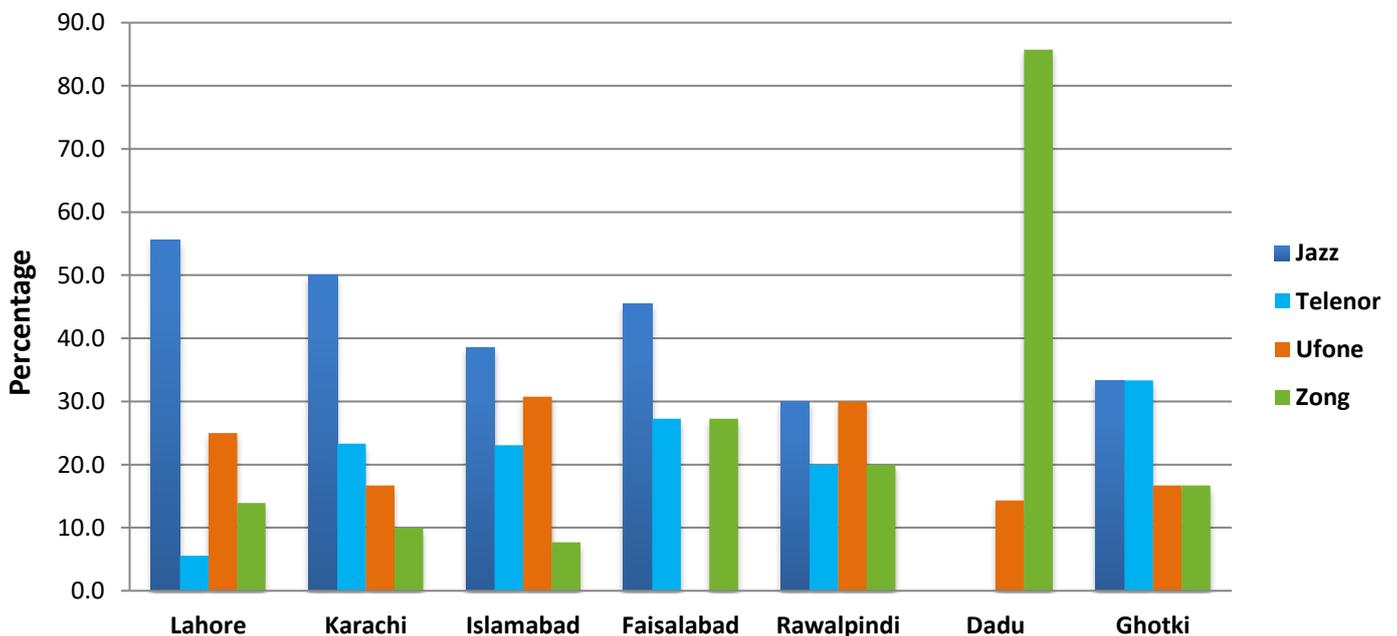
■ Lahore ■ Karachi ■ Toba Tek Singh ■ Islamabad ■ Faisalabad ■ Rawalpindi ■ Naushahro Feroze

Operator-wise and City-wise Percentage of Non Provision of Service in an Area / Coverage Issues during October 2021

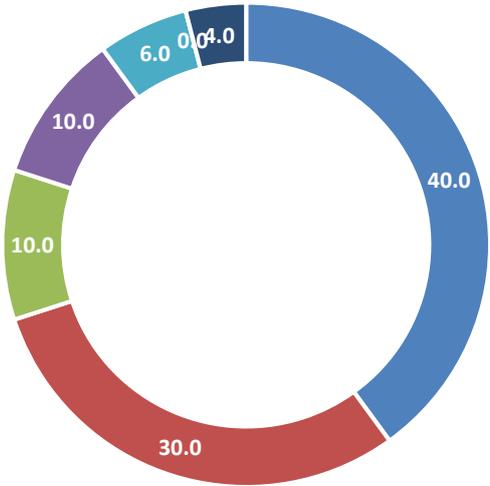
Operator-wise Percentage from Total Received Complaints and Subscribers of Non Provision of Service in an Area / Coverage Issues Complaints during October 2021



City-wise Percentage of Non Provision of Service in an Area / Coverage Issues Complaints against CMOs during October 2021

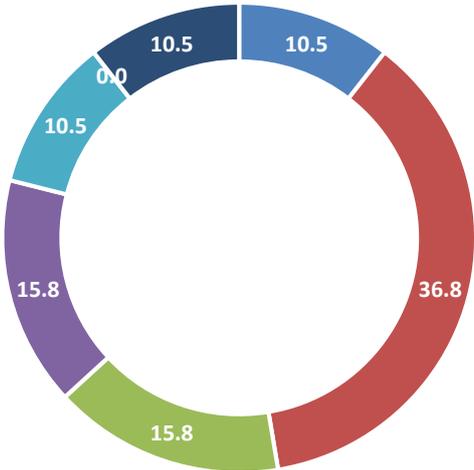


City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Jazz During October 2021



