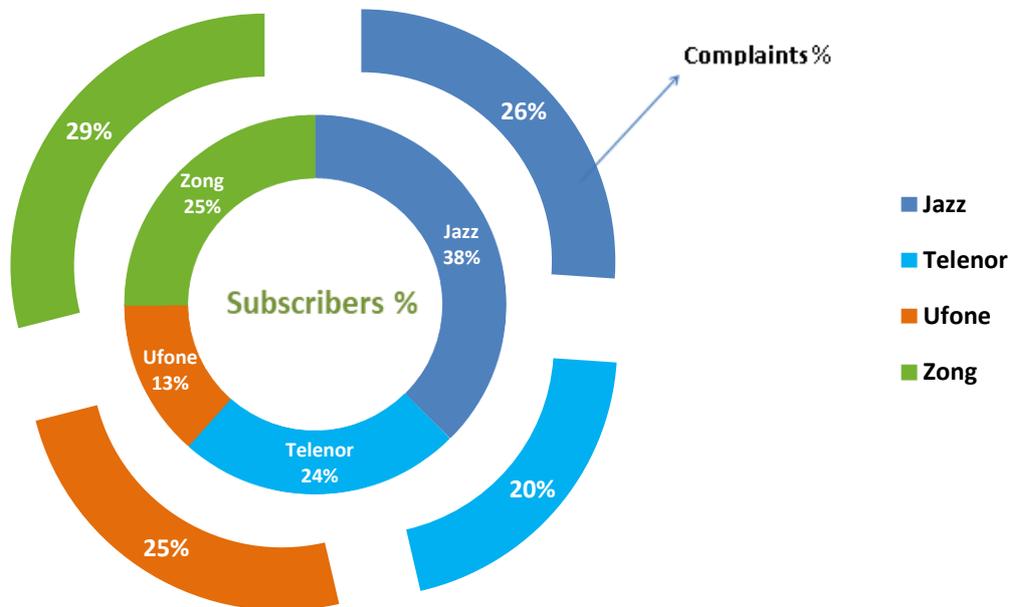
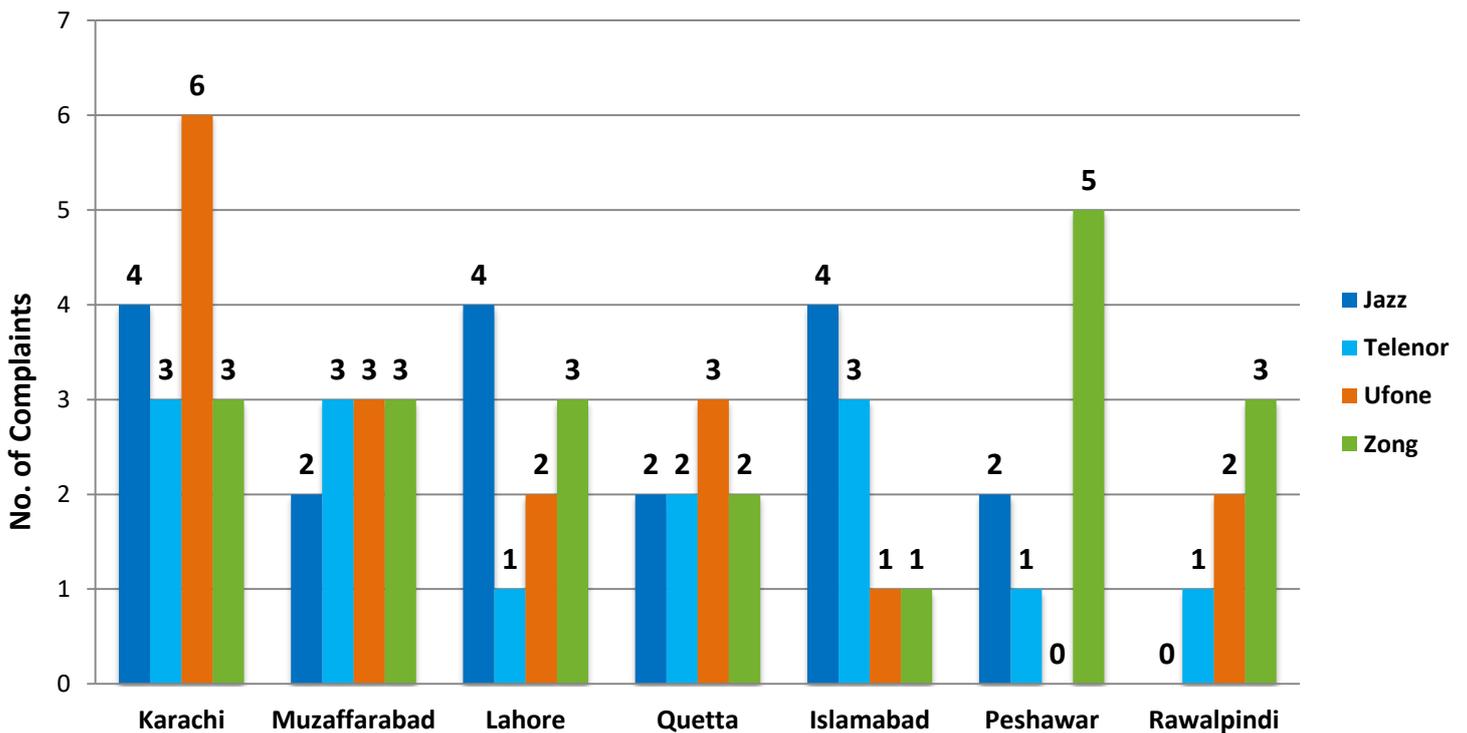


