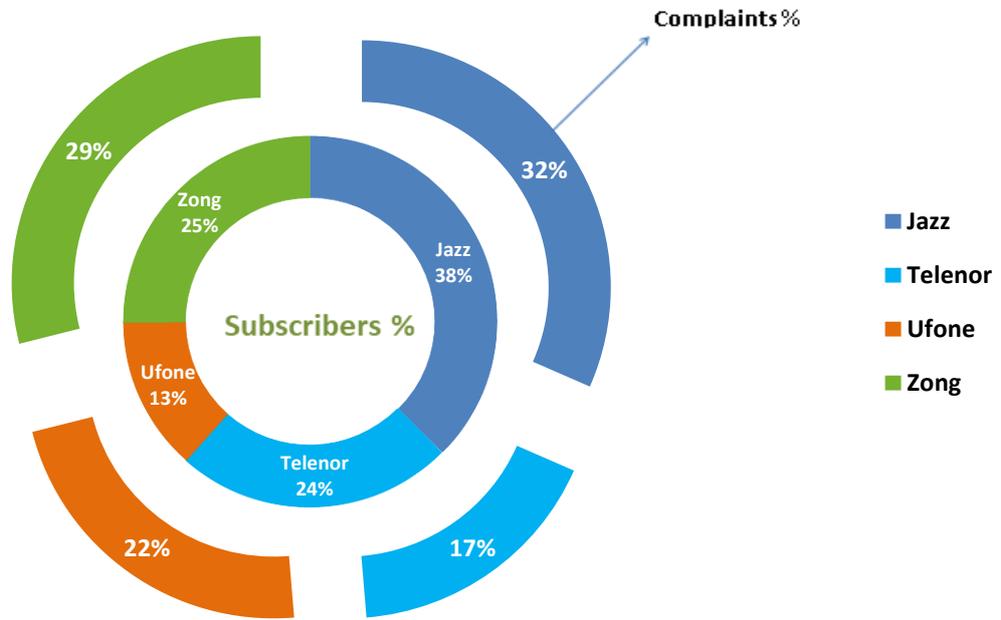
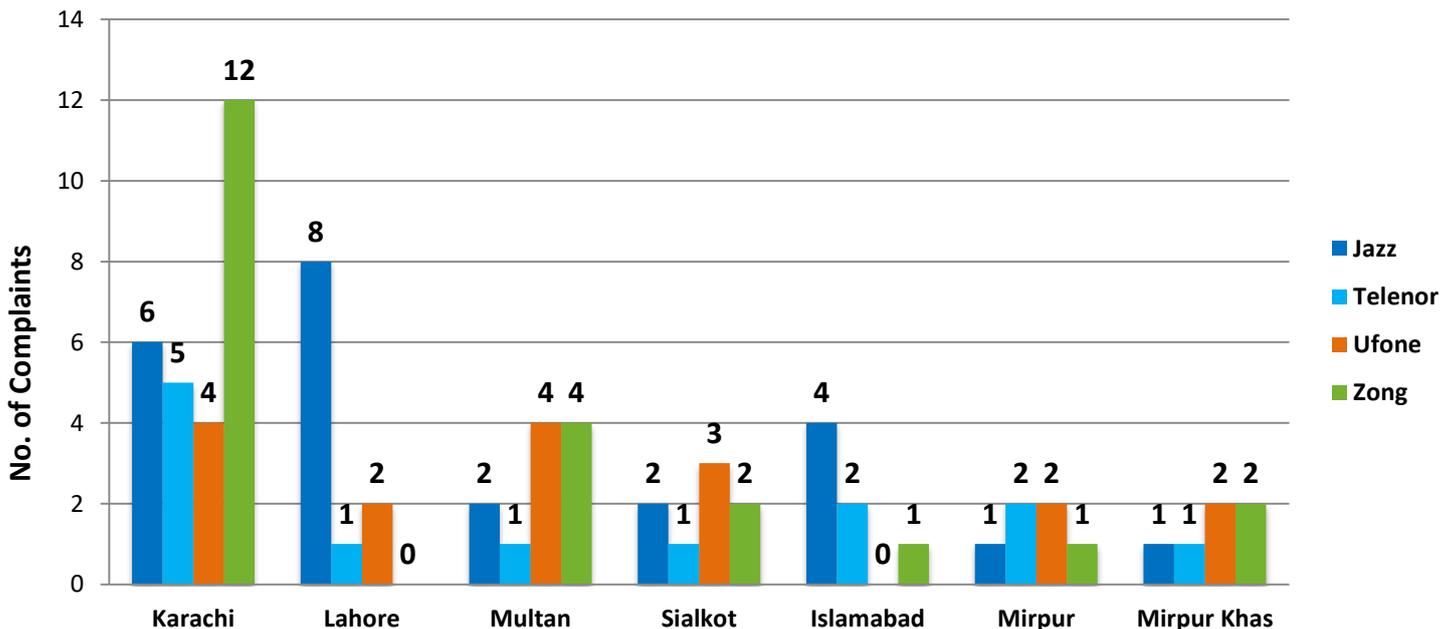