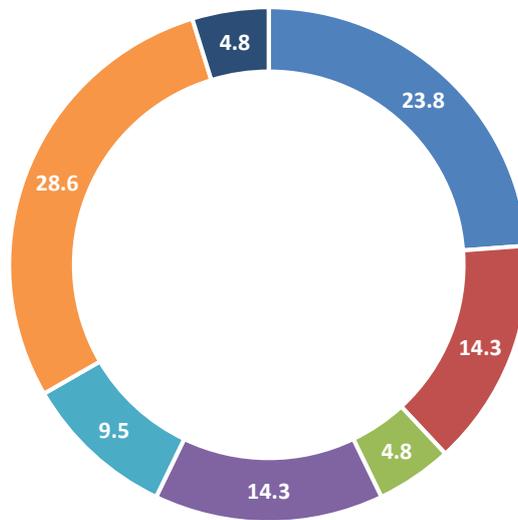
■ Lahore ■ Karachi ■ Islamabad ■ Faisalabad ■ Rawalpindi ■ Dadu ■ Ghotki

City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Telenor During October 2021



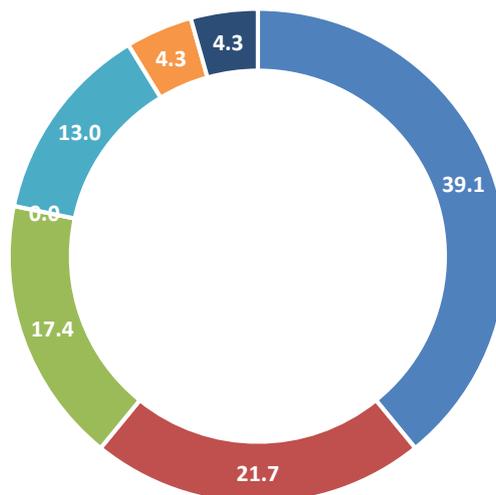
■ Lahore ■ Karachi ■ Islamabad ■ Faisalabad ■ Rawalpindi ■ Dadu ■ Ghotki

City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Zong During October 2021



■ Lahore ■ Karachi ■ Islamabad ■ Faisalabad ■ Rawalpindi ■ Dadu ■ Ghotki

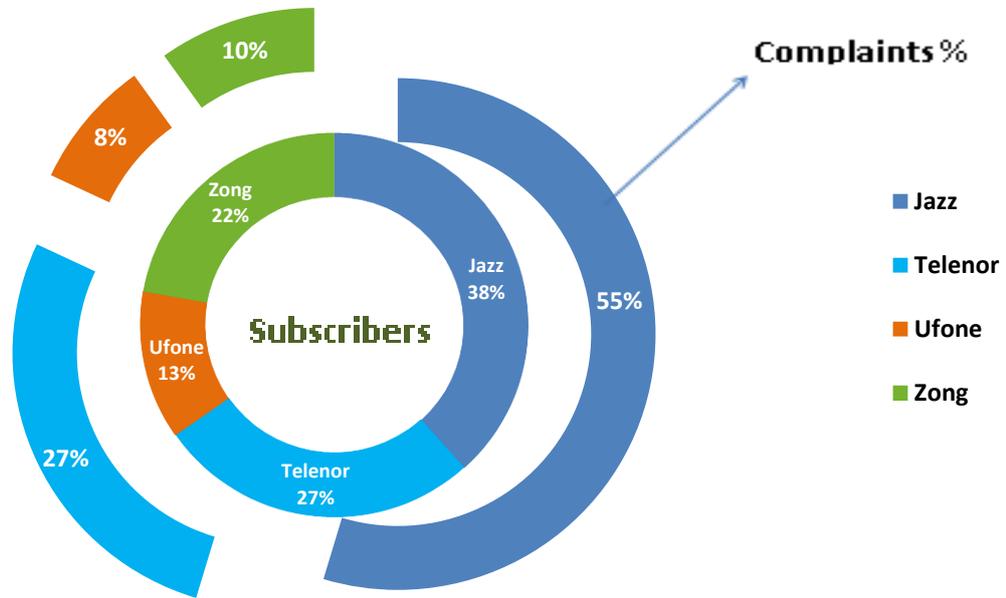
City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Ufone During October 2021



