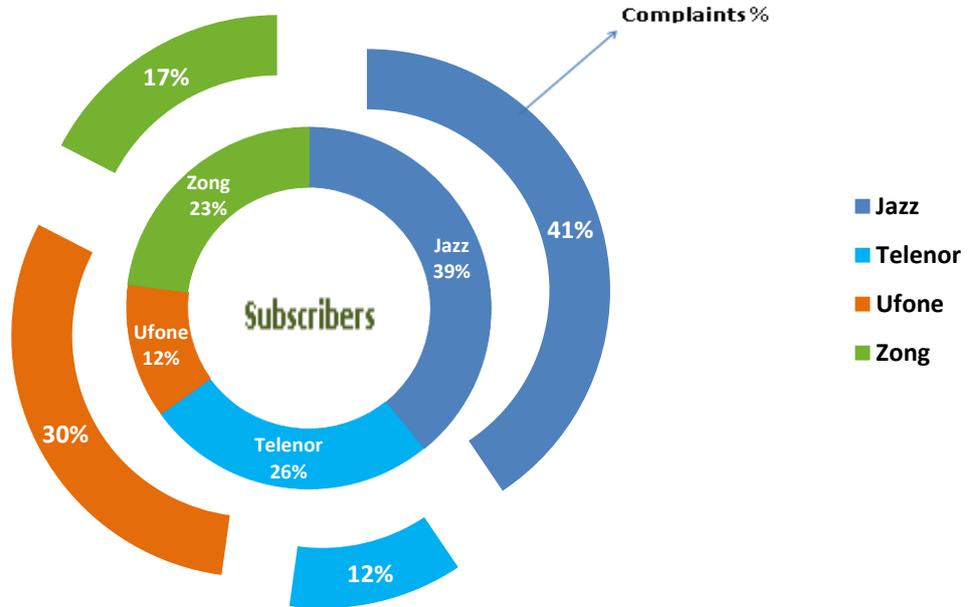
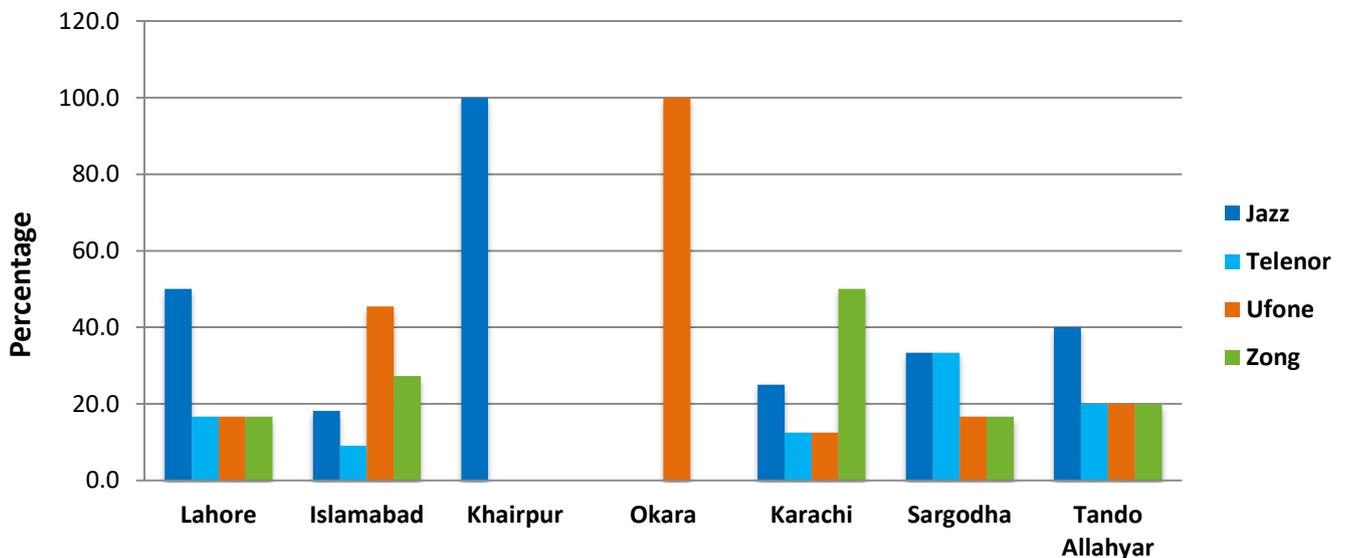