Operator-wise and City-wise Percentage of Quality of Service Complaints during December 2023

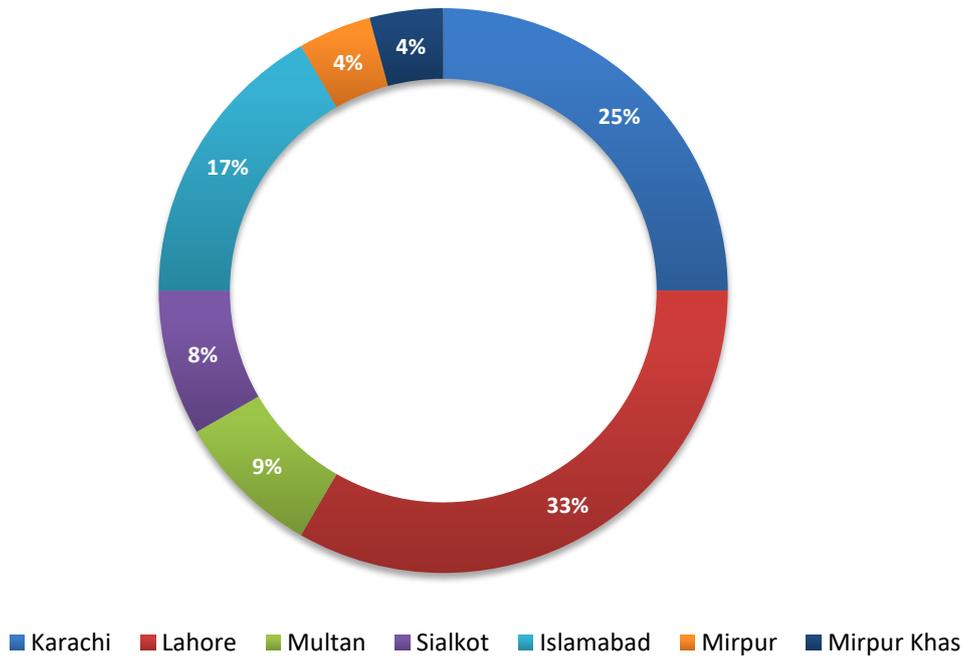
Operator-wise Percentage from Total Subscriber of Quality of Service Complaints During December 2023



