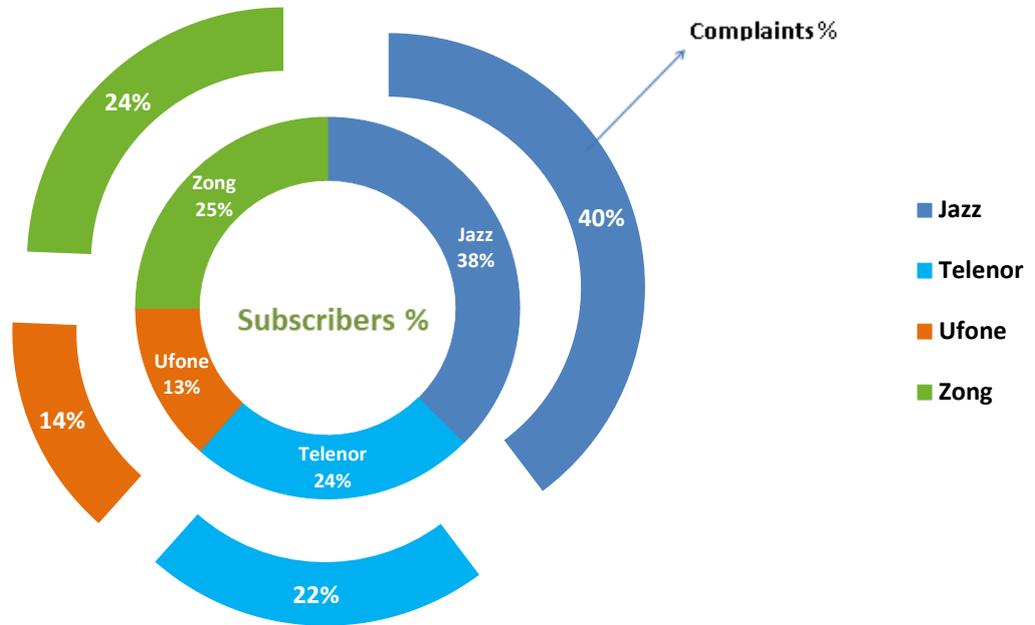
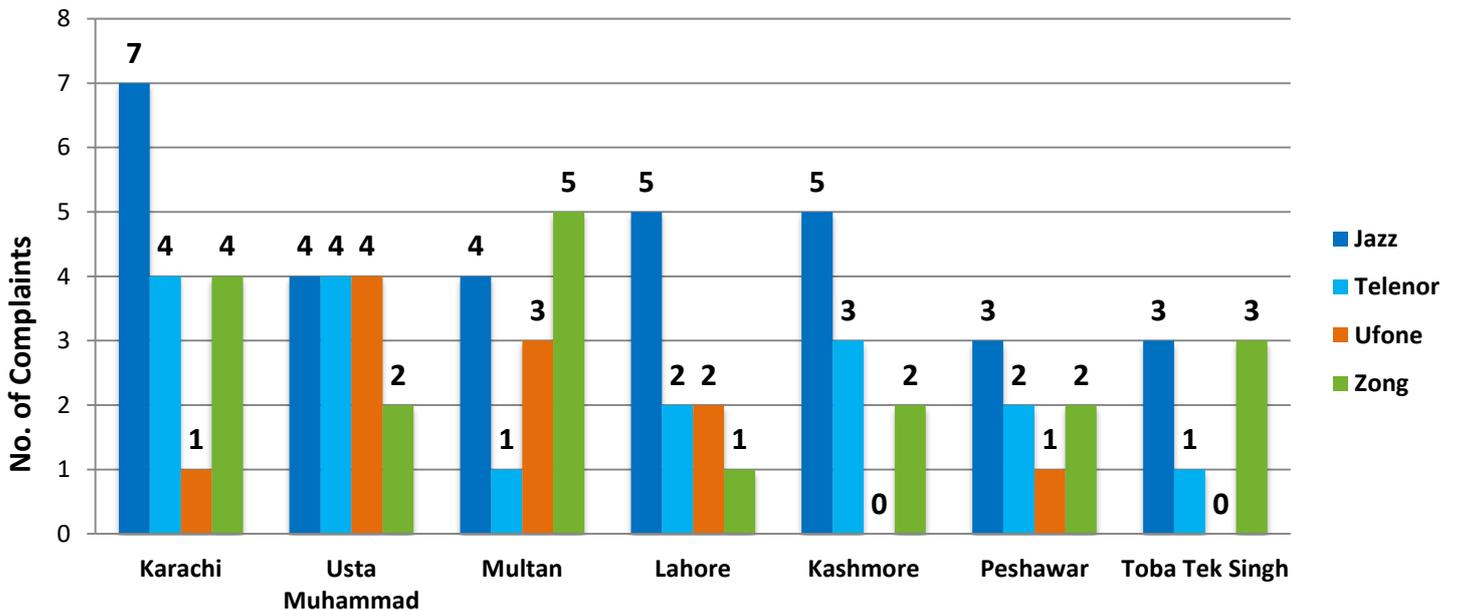


