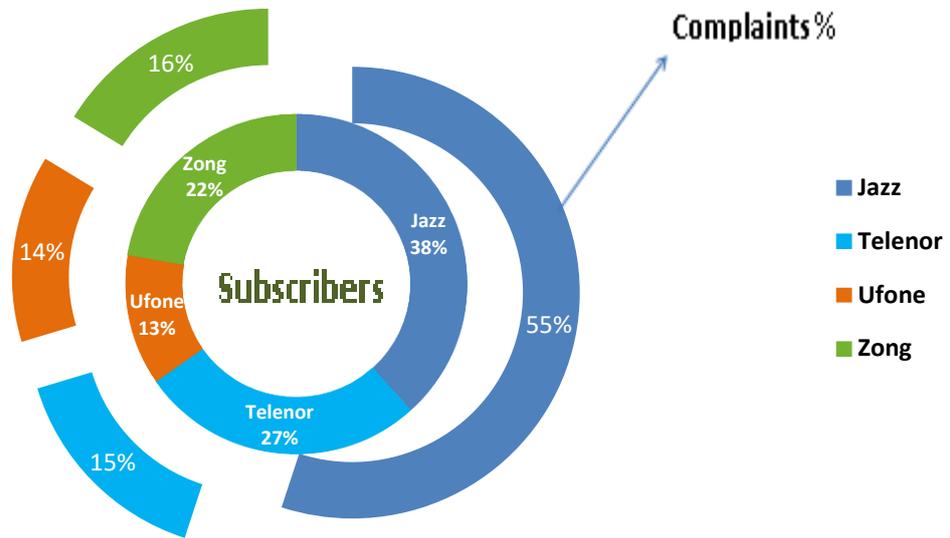
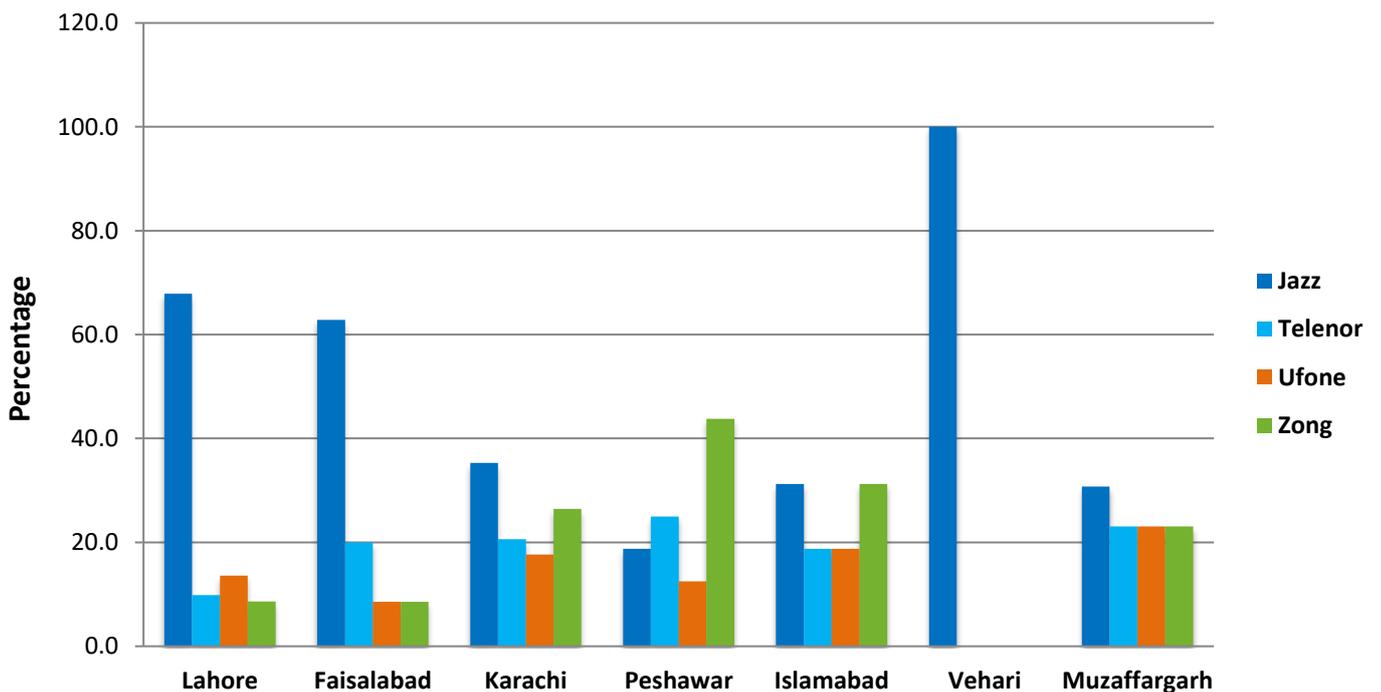