Operator-wise and City-wise Percentage of Quality of Service Complaints during February 2024

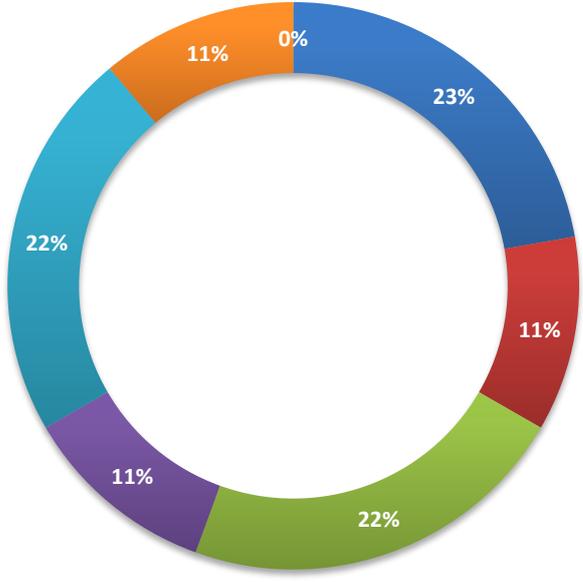
Operator-wise Percentage from Total Subscriber of Quality of Service Complaints During February 2024



City-wise Complaints of Quality of Service Complaints against CMOs During February 2024

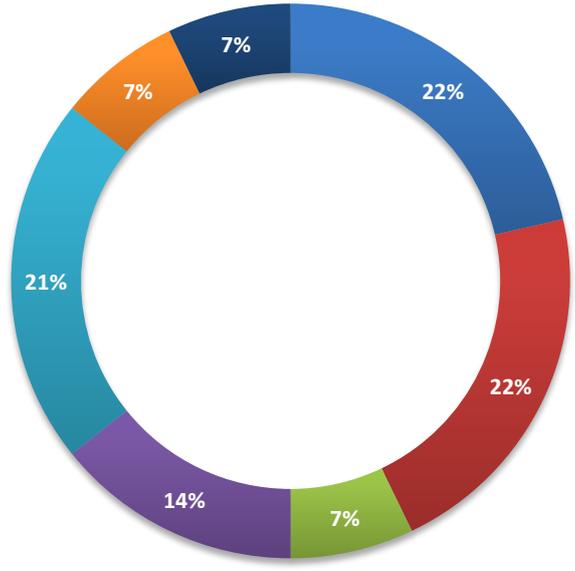


City-wise Percentage of Quality of Service Complaints against Jazz During February 2024