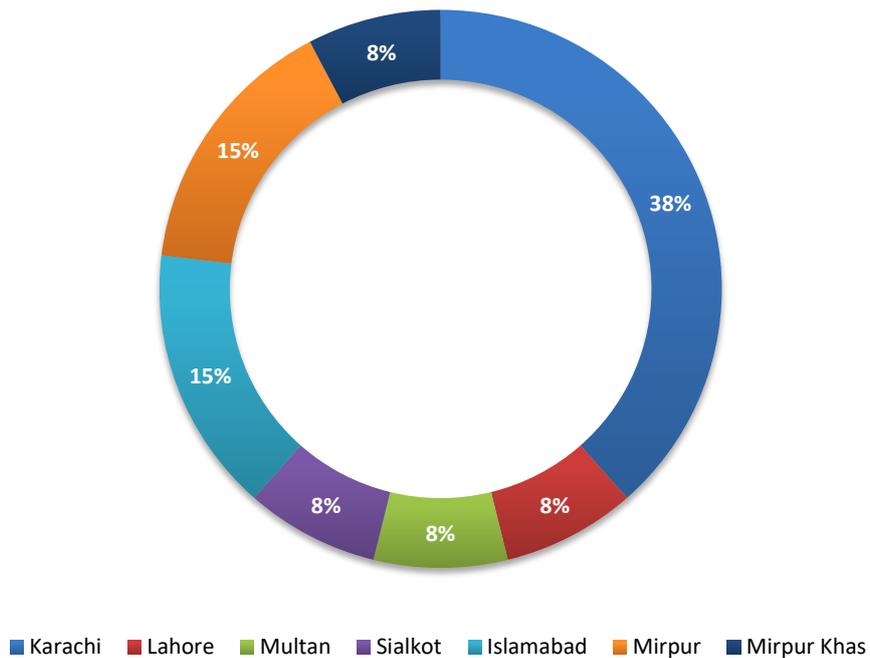
City-wise Complaints of Quality of Service Complaints against CMOs During December 2023



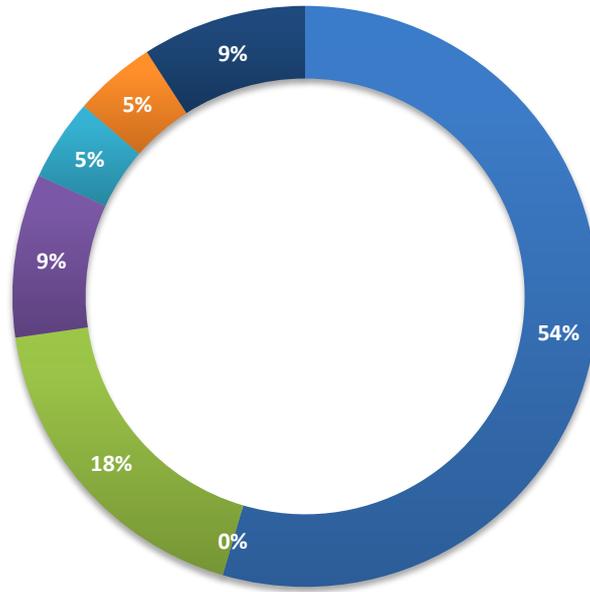
City-wise Percentage of Quality of Service Complaints against Jazz During December 2023



City-wise Percentage of Quality of Service Complaints against Telenor During December 2023

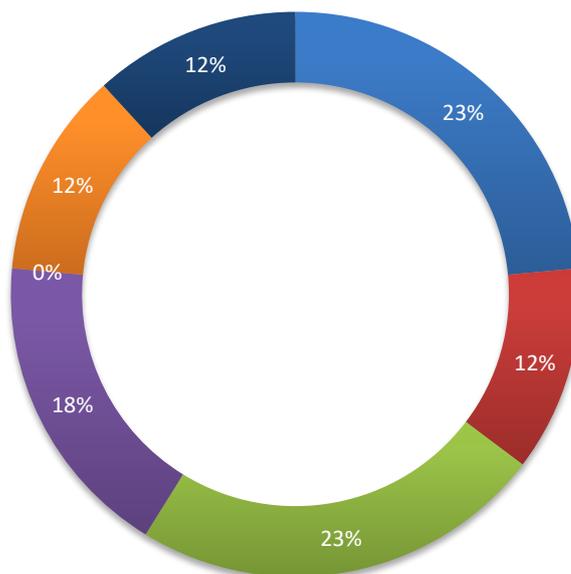


City-wise Percentage of Quality of Service Complaints against Zong During December 2023