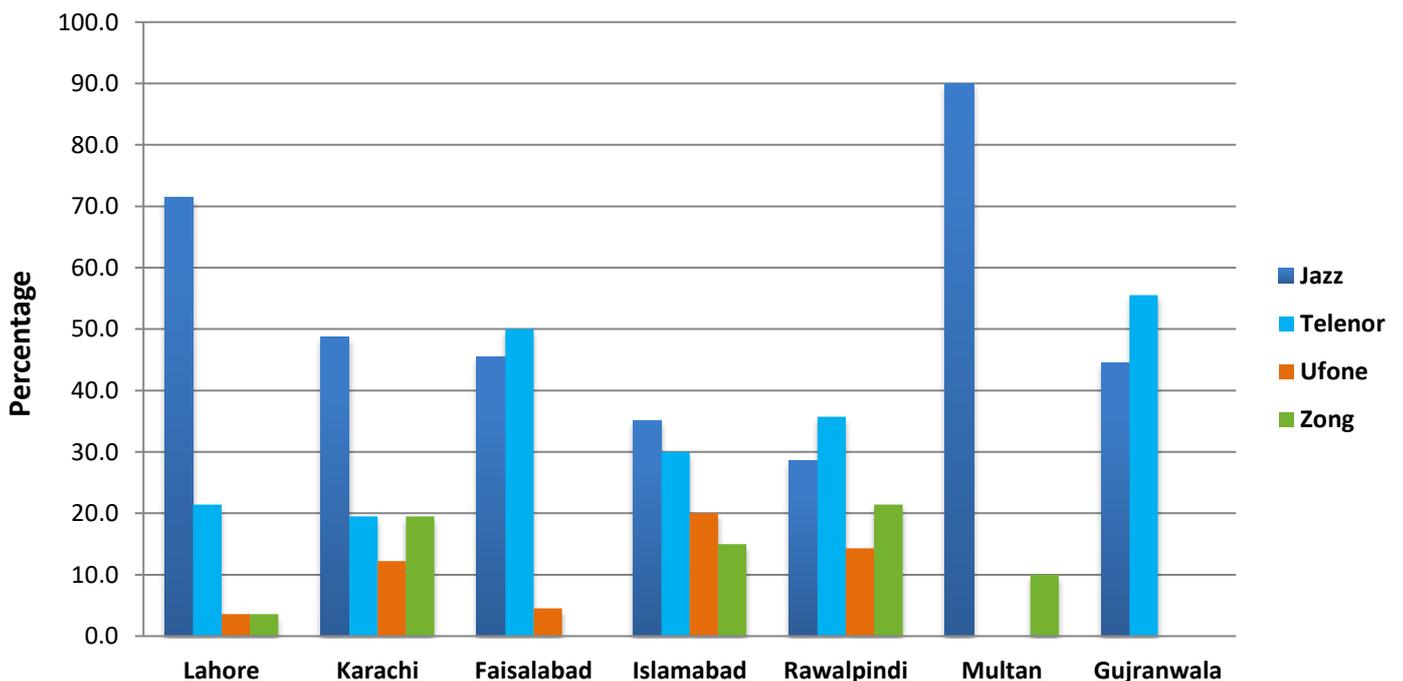
■ Lahore ■ Karachi ■ Islamabad ■ Faisalabad ■ Rawalpindi ■ Dadu ■ Ghotki

Operator-wise and City-wise Percentage of Billing Related (Overcharging/Tariff/etc.) Complaints during October 2021

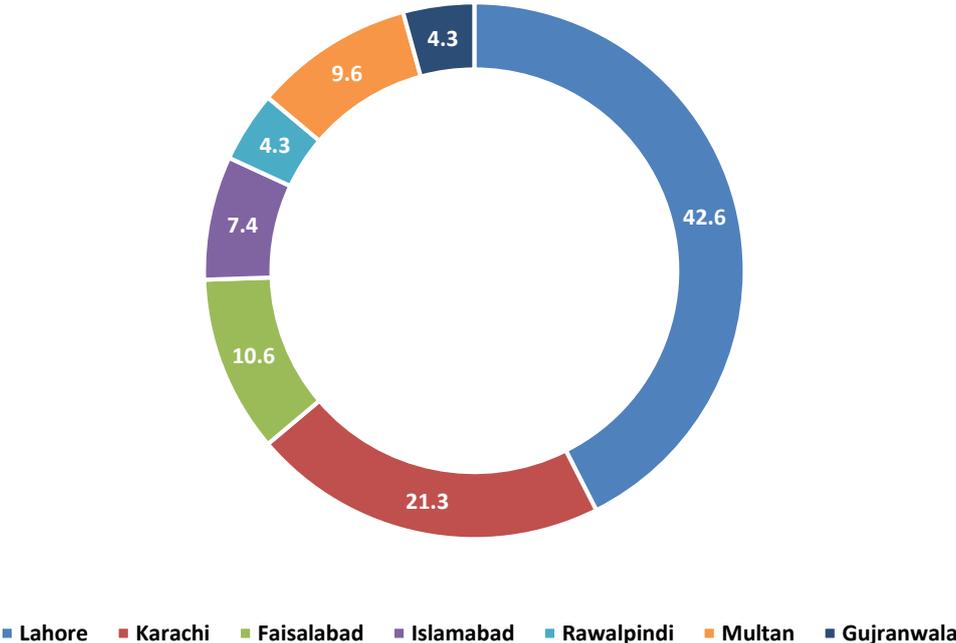
Operator-wise Percentage from Total Subscriber of Billing Related Complaints During October 2021