# Operator-wise and City-wise Percentage of Quality of Service Complaints during January 2022

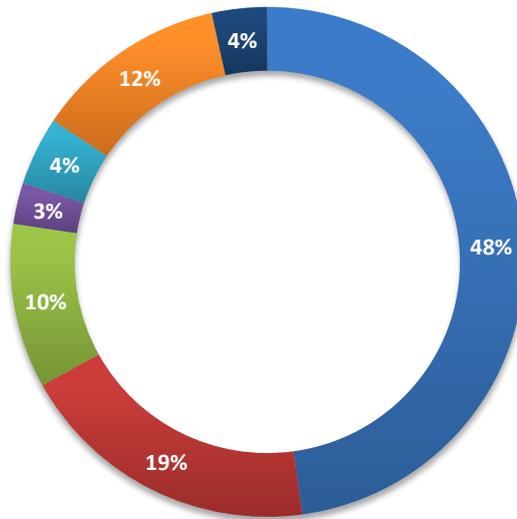
## Operator-wise Percentage from Total Subscriber of Quality of Service Complaints During January 2022



## City-wise Percentage of Quality of Service Complaints against CMOs During January 2022

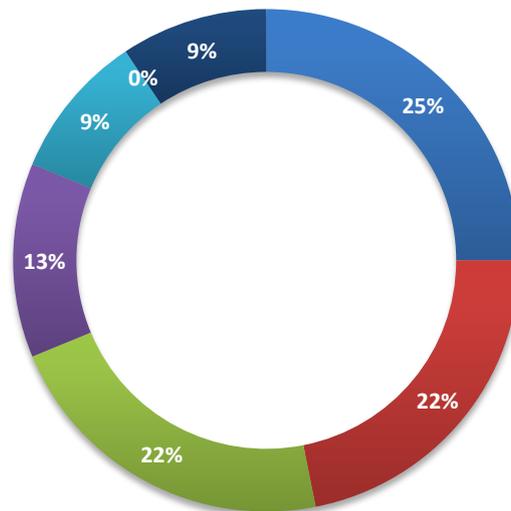


### City-wise Percentage of Quality of Service Complaints against Jazz During January 2022



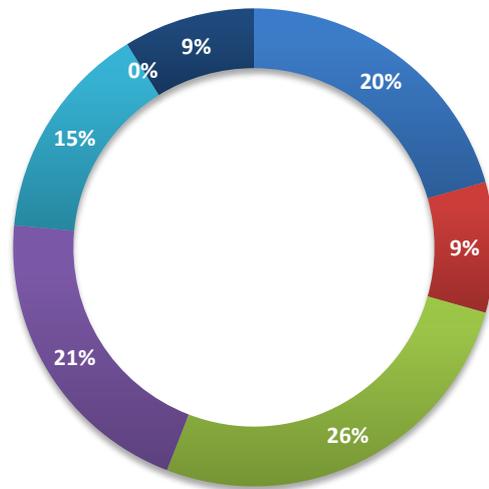
■ Lahore ■ Faisalabad ■ Karachi ■ Peshawar ■ Islamabad ■ Vehari ■ Muzaffargarh