■ Karachi ■ Lahore ■ Multan ■ Sialkot ■ Islamabad ■ Mirpur ■ Mirpur Khas

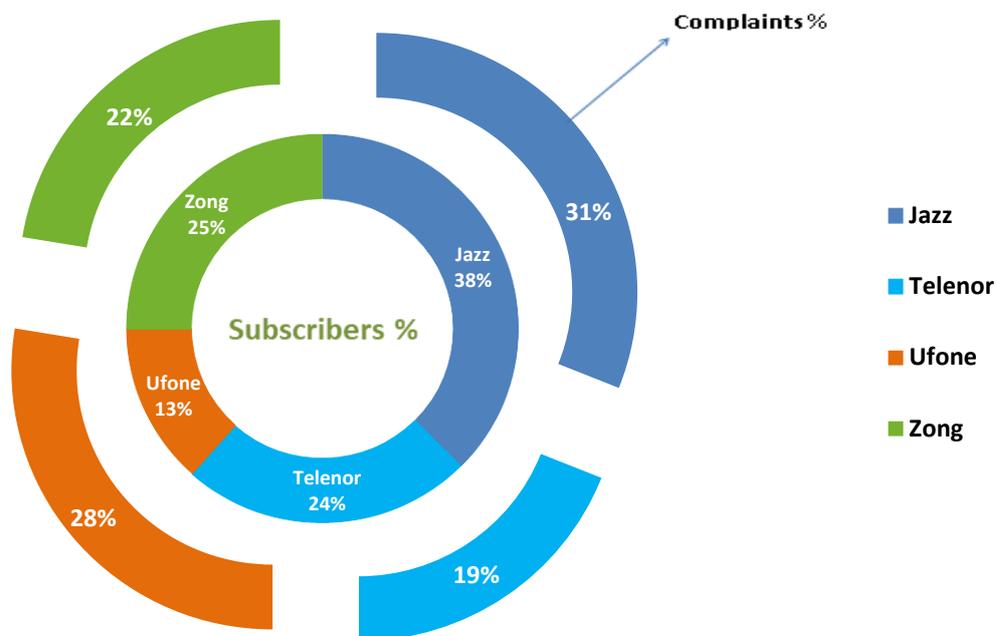
City-wise Percentage of Quality of Service Complaints against Ufone During December 2023



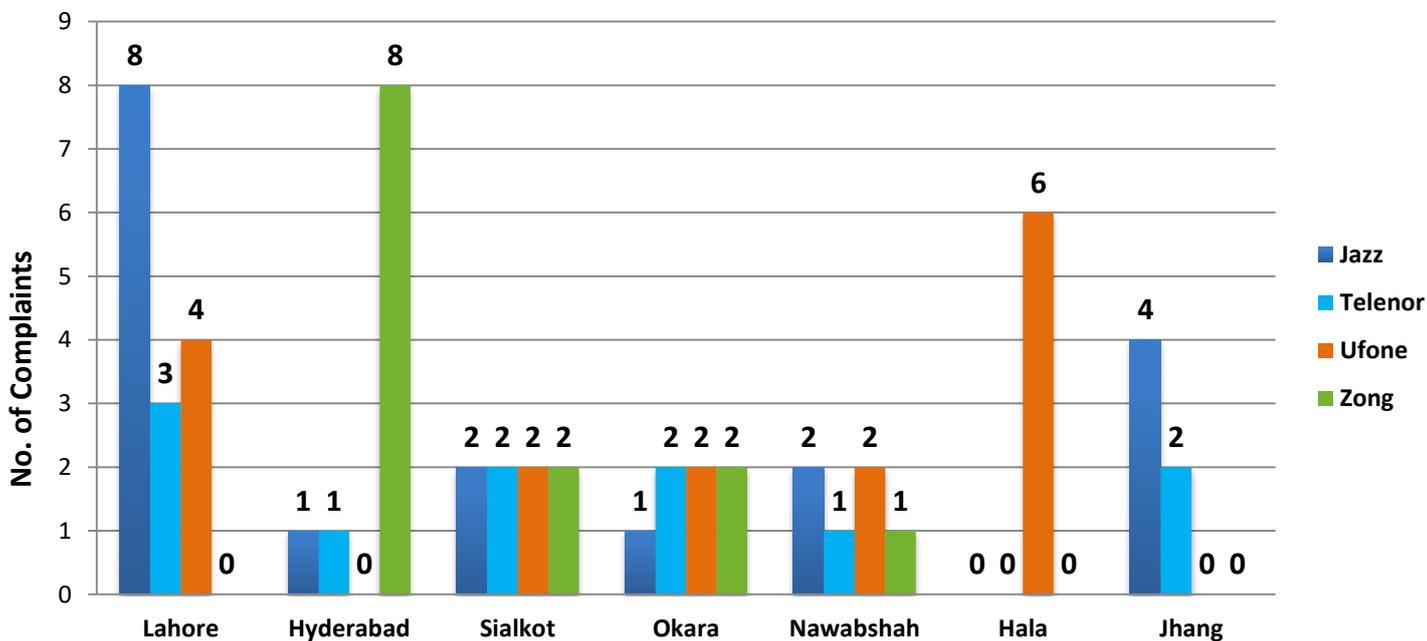
■ Karachi ■ Lahore ■ Multan ■ Sialkot ■ Islamabad ■ Mirpur ■ Mirpur Khas