# Operator-wise and City-wise Percentage of Quality of Service Complaints during January 2024

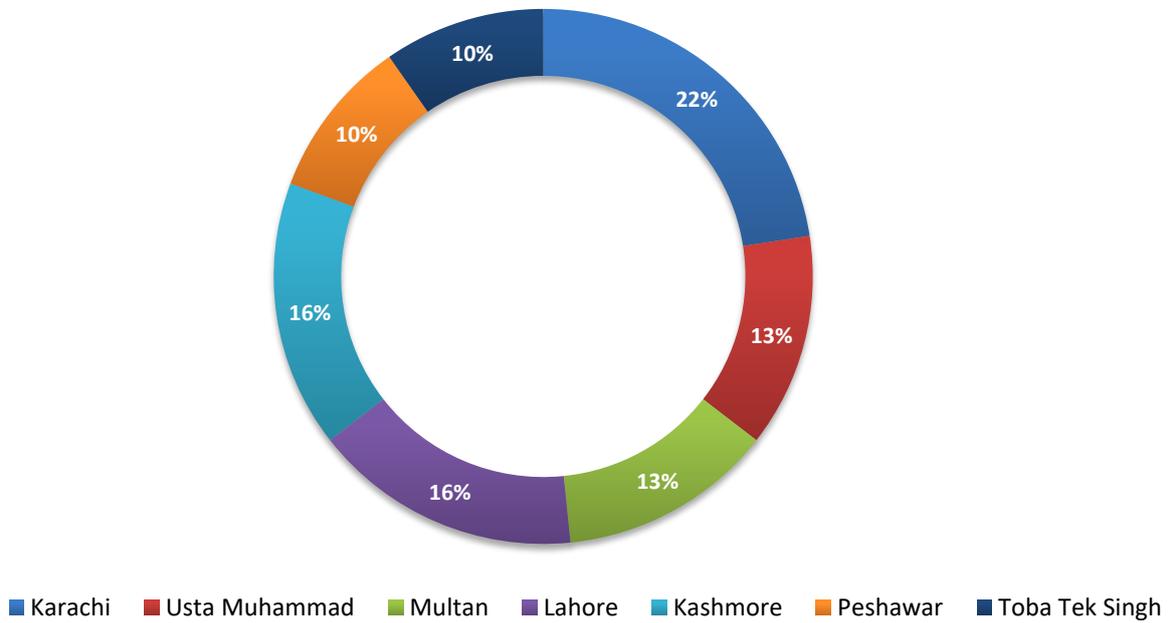
## Operator-wise Percentage from Total Subscriber of Quality of Service Complaints During January 2024



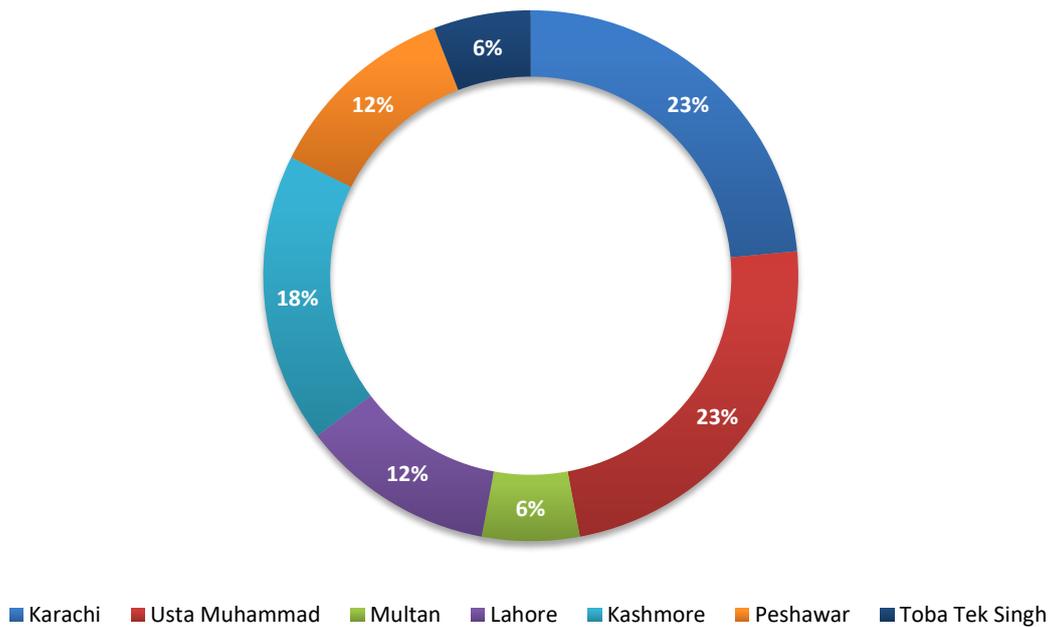
## City-wise Complaints of Quality of Service Complaints against CMOs During January 2024