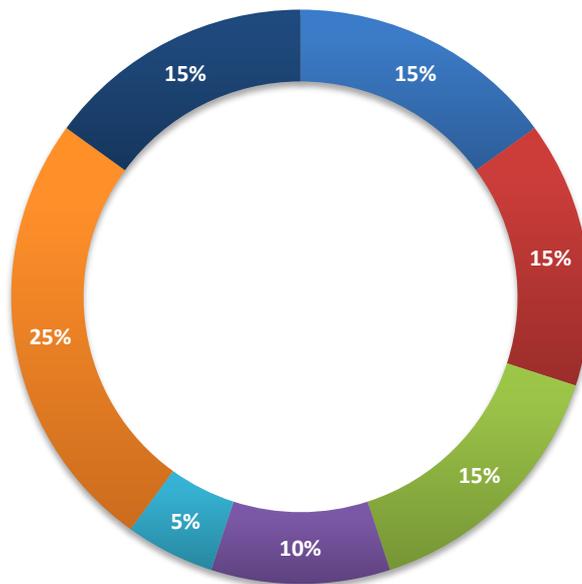
■ Karachi ■ Muzaffarabad ■ Lahore ■ Quetta ■ Islamabad ■ Peshawar ■ Rawalpindi

City-wise Percentage of Quality of Service Complaints against Telenor During February 2024



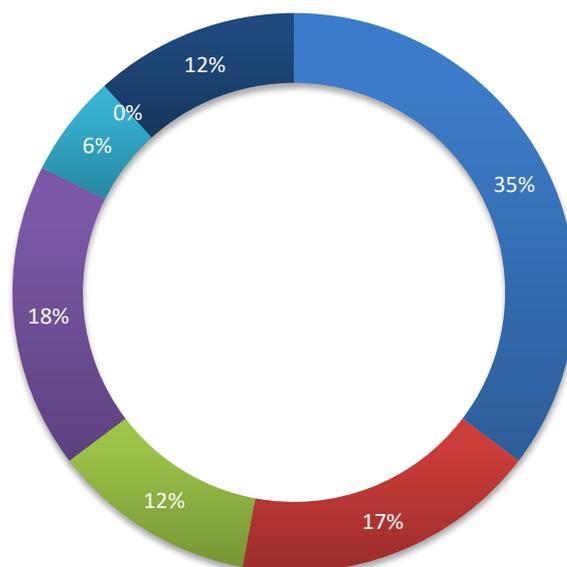
■ Karachi ■ Muzaffarabad ■ Lahore ■ Quetta ■ Islamabad ■ Peshawar ■ Rawalpindi

City-wise Percentage of Quality of Service Complaints against Zong During February 2024