Operator-wise and City-wise Percentage of Non Provision of Service in an Area / Coverage Issues during December 2023

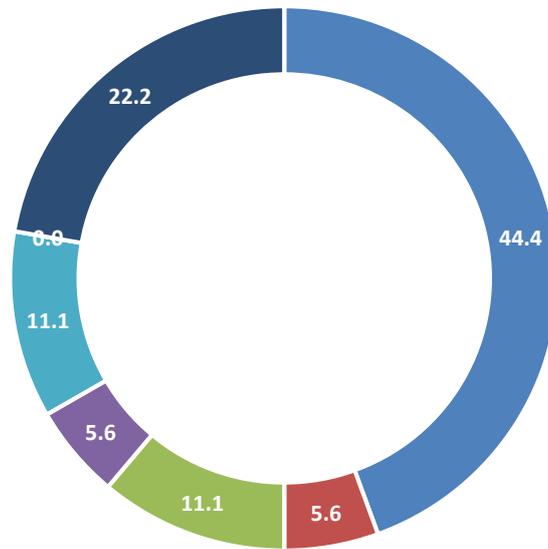
Operator-wise Percentage from Total Received Complaints and Subscribers of Non Provision of Service in an Area / Coverage Issues Complaints during December 2023



City-wise Complaints of Non Provision of Service in an Area / Coverage Issues Complaints against CMOs during December 2023

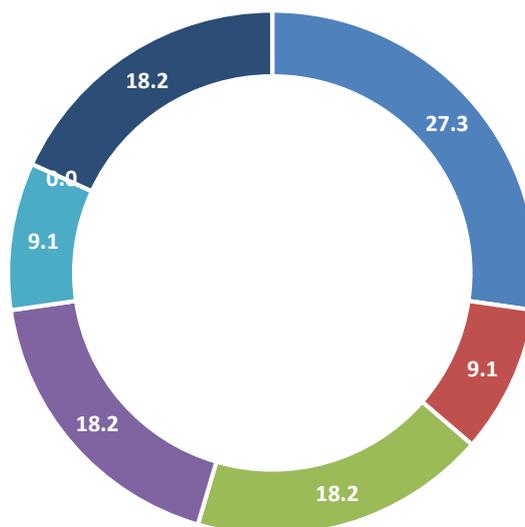


City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Jazz During December 2023



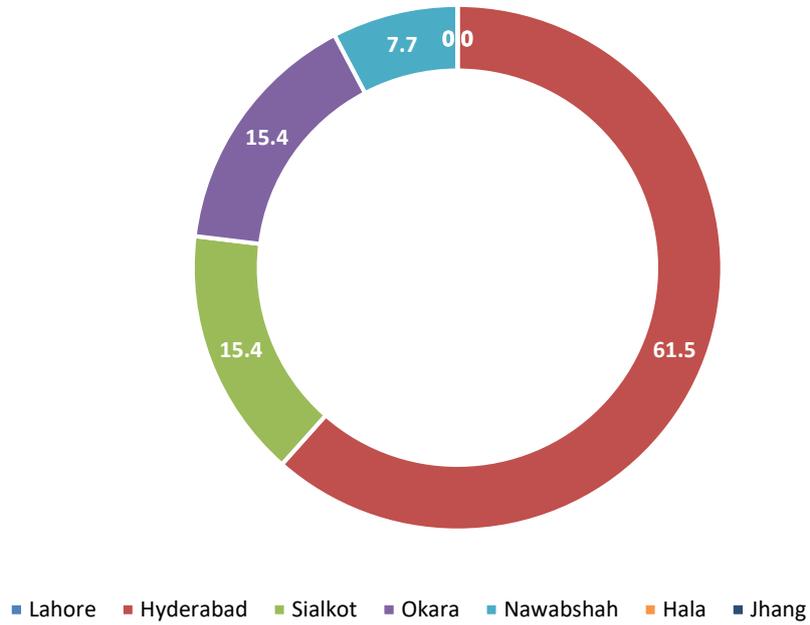
■ Lahore ■ Hyderabad ■ Sialkot ■ Okara ■ Nawabshah ■ Hala ■ Jhang