Operator-wise and City-wise Percentage of Quality of Service Complaints during February 2023

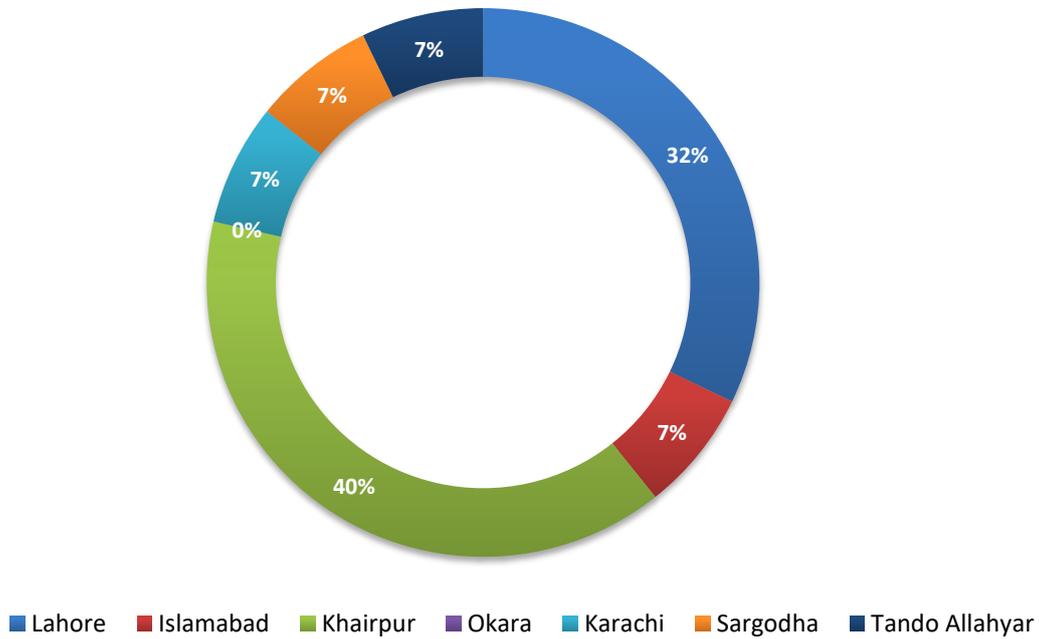
Operator-wise Percentage from Total Subscriber of Quality of Service Complaints During February 2023



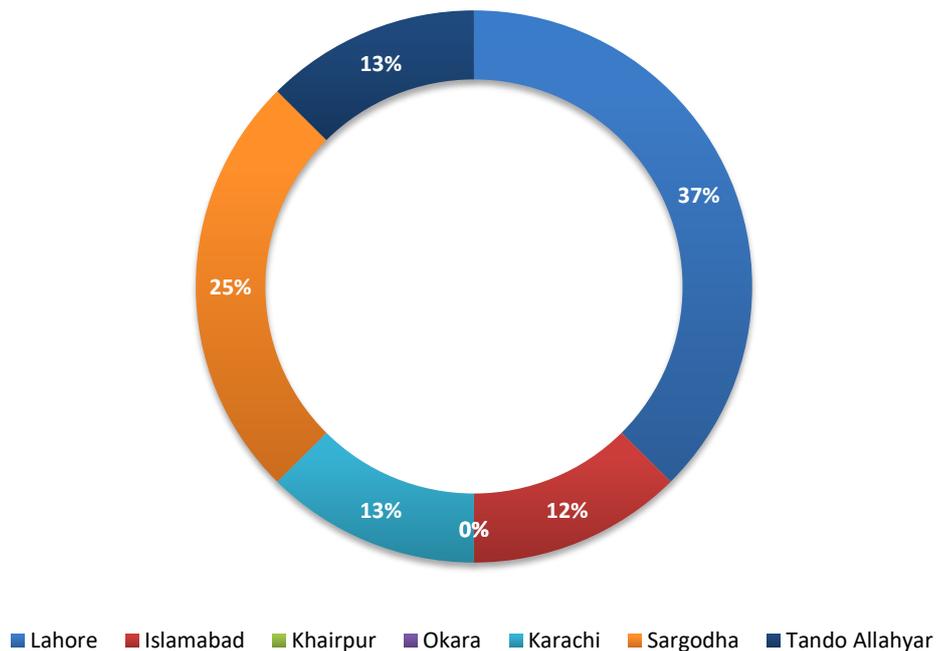
City-wise Percentage of Quality of Service Complaints against CMOs During February 2023