### City-wise Percentage of Quality of Service Complaints against Telenor During January 2022



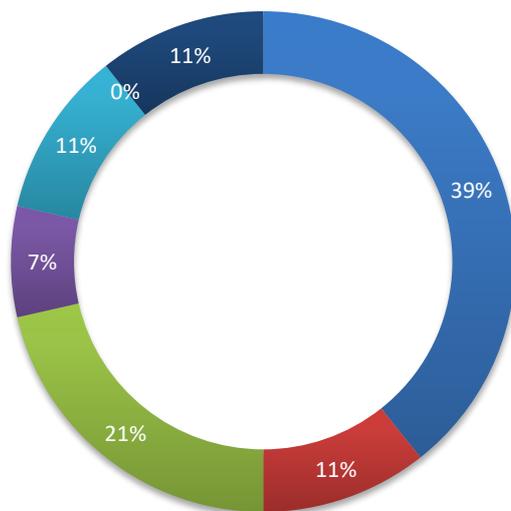
■ Lahore ■ Faisalabad ■ Karachi ■ Peshawar ■ Islamabad ■ Vehari ■ Muzaffargarh

### City-wise Percentage of Quality of Service Complaints against Zong During January 2022



■ Lahore ■ Faisalabad ■ Karachi ■ Peshawar ■ Islamabad ■ Vehari ■ Muzaffargarh

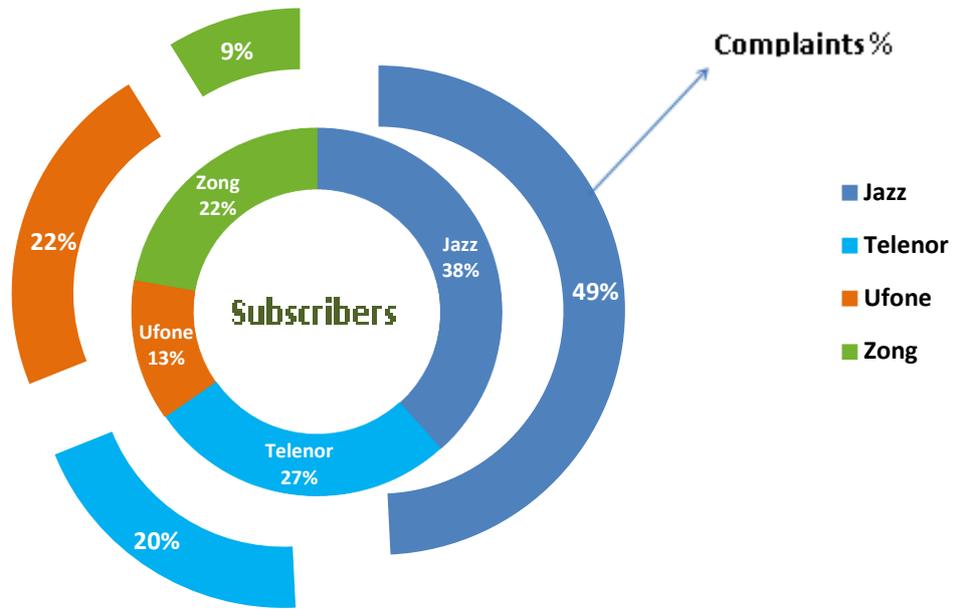
### City-wise Percentage of Quality of Service Complaints against Ufone During January 2022