City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Telenor During December 2023

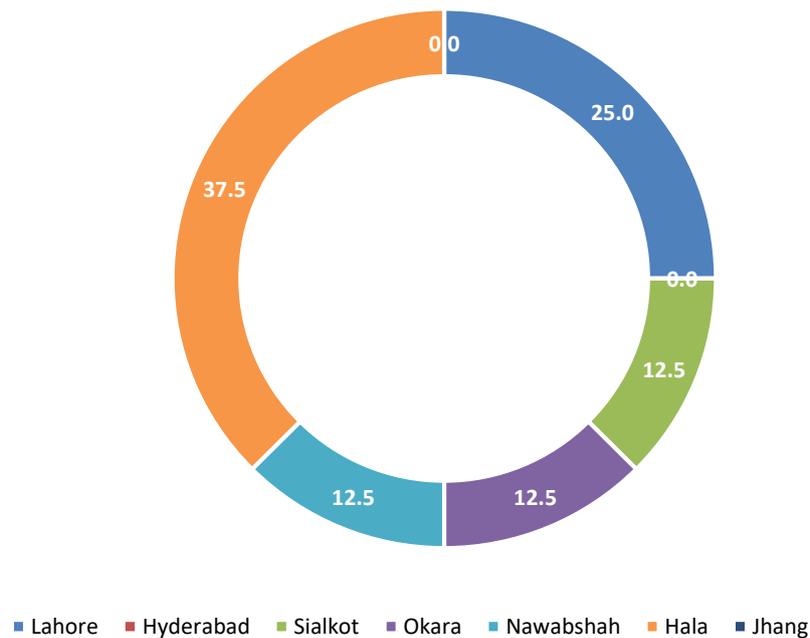


■ Lahore ■ Hyderabad ■ Sialkot ■ Okara ■ Nawabshah ■ Hala ■ Jhang

City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Zong During December 2023