■ Karachi ■ Muzaffarabad ■ Lahore ■ Quetta ■ Islamabad ■ Peshawar ■ Rawalpindi

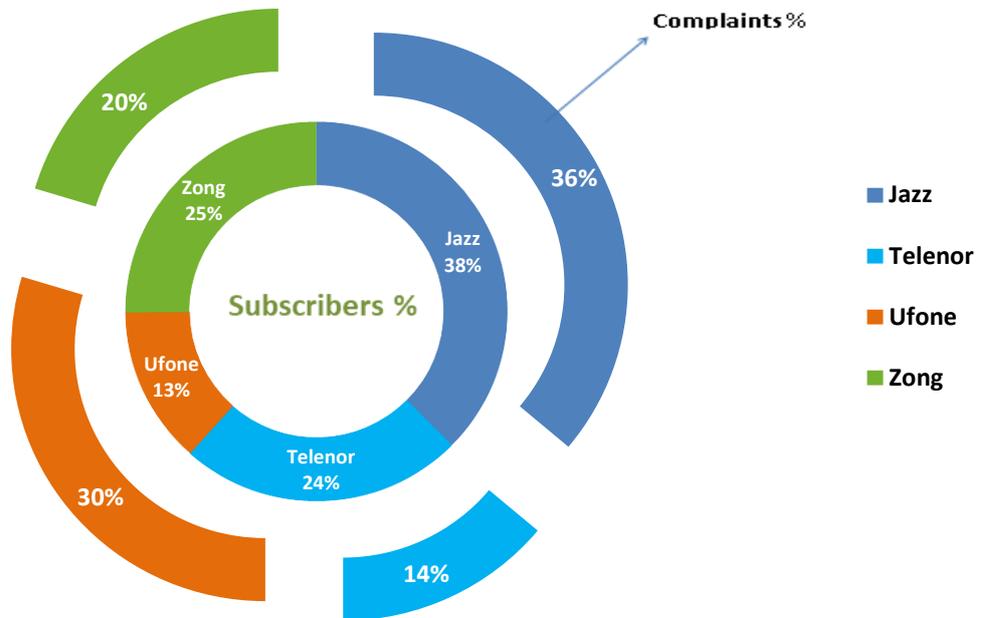
City-wise Percentage of Quality of Service Complaints against Ufone During February 2024



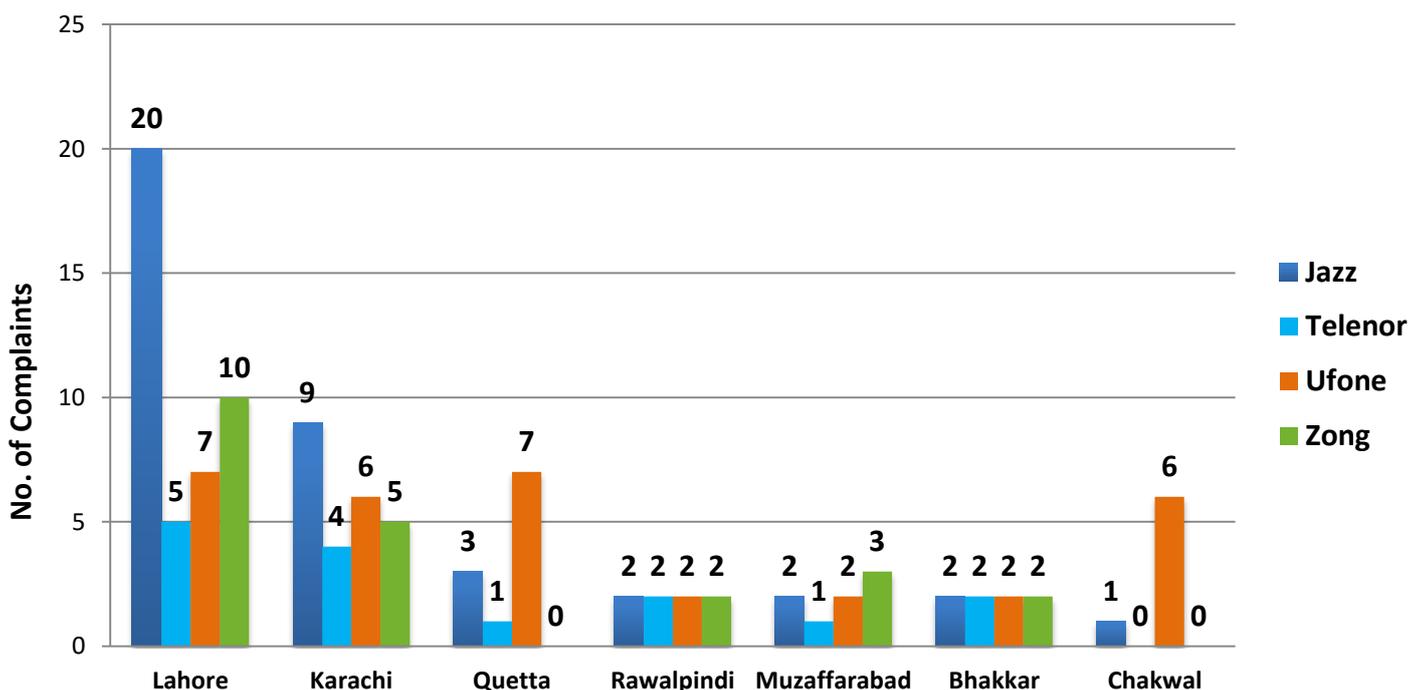
■ Karachi ■ Muzaffarabad ■ Lahore ■ Quetta ■ Islamabad ■ Peshawar ■ Rawalpindi