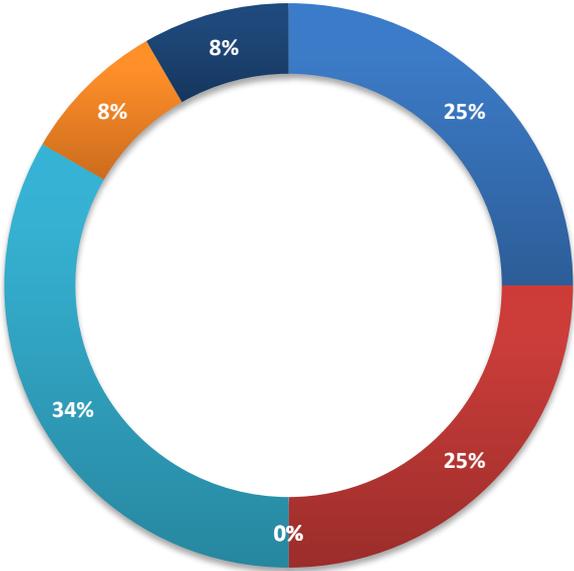
City-wise Percentage of Quality of Service Complaints against Jazz During February 2023



City-wise Percentage of Quality of Service Complaints against Telenor During February 2023

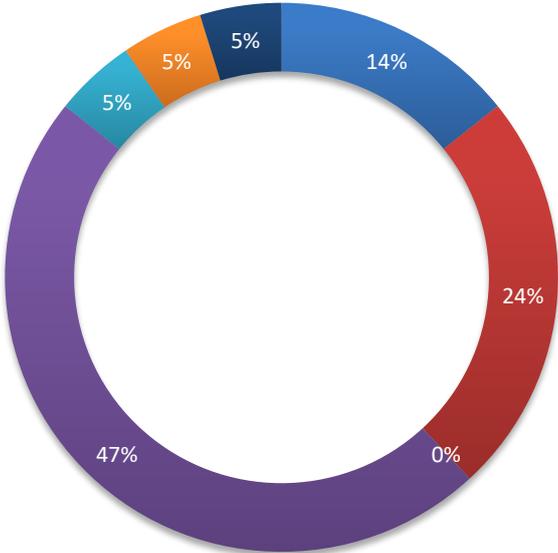


City-wise Percentage of Quality of Service Complaints against Zong During February 2023



■ Lahore ■ Islamabad ■ Khairpur ■ Okara ■ Karachi ■ Sargodha ■ Tando Allahyar

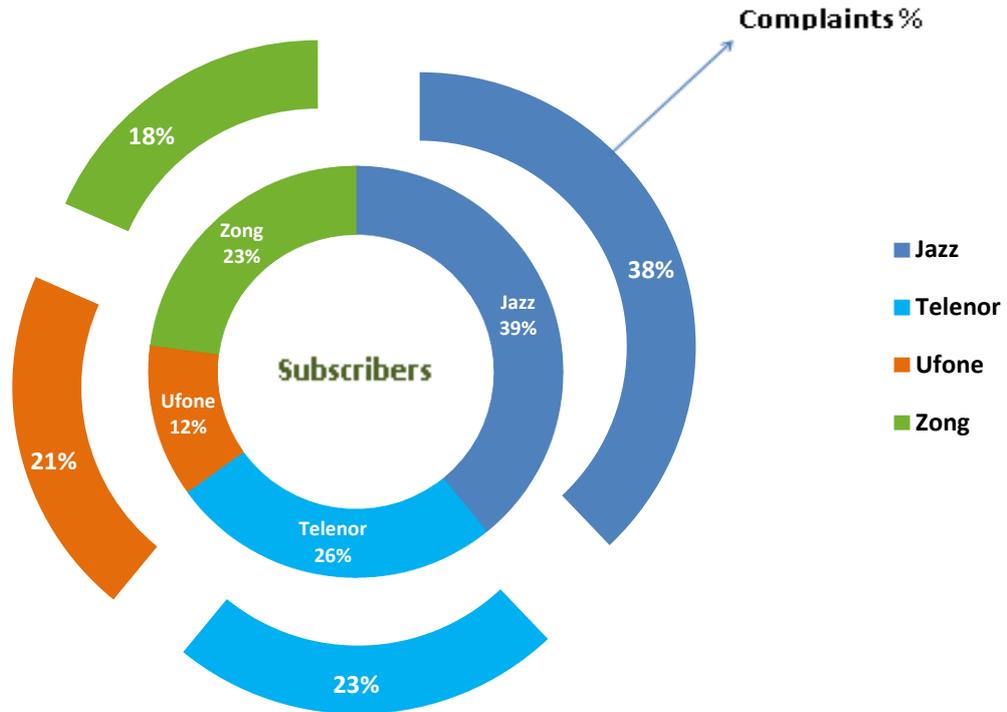
City-wise Percentage of Quality of Service Complaints against Ufone During February 2023