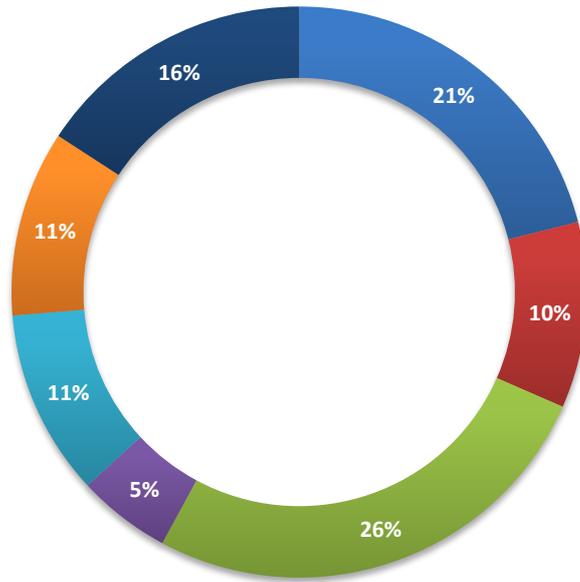
## City-wise Percentage of Quality of Service Complaints against Jazz During January 2024



## City-wise Percentage of Quality of Service Complaints against Telenor During January 2024

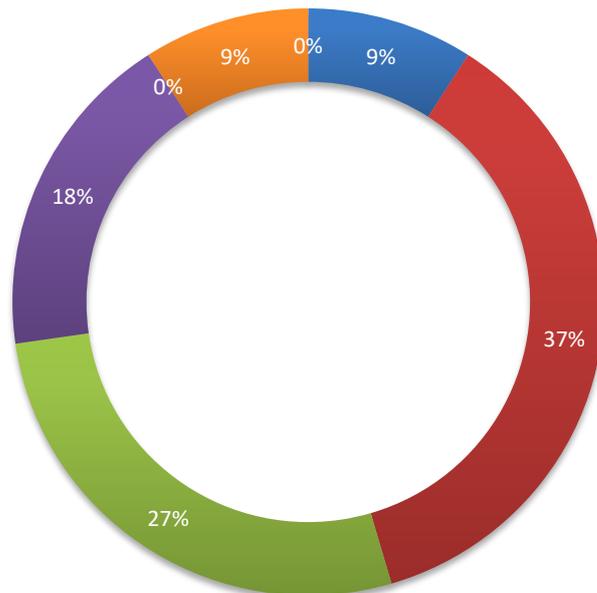


## City-wise Percentage of Quality of Service Complaints against Zong During January 2024



■ Karachi ■ Usta Muhammad ■ Multan ■ Lahore ■ Kashmore ■ Peshawar ■ Toba Tek Singh