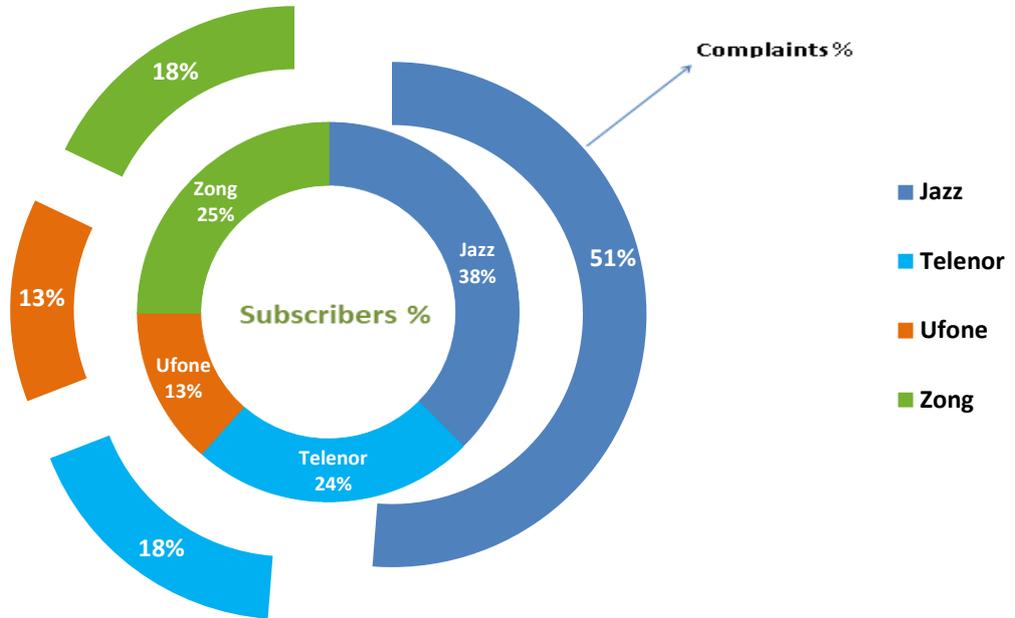


City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Ufone During December 2023

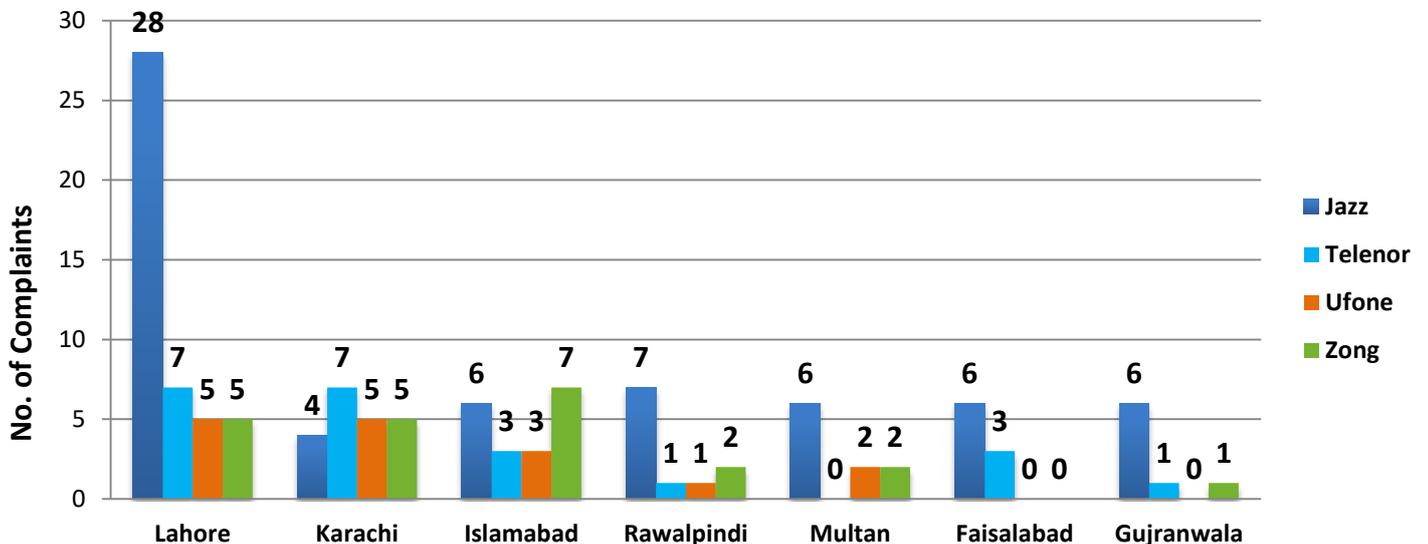


Operator-wise and City-wise Percentage of Billing Related (Overcharging/Tariff/etc.) Complaints during December 2023

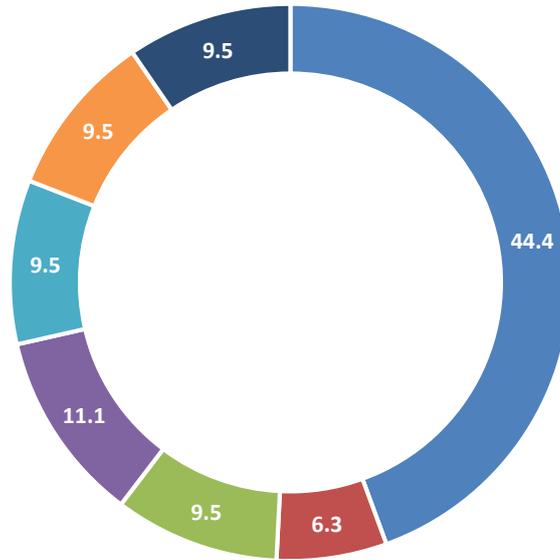
Operator-wise Percentage from Total Subscriber of Billing Related Complaints During December 2023



