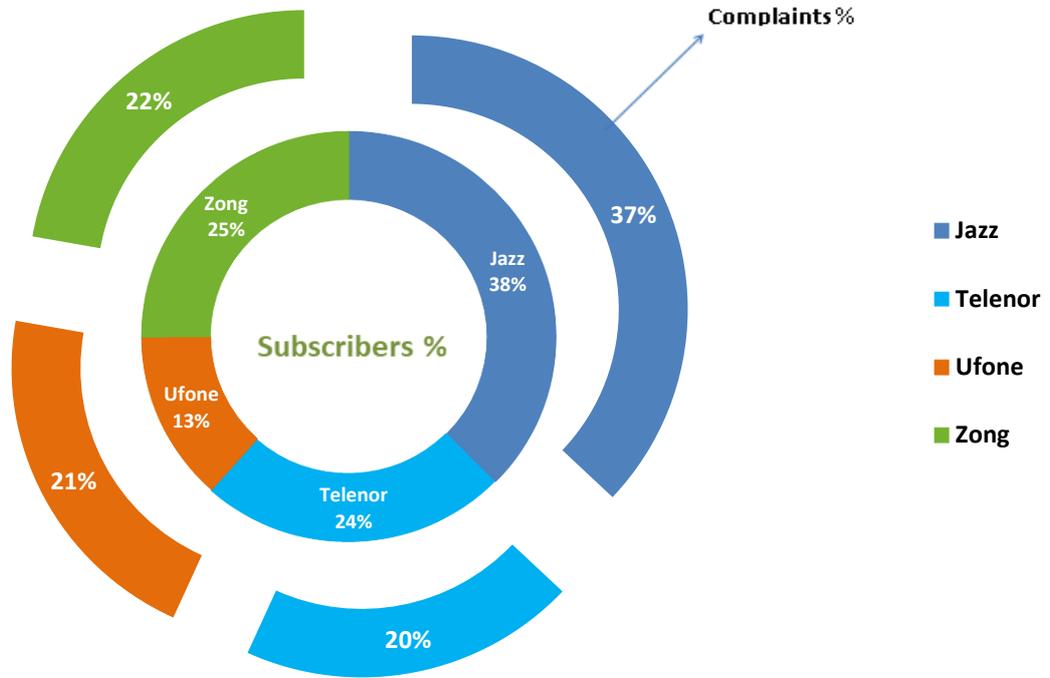