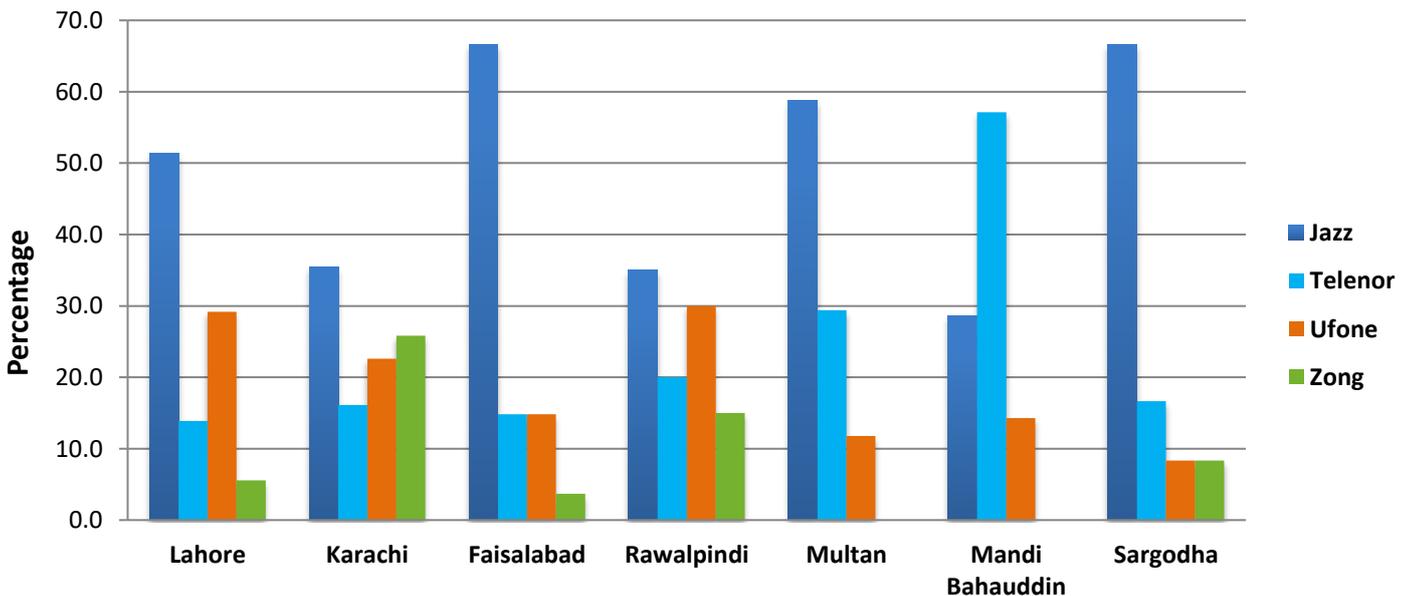
■ Lahore ■ Faisalabad ■ Karachi ■ Peshawar ■ Islamabad ■ Vehari ■ Muzaffargarh

# Operator-wise and City-wise Percentage of Non Provision of Service in an Area / Coverage Issues during January 2022

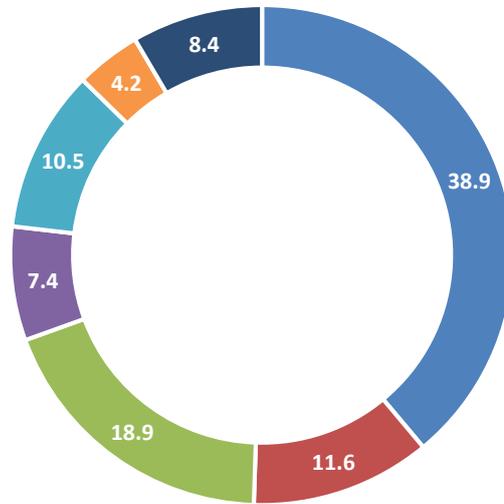
## Operator-wise Percentage from Total Received Complaints and Subscribers of Non Provision of Service in an Area / Coverage Issues Complaints during January 2022



## City-wise Percentage of Non Provision of Service in an Area / Coverage Issues Complaints against CMOs during January 2022