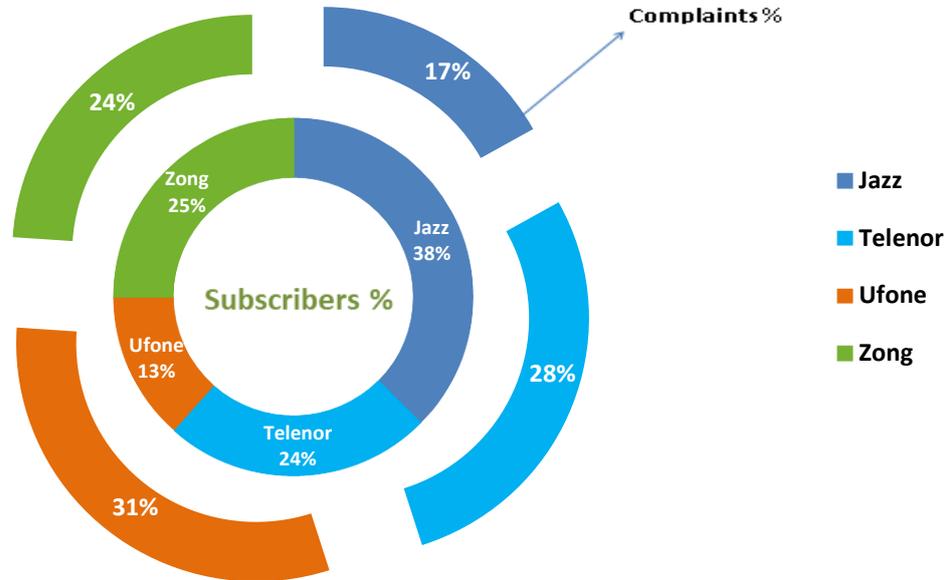
## City-wise Percentage of Quality of Service Complaints against Ufone During January 2024



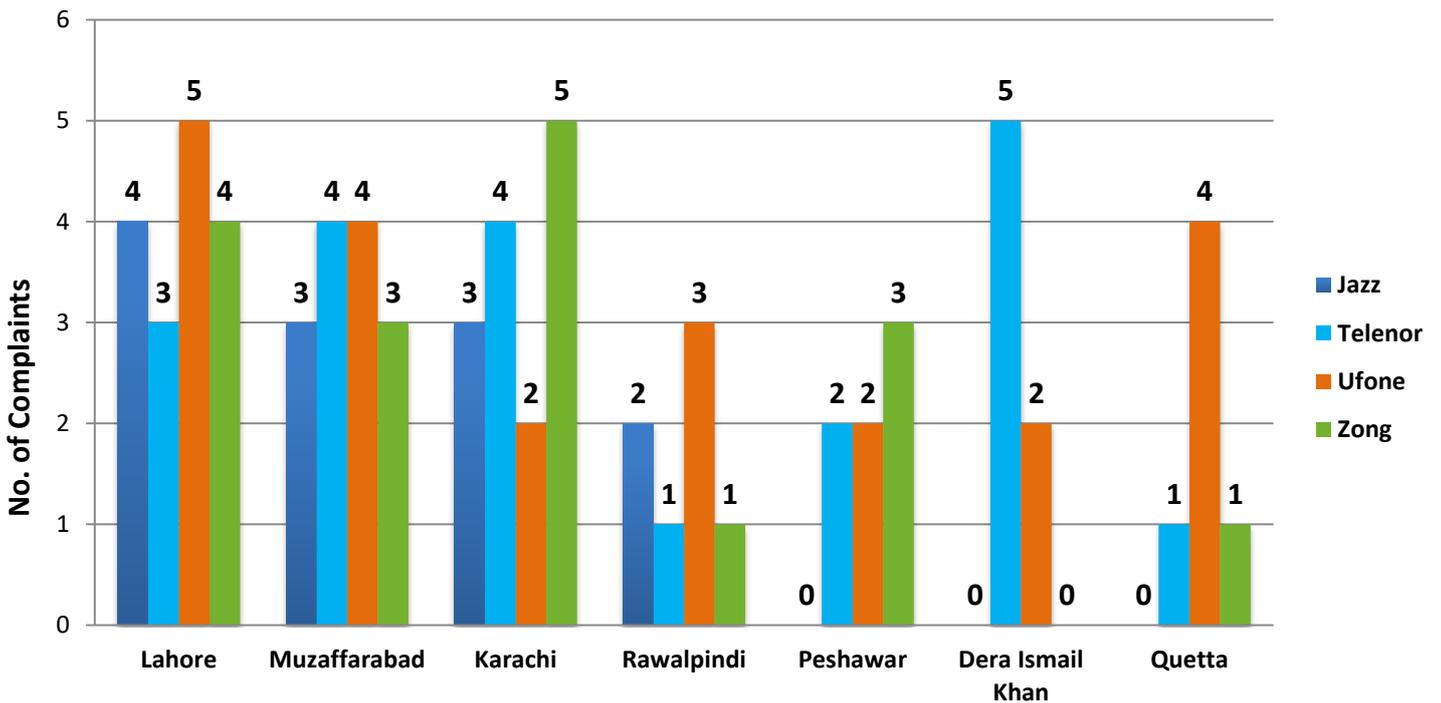
■ Karachi ■ Usta Muhammad ■ Multan ■ Lahore ■ Kashmore ■ Peshawar ■ Toba Tek Singh