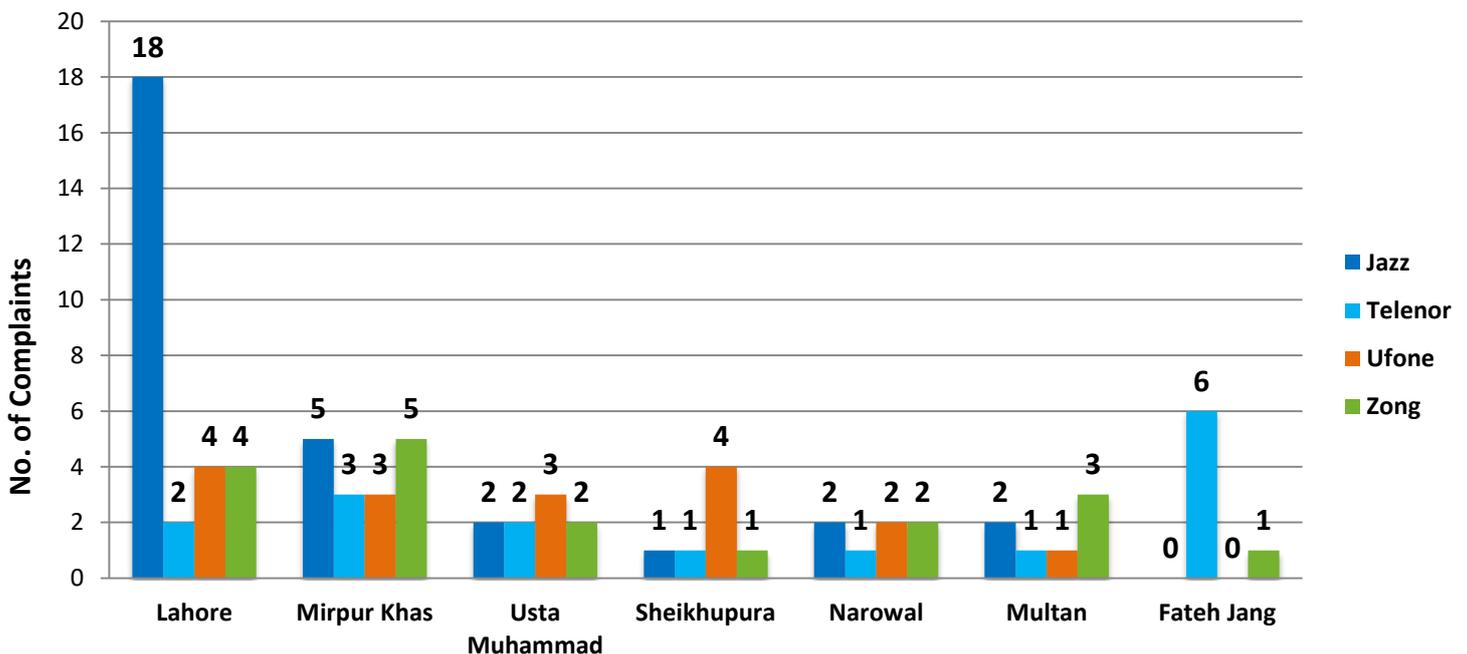