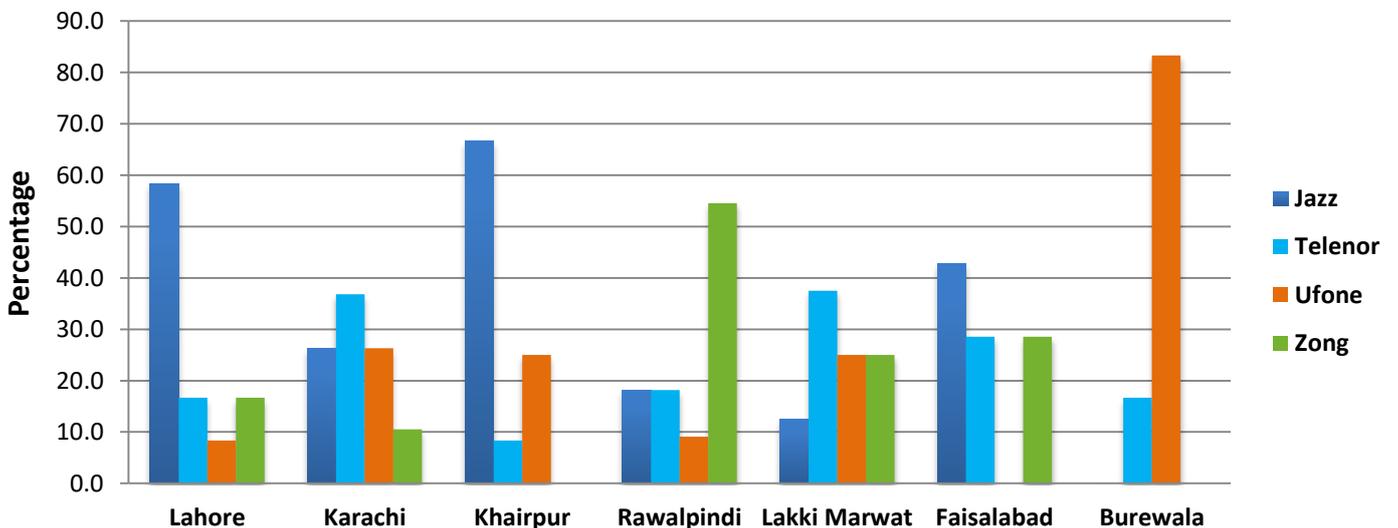
■ Lahore ■ Islamabad ■ Khairpur ■ Okara ■ Karachi ■ Sargodha ■ Tando Allahyar

Operator-wise and City-wise Percentage of Non Provision of Service in an Area / Coverage Issues during February 2023