# Operator-wise and City-wise Percentage of Non Provision of Service in an Area / Coverage Issues during January 2024

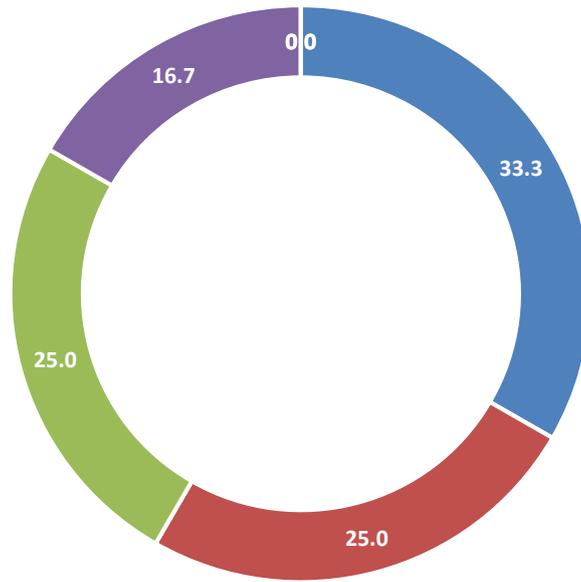
## Operator-wise Percentage from Total Received Complaints and Subscribers of Non Provision of Service in an Area / Coverage Issues Complaints during January 2024



## City-wise Complaints of Non Provision of Service in an Area / Coverage Issues Complaints against CMOs during January 2024

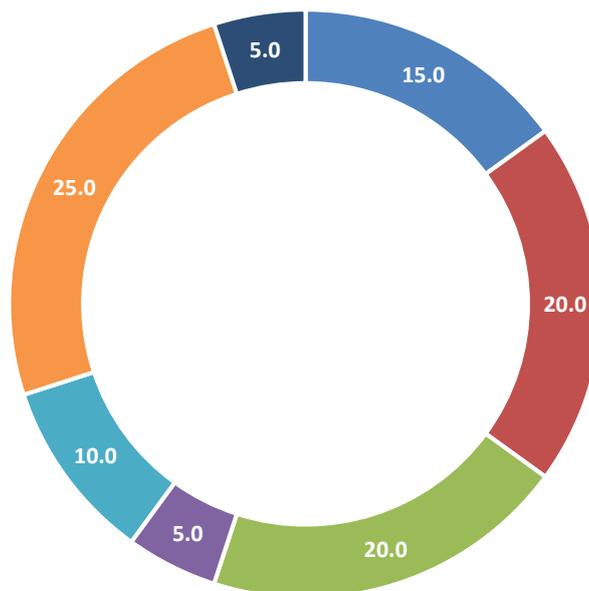


### City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Jazz During January 2024



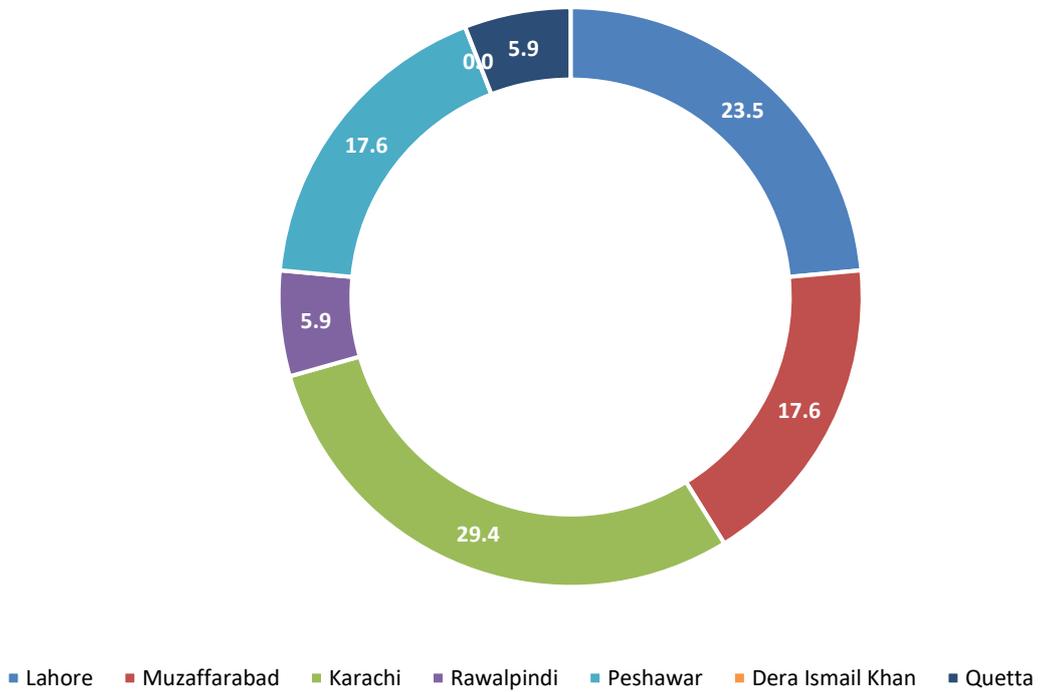
■ Lahore ■ Muzaffarabad ■ Karachi ■ Rawalpindi ■ Peshawar ■ Dera Ismail Khan ■ Quetta