# Operator-wise and City-wise Percentage of Quality of Service Complaints during November 2023

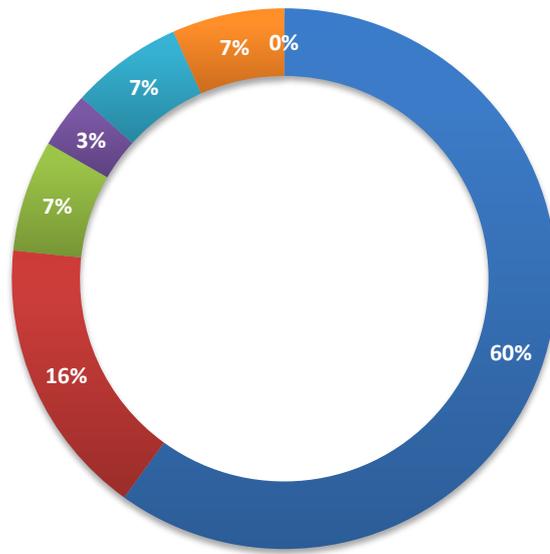
## Operator-wise Percentage from Total Subscriber of Quality of Service Complaints During November 2023



## City-wise Complaints of Quality of Service Complaints against CMOs During November 2023

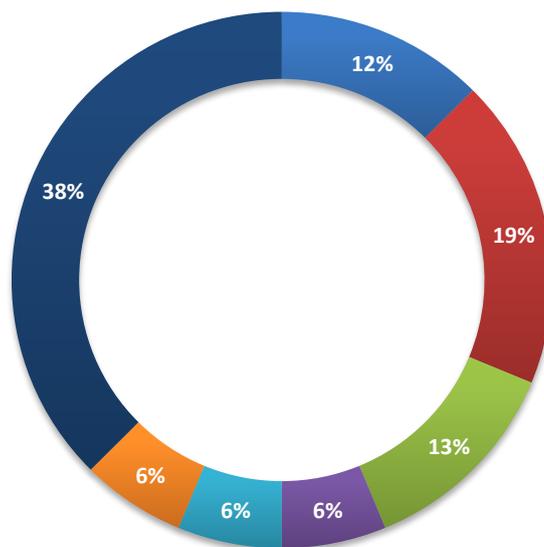


## City-wise Percentage of Quality of Service Complaints against Jazz During November 2023



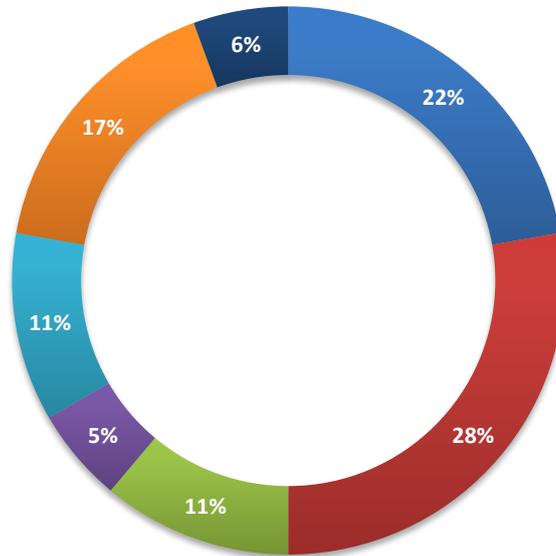
■ Lahore ■ Mirpur Khas ■ Usta Muhammad ■ Sheikhupura ■ Narowal ■ Multan ■ Fateh Jang

## City-wise Percentage of Quality of Service Complaints against Telenor During November 2023



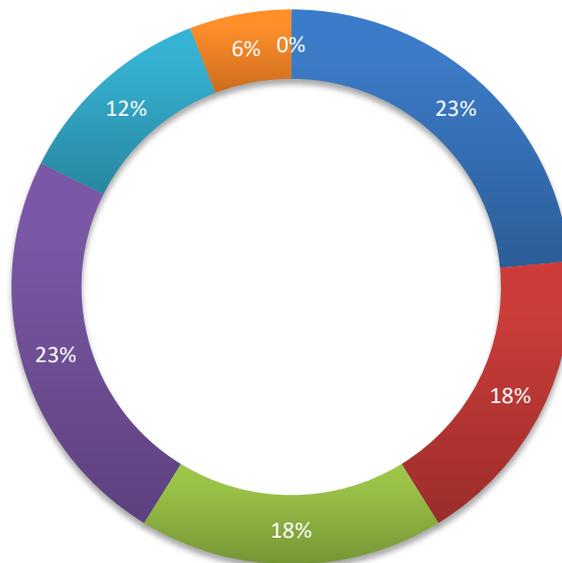
■ Lahore ■ Mirpur Khas ■ Usta Muhammad ■ Sheikhupura ■ Narowal ■ Multan ■ Fateh Jang

## City-wise Percentage of Quality of Service Complaints against Zong During November 2023



■ Lahore ■ Mirpur Khas ■ Usta Muhammad ■ Sheikhupura ■ Narowal ■ Multan ■ Fateh Jang