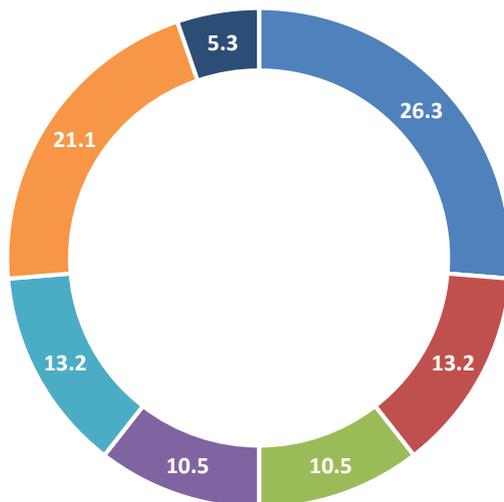


### City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Jazz During January 2022



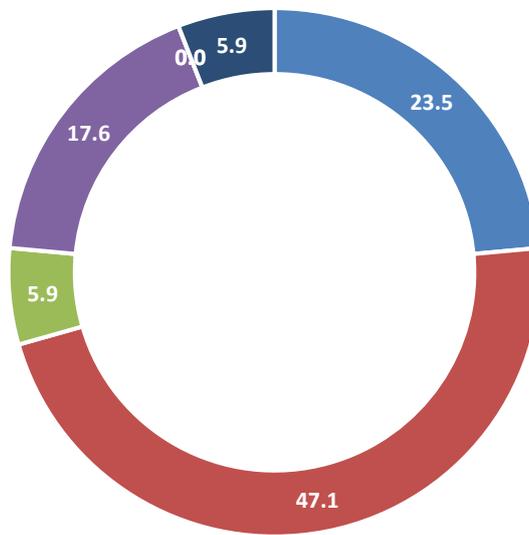
■ Lahore ■ Karachi ■ Faisalabad ■ Rawalpindi ■ Multan ■ Mandi Bahauddin ■ Sargodha

### City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Telenor During January 2022



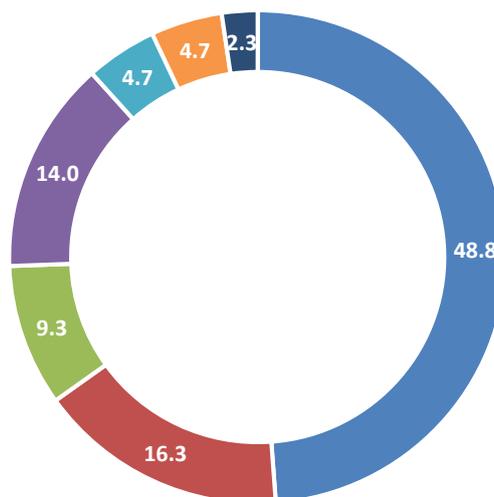
■ Lahore ■ Karachi ■ Faisalabad ■ Rawalpindi ■ Multan ■ Mandi Bahauddin ■ Sargodha

**City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Zong During January 2022**



■ Lahore ■ Karachi ■ Faisalabad ■ Rawalpindi ■ Multan ■ Mandi Bahauddin ■ Sargodha

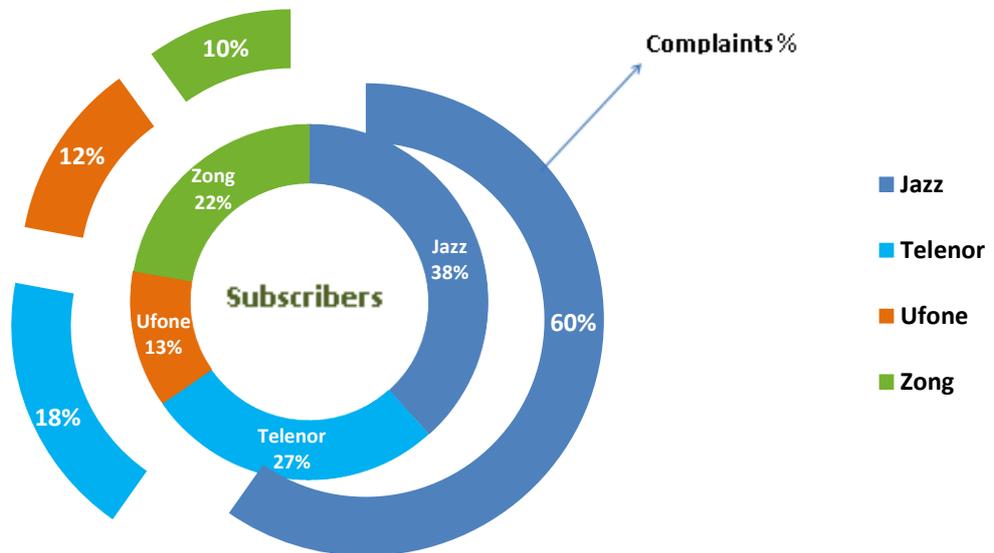
**City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Ufone During January 2022**