### City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Telenor During January 2024

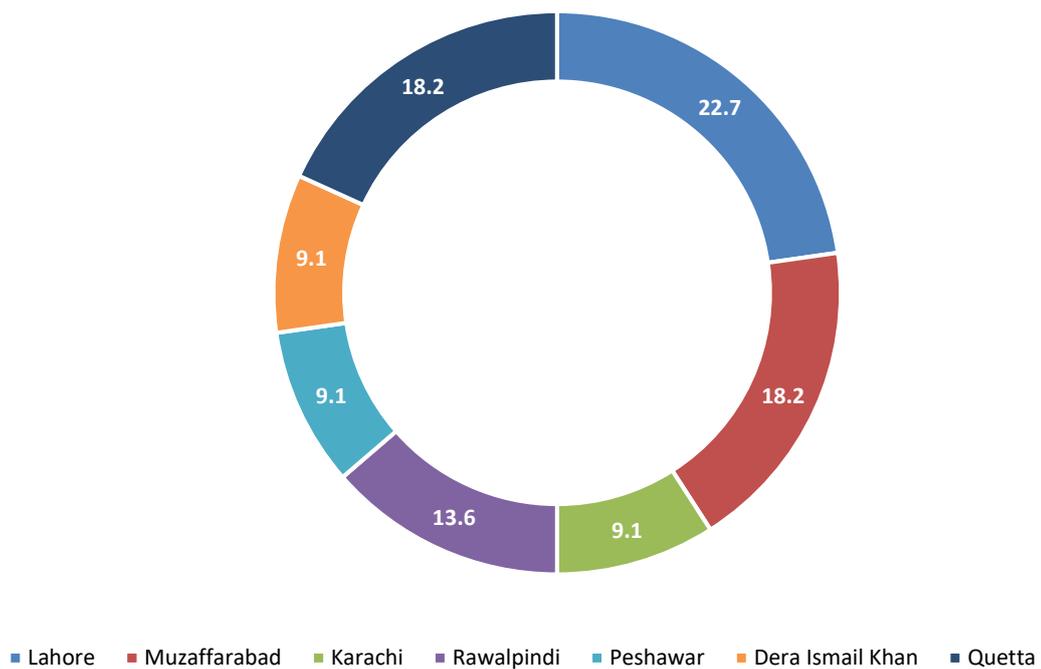


■ Lahore ■ Muzaffarabad ■ Karachi ■ Rawalpindi ■ Peshawar ■ Dera Ismail Khan ■ Quetta