Operator-wise and City-wise Percentage of Non Provision of Service in an Area / Coverage Issues during February 2024

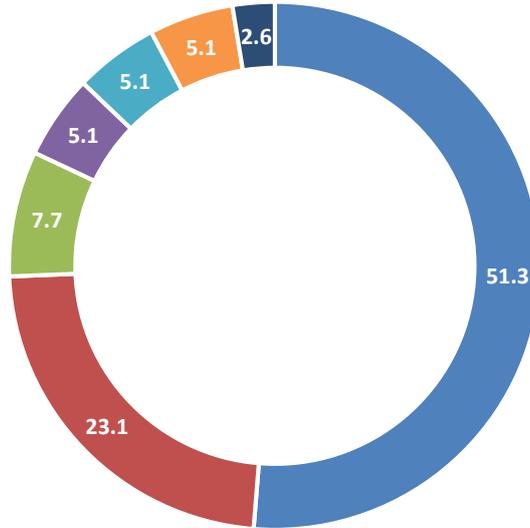
Operator-wise Percentage from Total Received Complaints and Subscribers of Non Provision of Service in an Area / Coverage Issues Complaints during February 2024



City-wise Complaints of Non Provision of Service in an Area / Coverage Issues Complaints against CMOs during February 2024

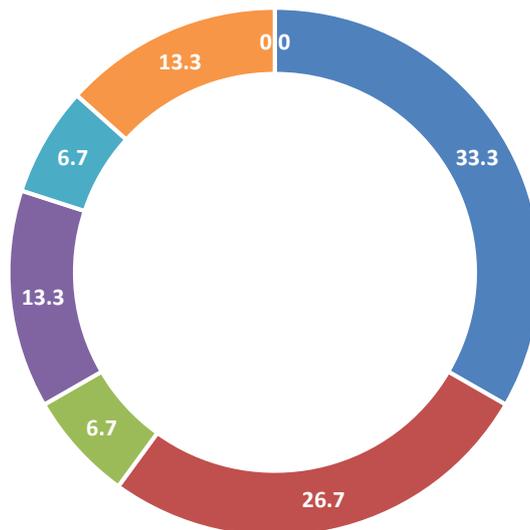


City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Jazz During February 2024



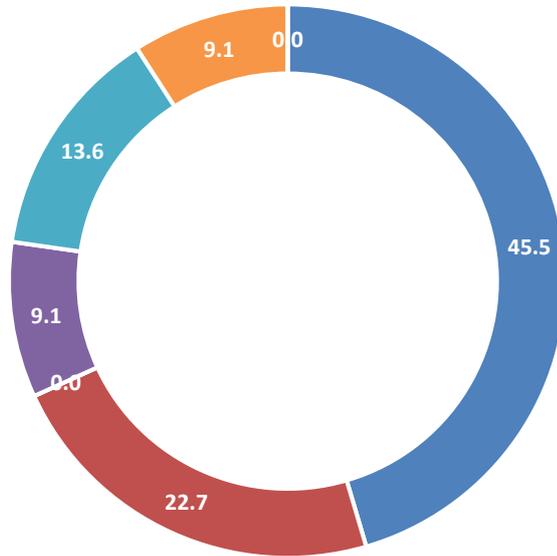
■ Lahore ■ Karachi ■ Quetta ■ Rawalpindi ■ Muzaffarabad ■ Bhakkar ■ Chakwal

City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Telenor During February 2024