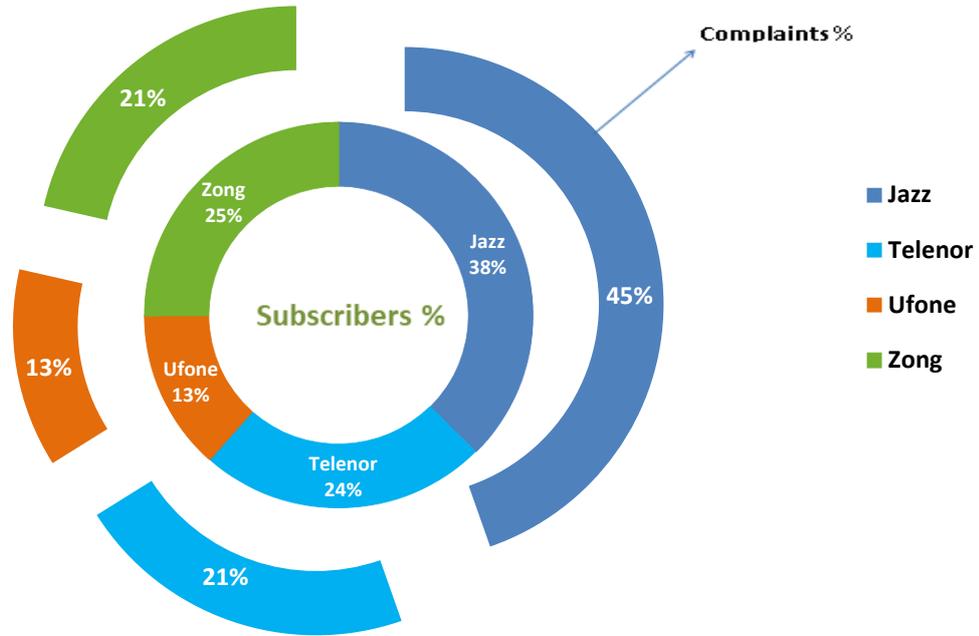
## City-wise Percentage of Quality of Service Complaints against Ufone During November 2023



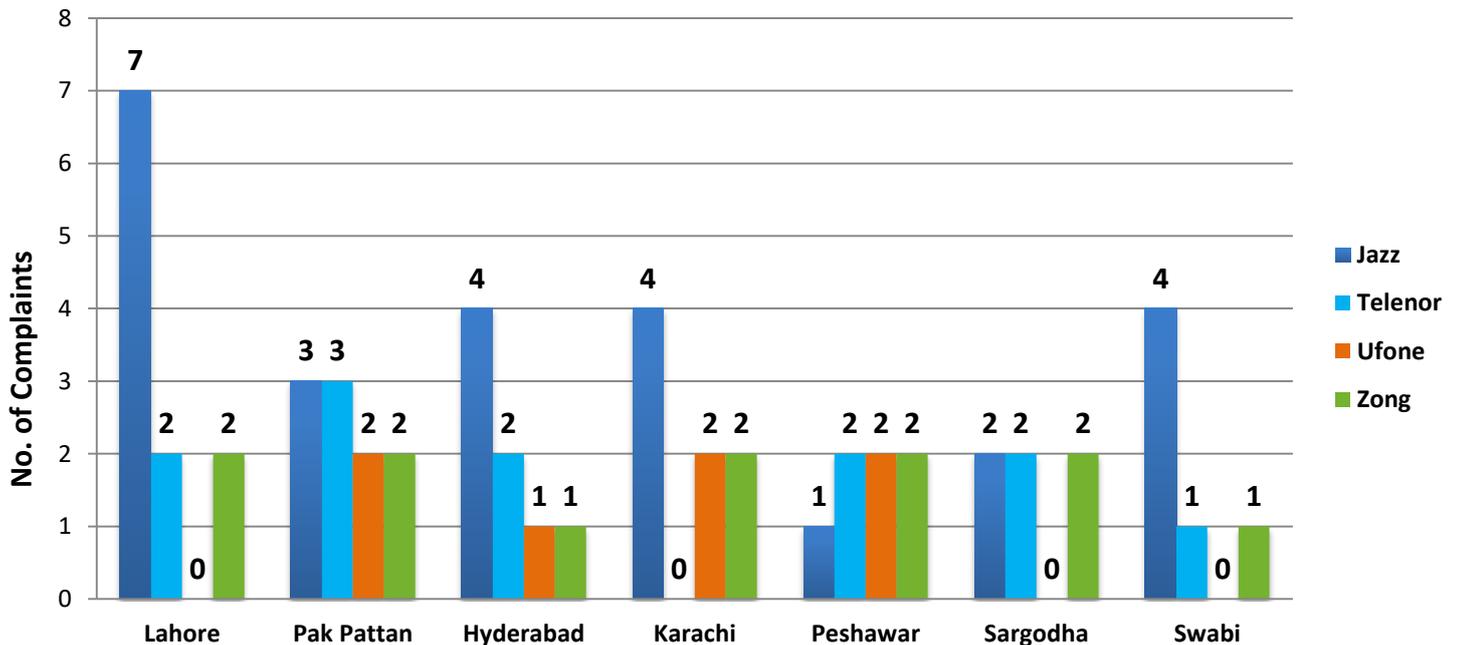
■ Lahore ■ Mirpur Khas ■ Usta Muhammad ■ Sheikhupura ■ Narowal ■ Multan ■ Fateh Jang