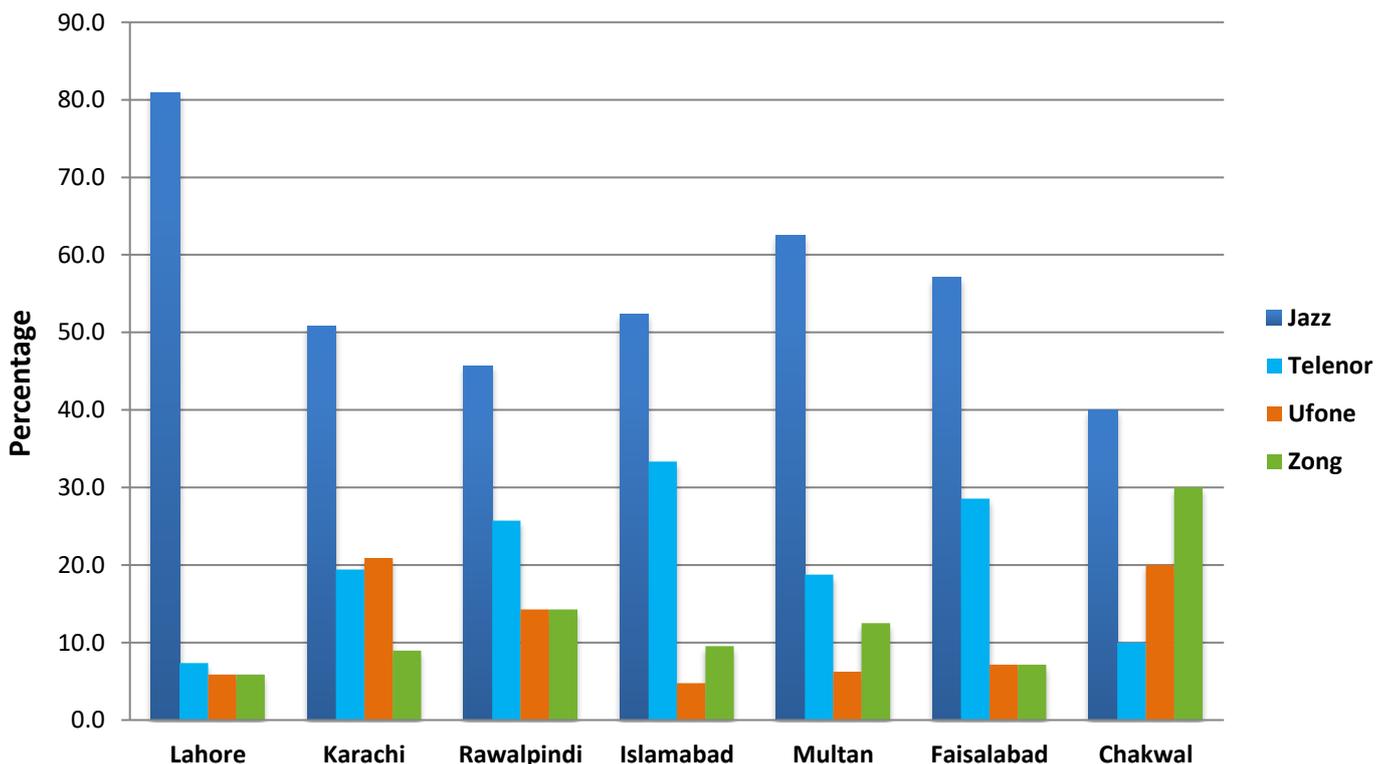
■ Lahore ■ Karachi ■ Faisalabad ■ Rawalpindi ■ Multan ■ Mandi Bahauddin ■ Sargodha

## Operator-wise and City-wise Percentage of Billing Related (Overcharging/Tariff/etc.) Complaints during January 2022

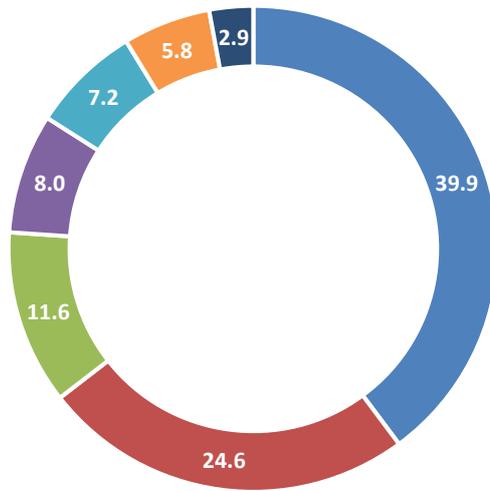
### Operator-wise Percentage from Total Subscriber of Billing Related Complaints During January 2022