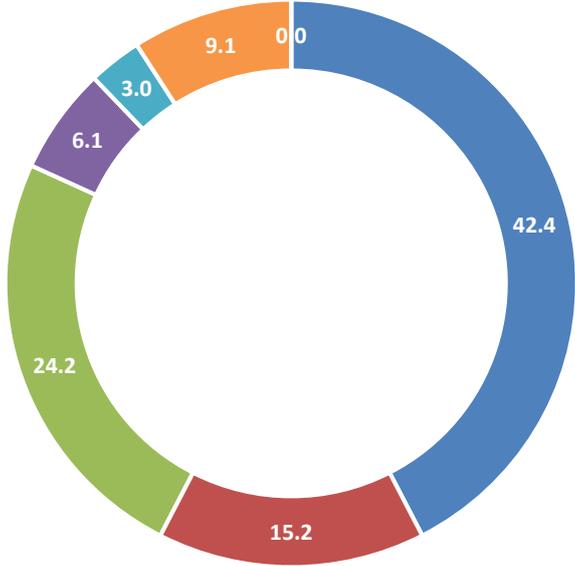
Operator-wise Percentage from Total Received Complaints and Subscribers of Non Provision of Service in an Area / Coverage Issues Complaints during February 2023



City-wise Percentage of Non Provision of Service in an Area / Coverage Issues Complaints against CMOs during February 2023

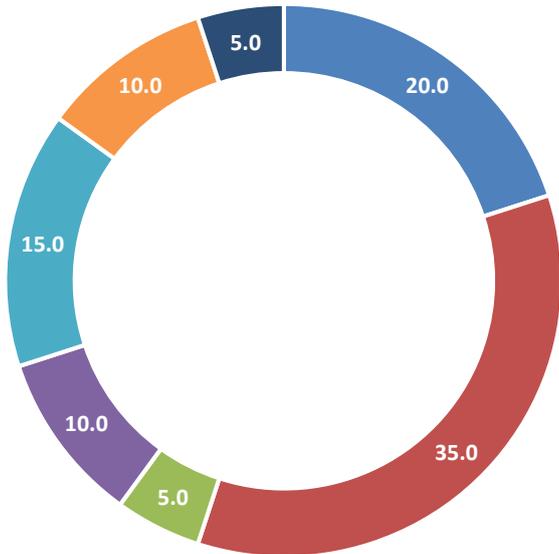


City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Jazz During February 2023



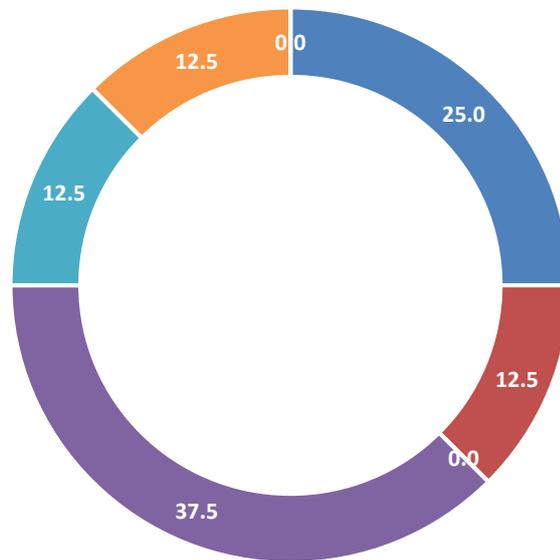
■ Lahore ■ Karachi ■ Khairpur ■ Rawalpindi ■ Lakki Marwat ■ Faisalabad ■ Burewala

City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Telenor During February 2023



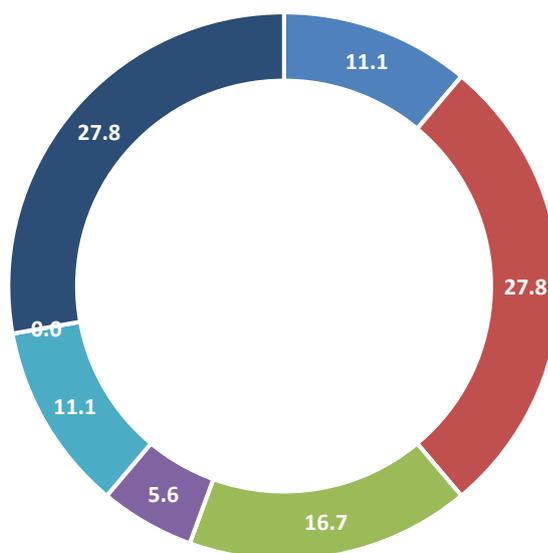
■ Lahore ■ Karachi ■ Khairpur ■ Rawalpindi ■ Lakki Marwat ■ Faisalabad ■ Burewala

City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Zong During February 2023