# Operator-wise and City-wise Percentage of Non Provision of Service in an Area / Coverage Issues during November 2023

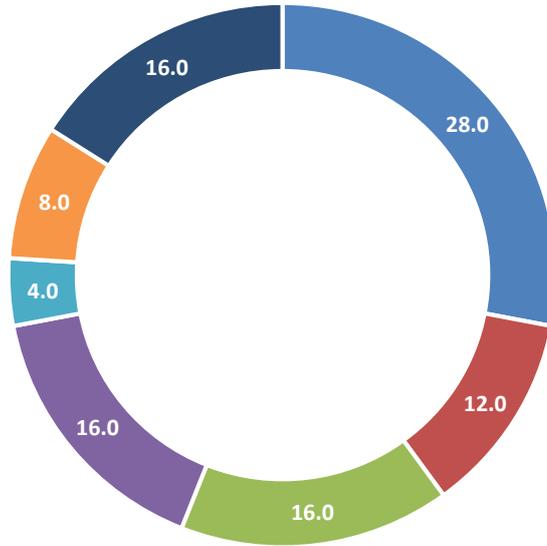
## Operator-wise Percentage from Total Received Complaints and Subscribers of Non Provision of Service in an Area / Coverage Issues Complaints during November 2023



## City-wise Complaints of Non Provision of Service in an Area / Coverage Issues Complaints against CMOs during November 2023

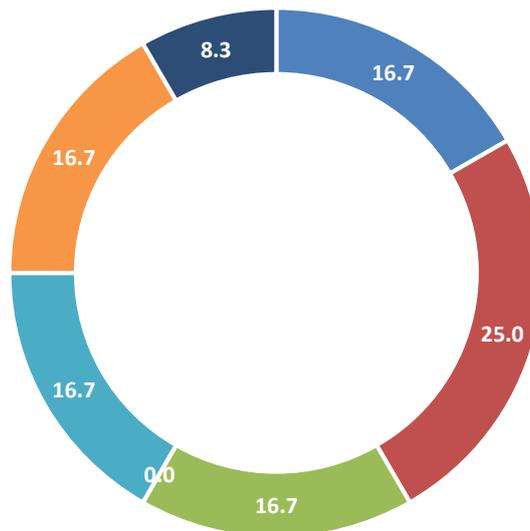


### City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Jazz During November 2023



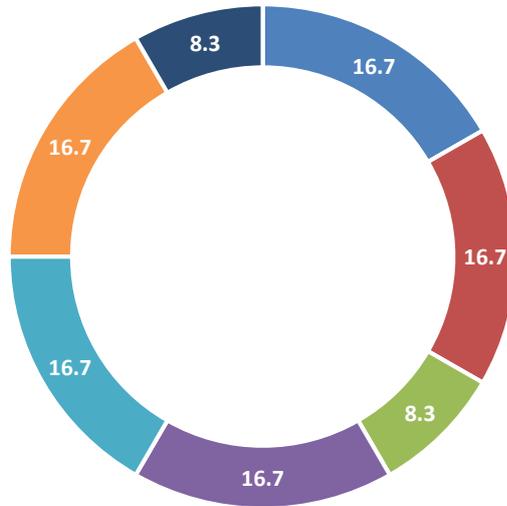
■ Lahore ■ Pak Pattan ■ Hyderabad ■ Karachi ■ Peshawar ■ Sargodha ■ Swabi