### City-wise Percentage of Billing Related (Overcharging/ Tariff/ etc.) Complaints against CMOs during January 2022

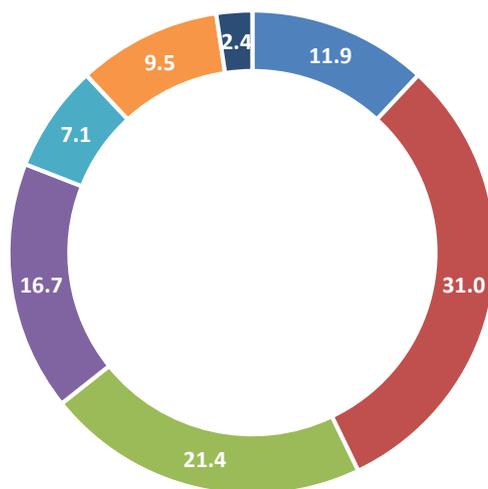


### City-wise Percentage of of Billing Related Complaints against Jazz During January 2022



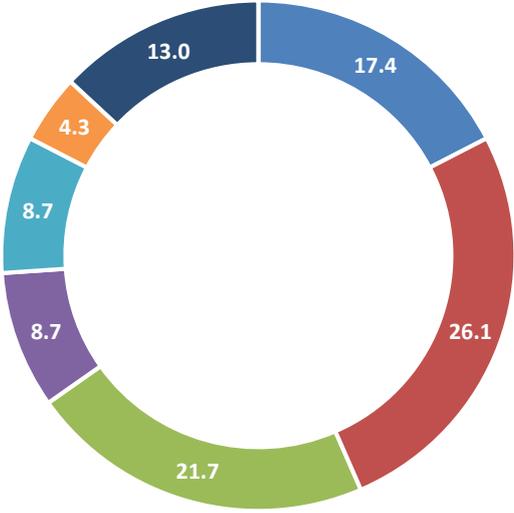
■ Lahore ■ Karachi ■ Rawalpindi ■ Islamabad ■ Multan ■ Faisalabad ■ Chakwal

### City-wise Percentage of of Billing Related Complaints against Telenor During January 2022



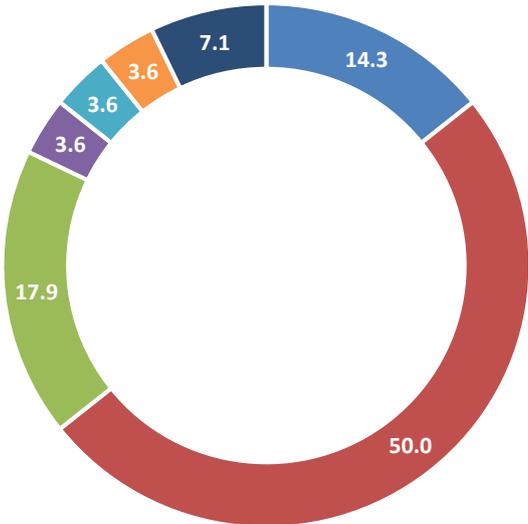
■ Lahore ■ Karachi ■ Rawalpindi ■ Islamabad ■ Multan ■ Faisalabad ■ Chakwal

### City-wise Percentage of of Billing Related Complaints against Zong During January 2022



■ Lahore ■ Karachi ■ Rawalpindi ■ Islamabad ■ Multan ■ Faisalabad ■ Chakwal

### City-wise Percentage of of Billing Related Complaints against Ufone During January 2022



■ Lahore ■ Karachi ■ Rawalpindi ■ Islamabad ■ Multan ■ Faisalabad ■ Chakwal