■ Lahore ■ Karachi ■ Khairpur ■ Rawalpindi ■ Lakki Marwat ■ Faisalabad ■ Burewala

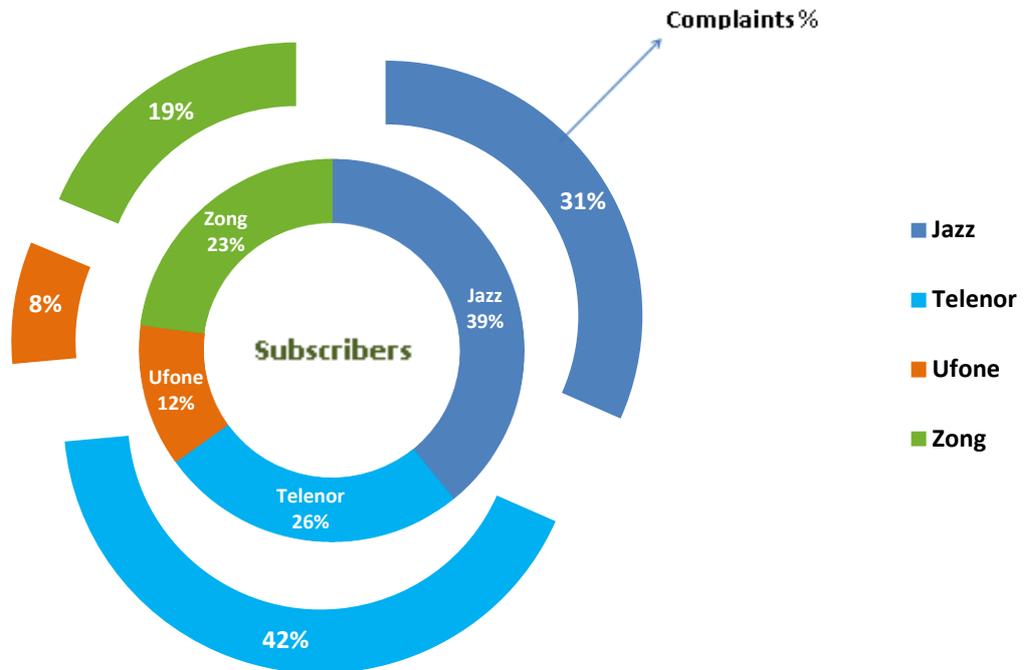
City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Ufone During February 2023



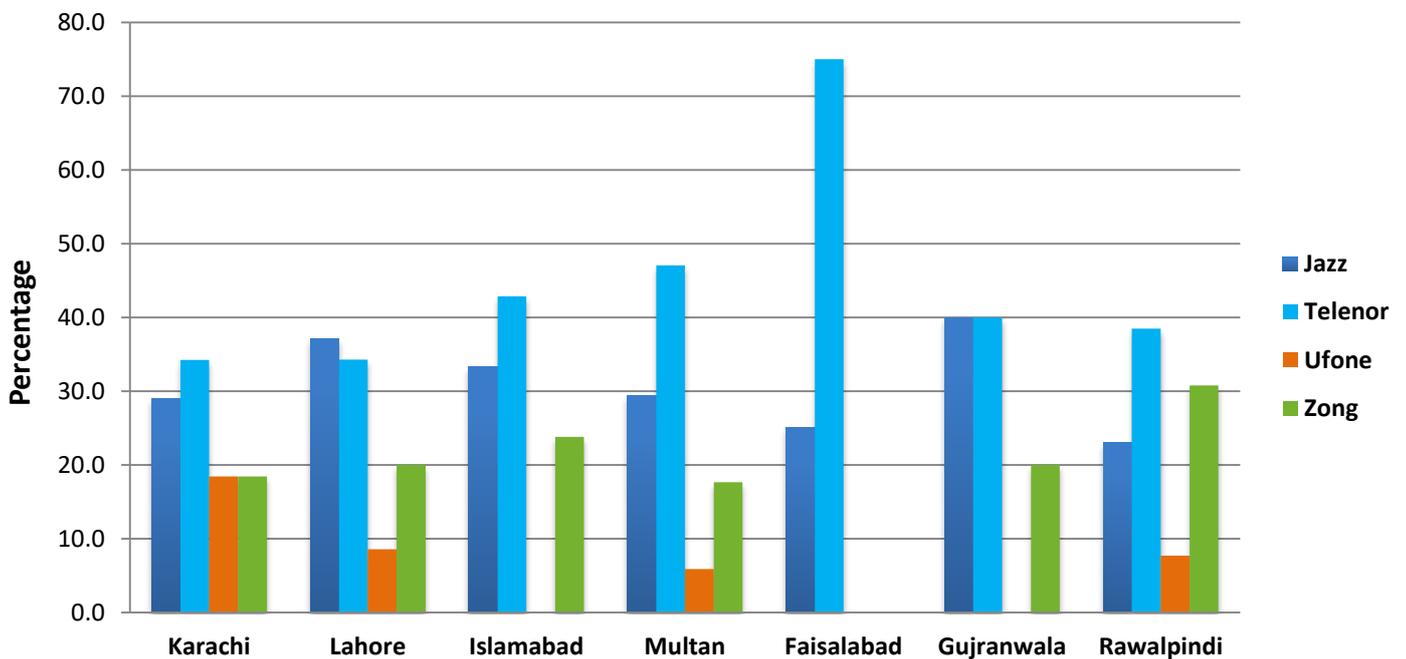
■ Lahore ■ Karachi ■ Khairpur ■ Rawalpindi ■ Lakki Marwat ■ Faisalabad ■ Burewala