### City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Telenor During November 2023



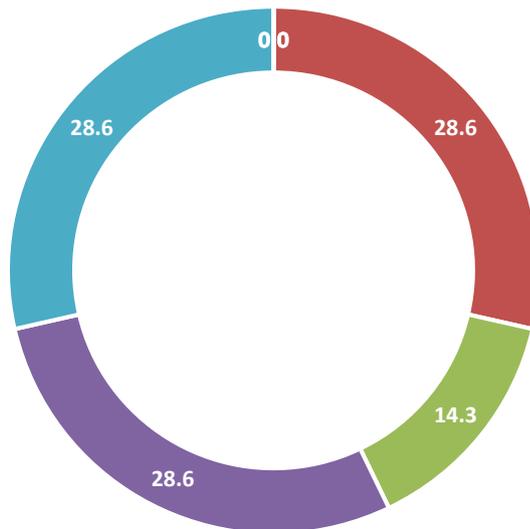
■ Lahore ■ Pak Pattan ■ Hyderabad ■ Karachi ■ Peshawar ■ Sargodha ■ Swabi

### City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Zong During November 2023



■ Lahore ■ Pak Pattan ■ Hyderabad ■ Karachi ■ Peshawar ■ Sargodha ■ Swabi

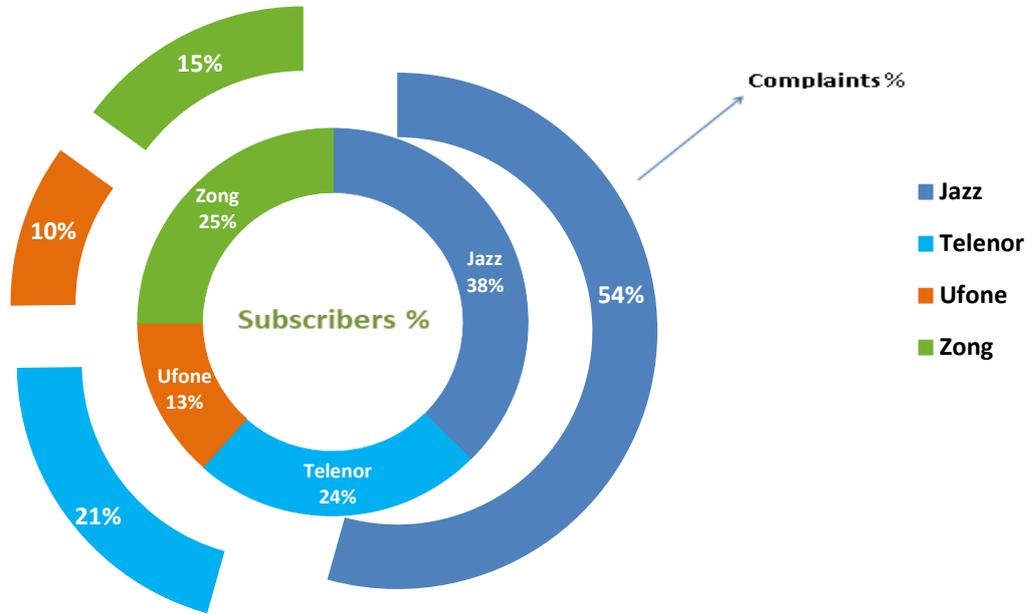
### City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Ufone During November 2023