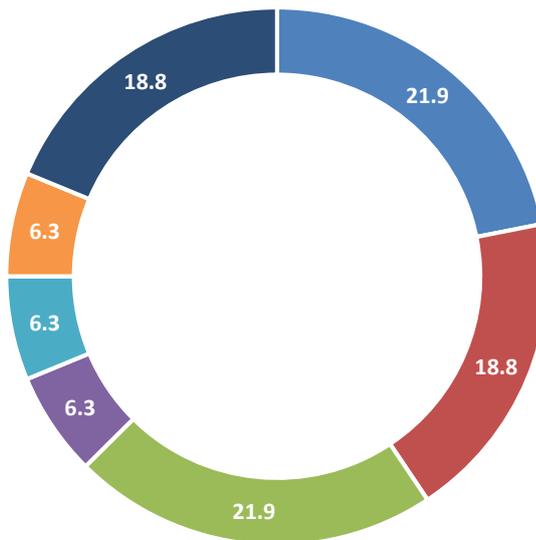
■ Lahore ■ Karachi ■ Quetta ■ Rawalpindi ■ Muzaffarabad ■ Bhakkar ■ Chakwal

City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Zong During February 2024



■ Lahore ■ Karachi ■ Quetta ■ Rawalpindi ■ Muzaffarabad ■ Bhakkar ■ Chakwal

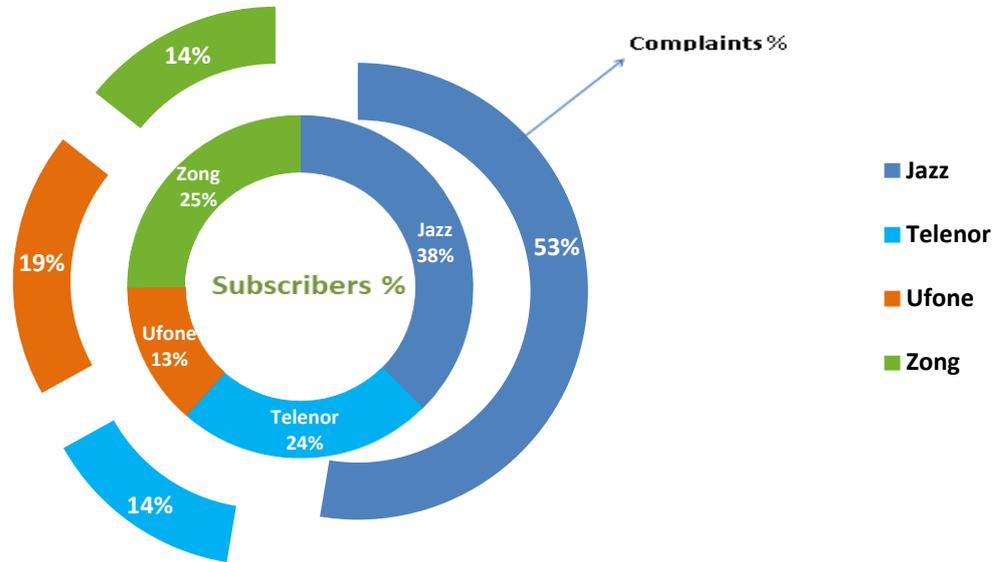
City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Ufone During February 2024