Operator-wise and City-wise Percentage of Billing Related (Overcharging/Tariff/etc.) Complaints during February 2023

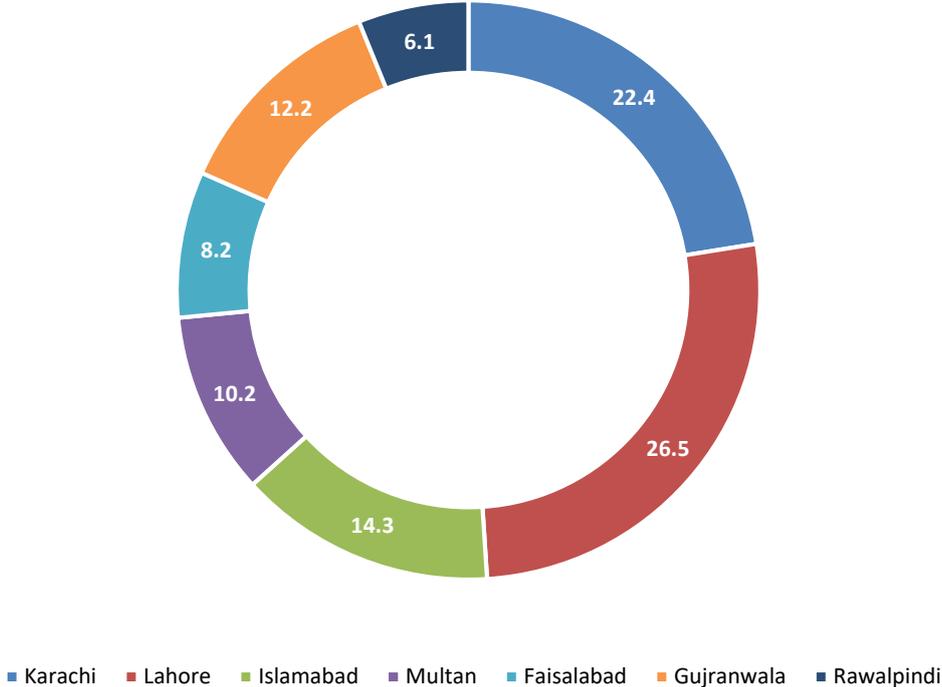
Operator-wise Percentage from Total Subscriber of Billing Related Complaints During February 2023