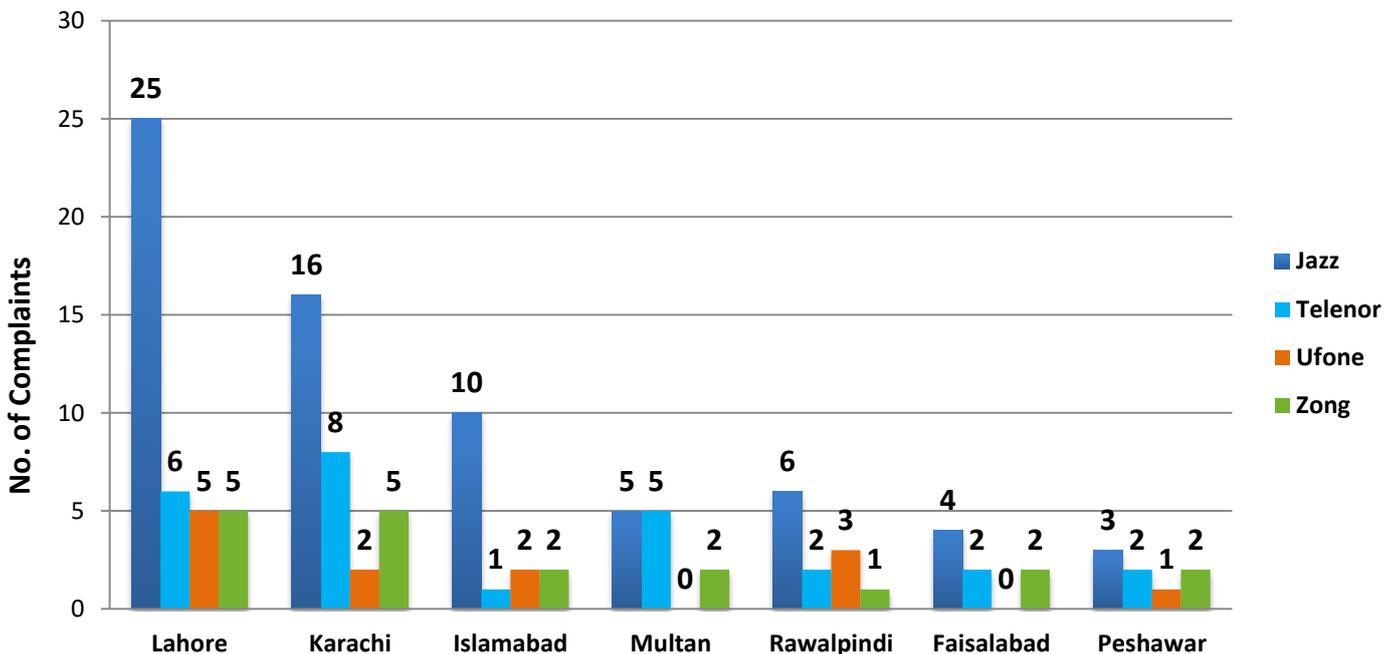
■ Lahore ■ Pak Pattan ■ Hyderabad ■ Karachi ■ Peshawar ■ Sargodha ■ Swabi

## Operator-wise and City-wise Percentage of Billing Related (Overcharging/Tariff/etc.) Complaints during November 2023

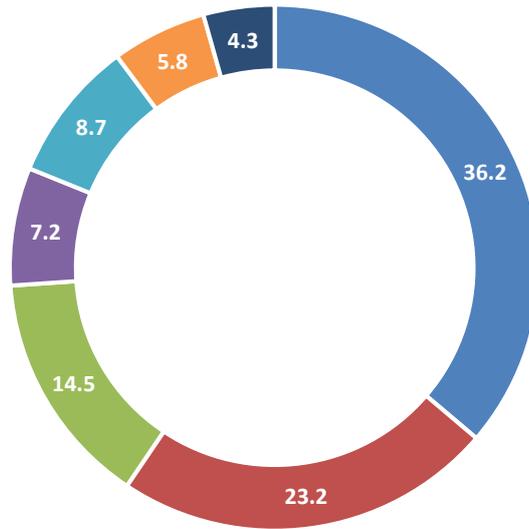
### Operator-wise Percentage from Total Subscriber of Billing Related Complaints During November 2023