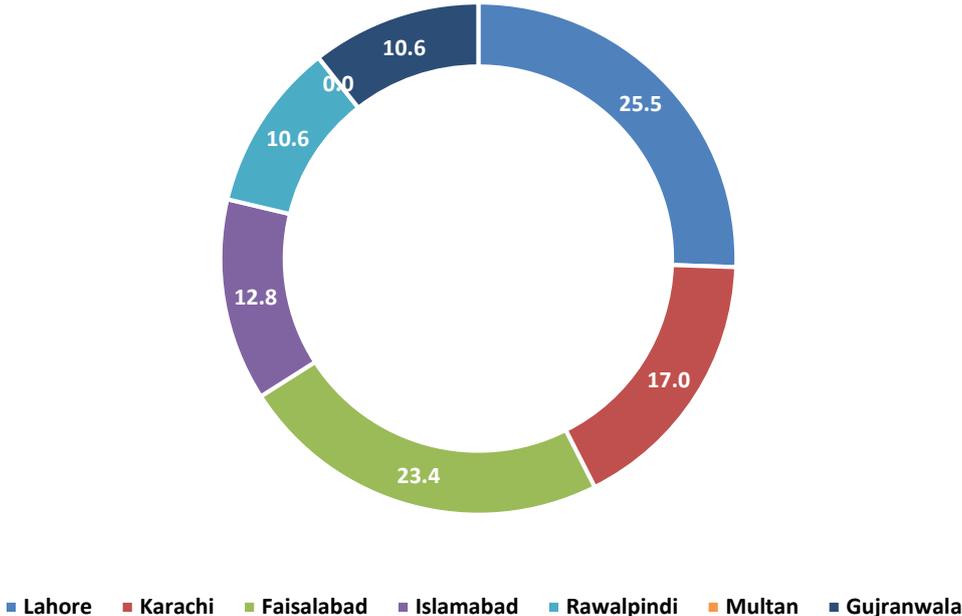
City-wise Percentage of Billing Related (Overcharging/ Tariff/ etc.) Complaints against CMOs during October 2021



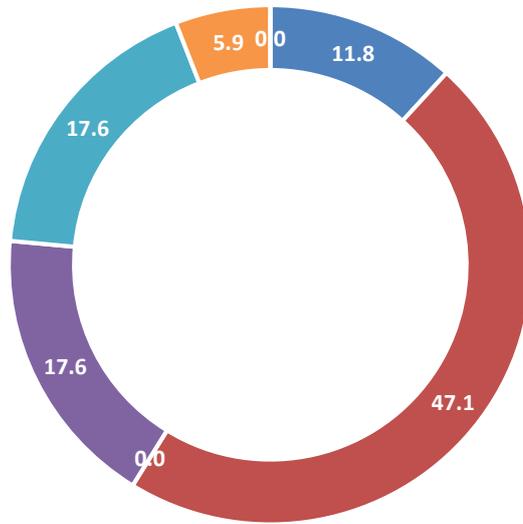
City-wise Percentage of of Billing Related Complaints against Jazz During October 2021



City-wise Percentage of of Billing Related Complaints against Telenor During October 2021

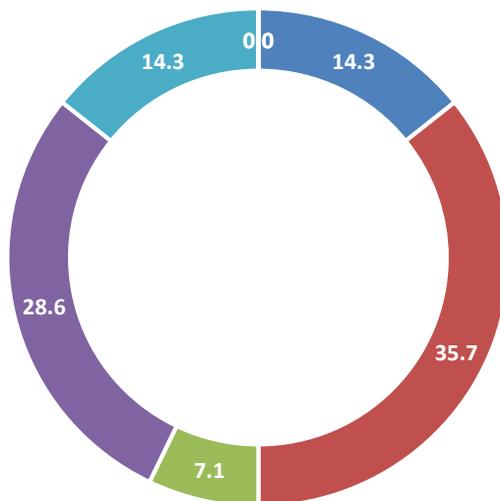


City-wise Percentage of of Billing Related Complaints against Zong During October 2021



■ Lahore ■ Karachi ■ Faisalabad ■ Islamabad ■ Rawalpindi ■ Multan ■ Gujranwala

City-wise Percentage of of Billing Related Complaints against Ufone During October 2021



■ Lahore ■ Karachi ■ Faisalabad ■ Islamabad ■ Rawalpindi ■ Multan ■ Gujranwala