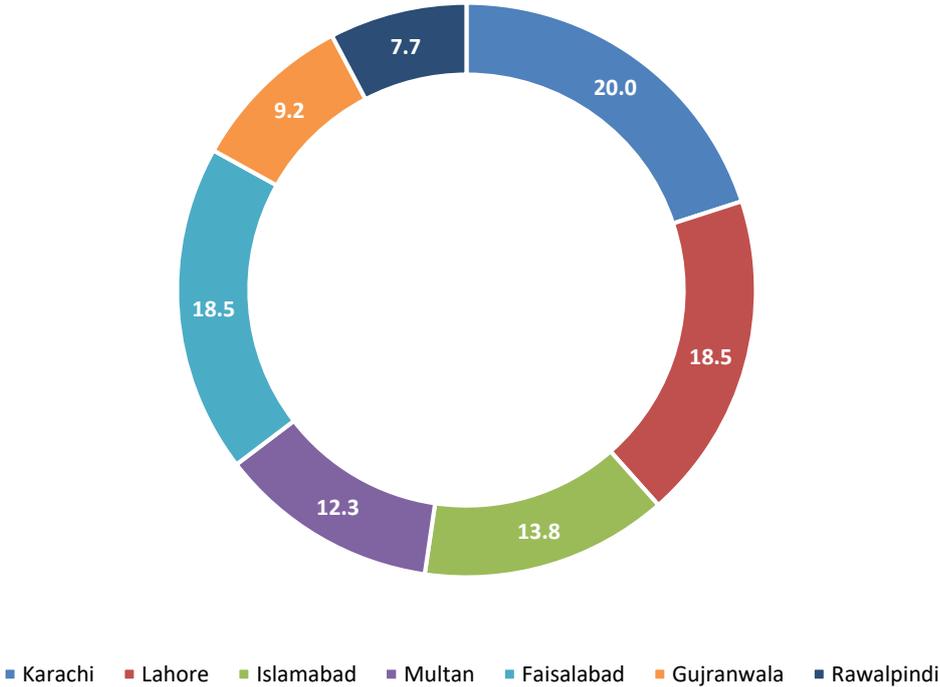
City-wise Percentage of Billing Related (Overcharging/ Tariff/ etc.) Complaints against CMOs during February 2023



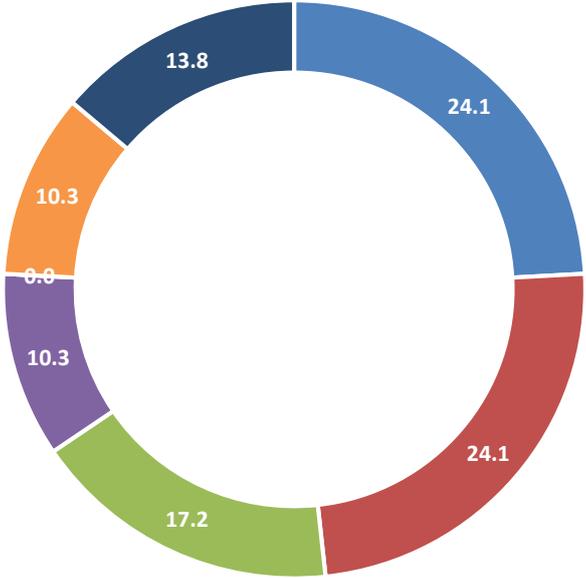
City-wise Percentage of of Billing Related Complaints against Jazz During February 2023



City-wise Percentage of of Billing Related Complaints against Telenor During February 2023

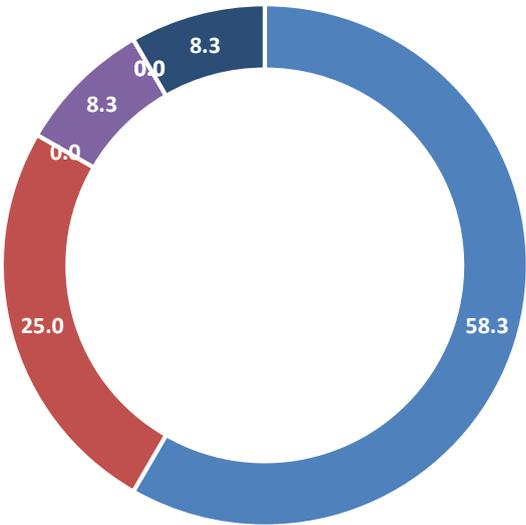


City-wise Percentage of of Billing Related Complaints against Zong During February 2023



■ Karachi ■ Lahore ■ Islamabad ■ Multan ■ Faisalabad ■ Gujranwala ■ Rawalpindi

City-wise Percentage of of Billing Related Complaints against Ufone During February 2023



■ Karachi ■ Lahore ■ Islamabad ■ Multan ■ Faisalabad ■ Gujranwala ■ Rawalpindi