### City-wise Complaints of Billing Related (Overcharging/ Tariff/ etc.) Complaints against CMOs during November 2023

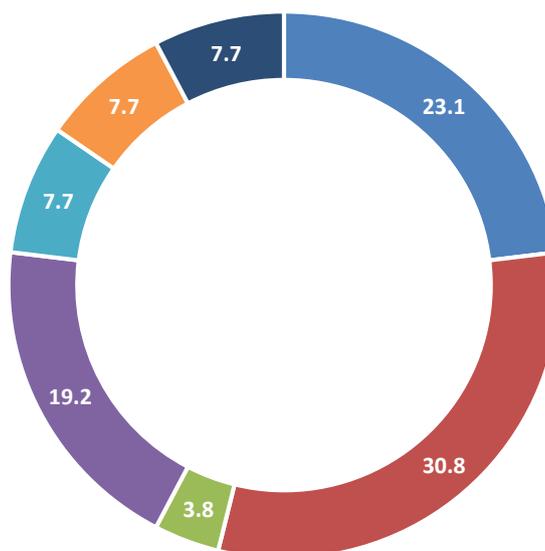


### City-wise Percentage of of Billing Related Complaints against Jazz During November 2023



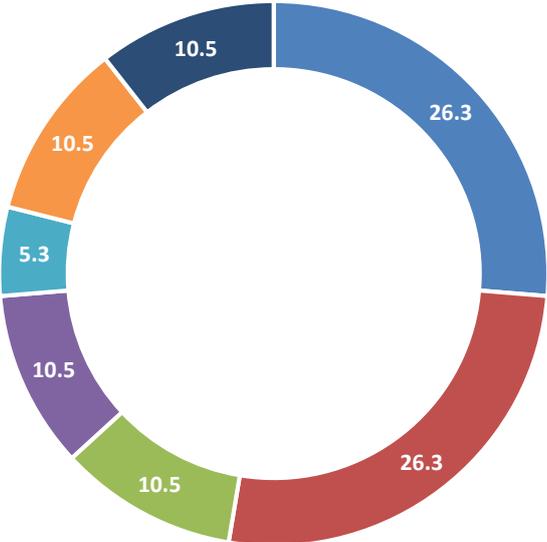
■ Lahore ■ Karachi ■ Islamabad ■ Multan ■ Rawalpindi ■ Faisalabad ■ Peshawar

### City-wise Percentage of of Billing Related Complaints against Telenor During November 2023



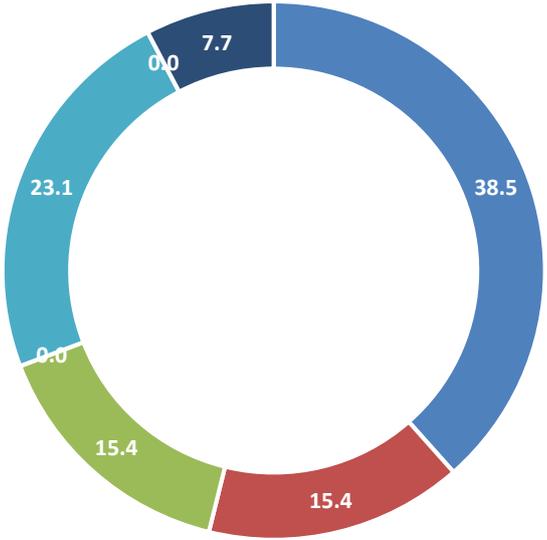
■ Lahore ■ Karachi ■ Islamabad ■ Multan ■ Rawalpindi ■ Faisalabad ■ Peshawar

### City-wise Percentage of of Billing Related Complaints against Zong During November 2023



■ Lahore ■ Karachi ■ Islamabad ■ Multan ■ Rawalpindi ■ Faisalabad ■ Peshawar

### City-wise Percentage of of Billing Related Complaints against Ufone During November 2023



■ Lahore ■ Karachi ■ Islamabad ■ Multan ■ Rawalpindi ■ Faisalabad ■ Peshawar