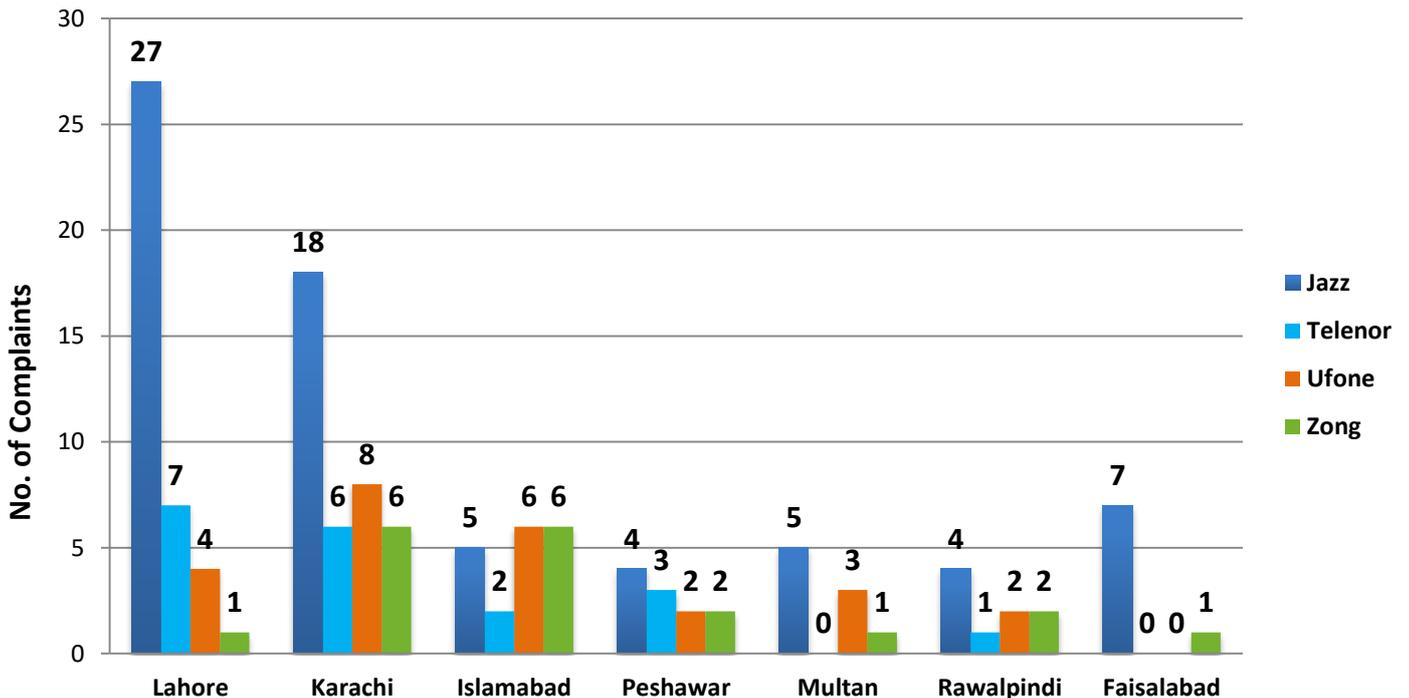
■ Lahore ■ Karachi ■ Quetta ■ Rawalpindi ■ Muzaffarabad ■ Bhakkar ■ Chakwal

Operator-wise and City-wise Percentage of Billing Related (Overcharging/Tariff/etc.) Complaints during February 2024

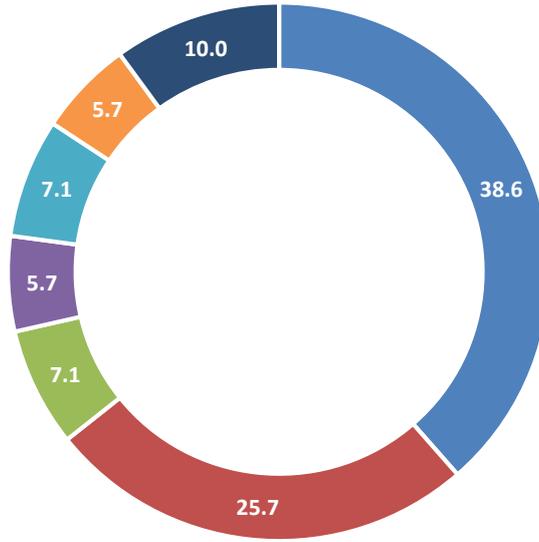
Operator-wise Percentage from Total Subscriber of Billing Related Complaints During February 2024



City-wise Complaints of Billing Related (Overcharging/ Tariff/ etc.) Complaints against CMOs during February 2024