City-wise Complaints of Billing Related (Overcharging/ Tariff/ etc.) Complaints against CMOs during December 2023

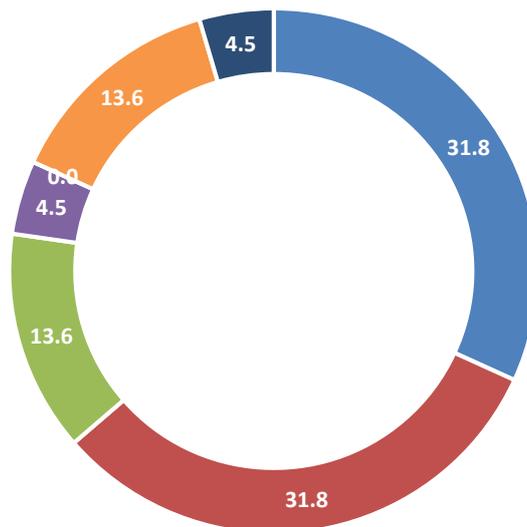


City-wise Percentage of of Billing Related Complaints against Jazz During December 2023



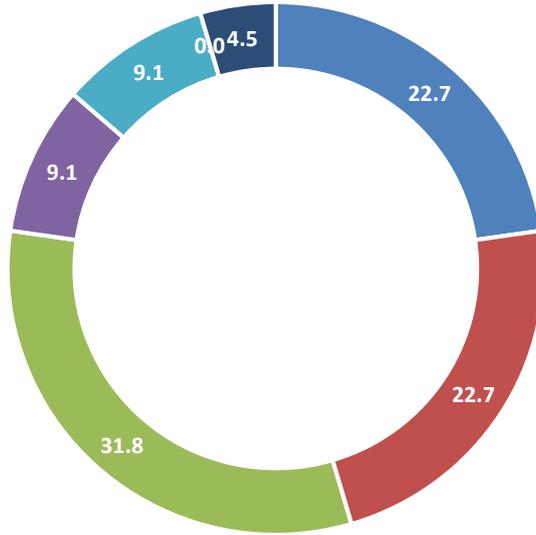
■ Lahore ■ Karachi ■ Islamabad ■ Rawalpindi ■ Multan ■ Faisalabad ■ Gujranwala

City-wise Percentage of of Billing Related Complaints against Telenor During December 2023



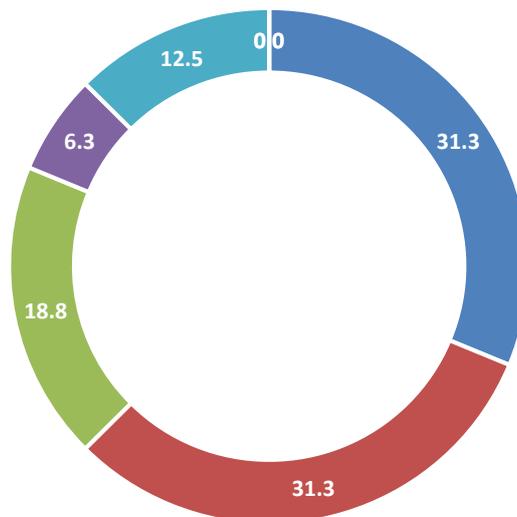
■ Lahore ■ Karachi ■ Islamabad ■ Rawalpindi ■ Multan ■ Faisalabad ■ Gujranwala

City-wise Percentage of of Billing Related Complaints against Zong During December 2023



■ Lahore ■ Karachi ■ Islamabad ■ Rawalpindi ■ Multan ■ Faisalabad ■ Gujranwala

City-wise Percentage of of Billing Related Complaints against Ufone During December 2023



■ Lahore ■ Karachi ■ Islamabad ■ Rawalpindi ■ Multan ■ Faisalabad ■ Gujranwala