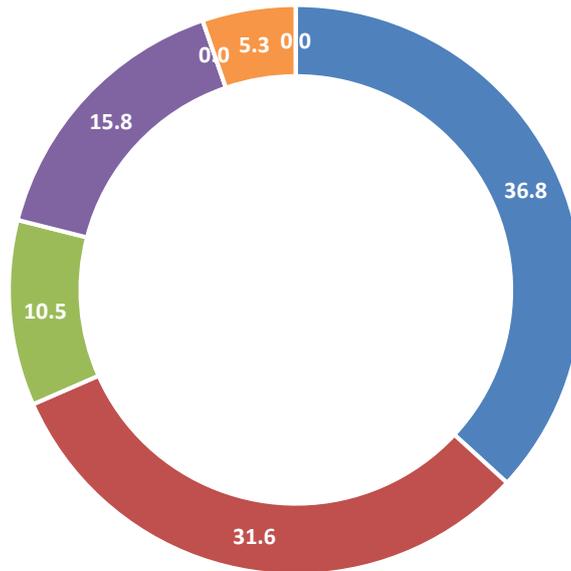


City-wise Percentage of of Billing Related Complaints against Jazz During February 2024



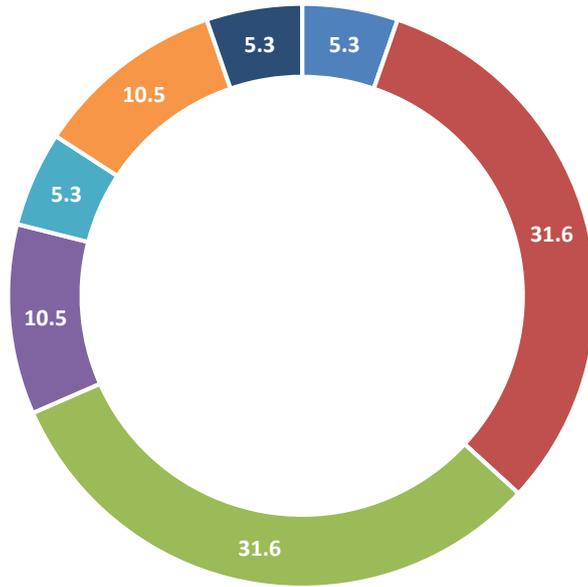
■ Lahore ■ Karachi ■ Islamabad ■ Peshawar ■ Multan ■ Rawalpindi ■ Faisalabad

City-wise Percentage of of Billing Related Complaints against Telenor During February 2024



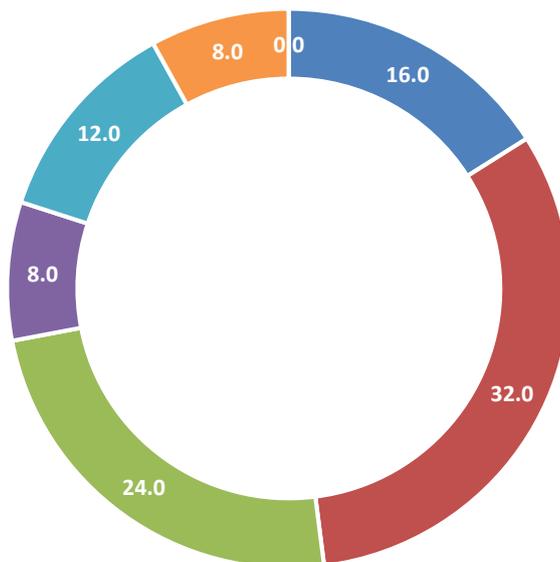
■ Lahore ■ Karachi ■ Islamabad ■ Peshawar ■ Multan ■ Rawalpindi ■ Faisalabad

City-wise Percentage of of Billing Related Complaints against Zong During February 2024



■ Lahore ■ Karachi ■ Islamabad ■ Peshawar ■ Multan ■ Rawalpindi ■ Faisalabad

City-wise Percentage of of Billing Related Complaints against Ufone During February 2024



■ Lahore ■ Karachi ■ Islamabad ■ Peshawar ■ Multan ■ Rawalpindi ■ Faisalabad