### City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Zong During January 2024

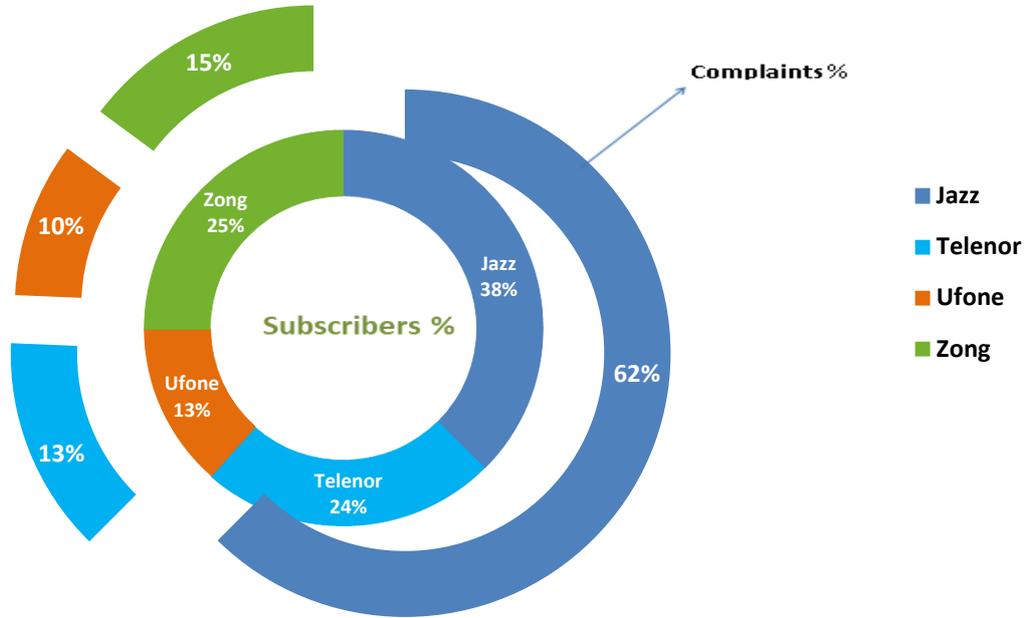


### City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Ufone During January 2024

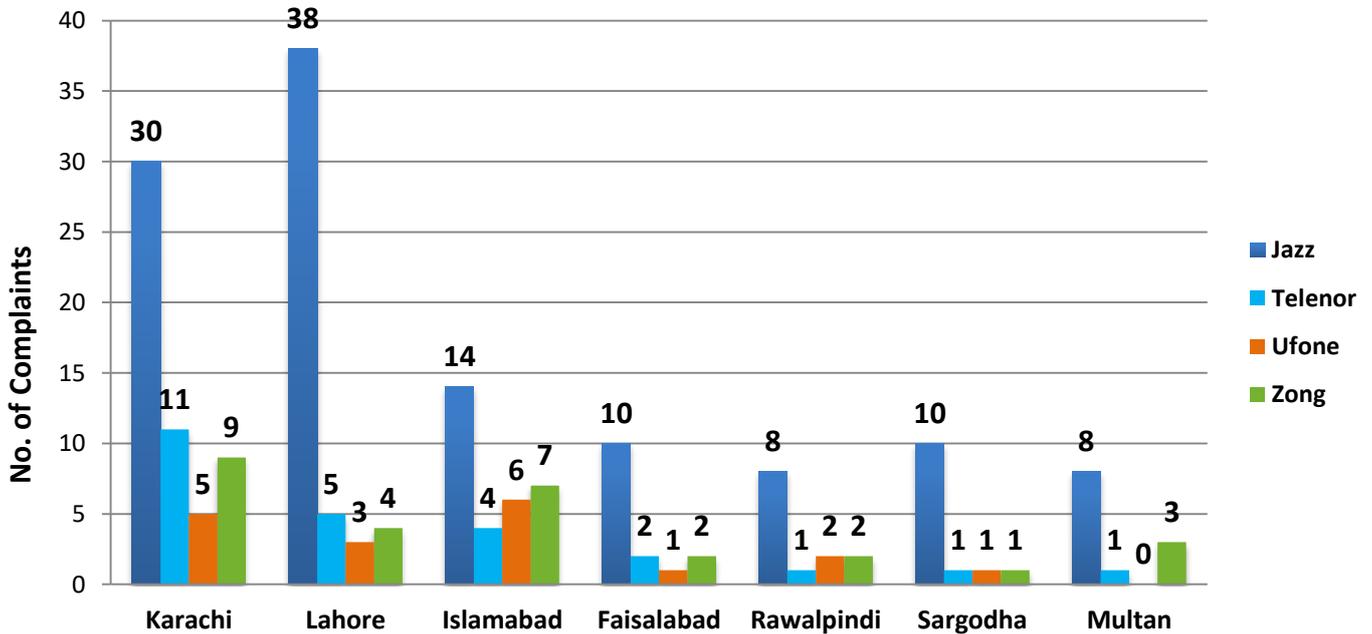


# Operator-wise and City-wise Percentage of Billing Related (Overcharging/Tariff/etc.) Complaints during January 2024

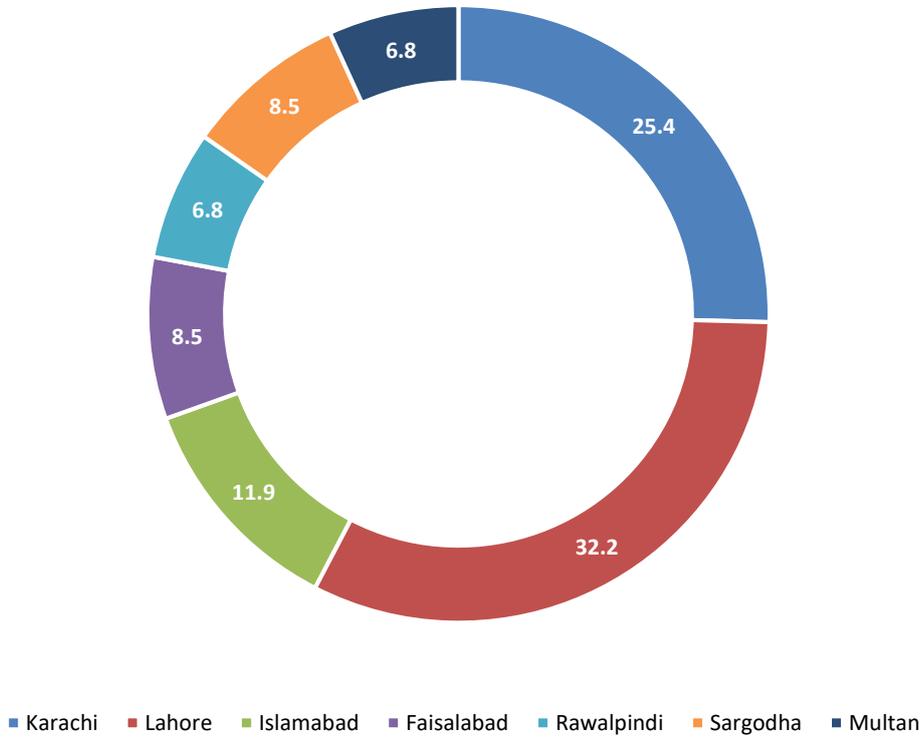
## Operator-wise Percentage from Total Subscriber of Billing Related Complaints During January 2024



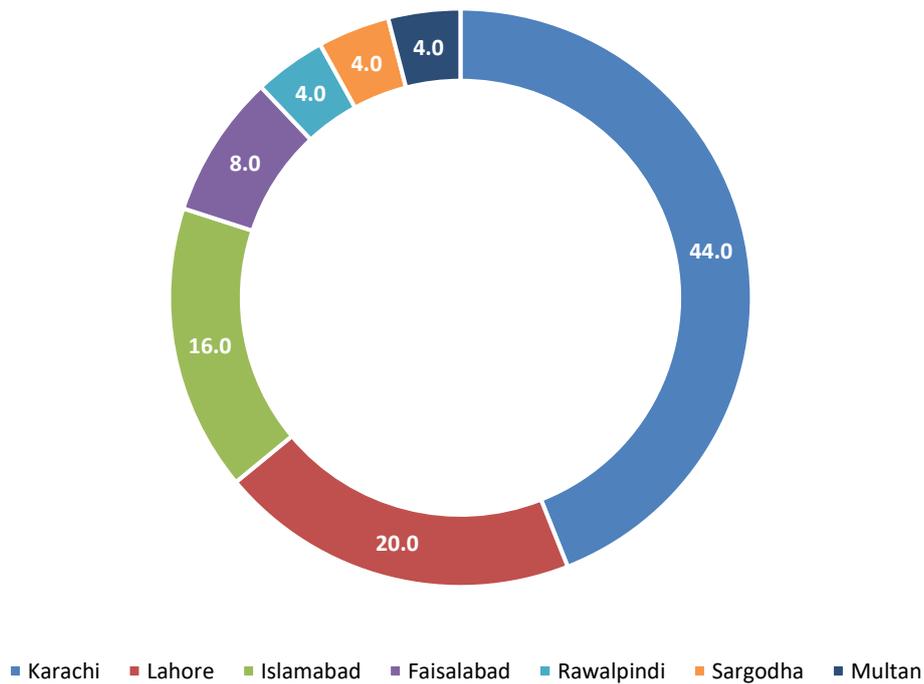
## City-wise Complaints of Billing Related (Overcharging/ Tariff/ etc.) Complaints against CMOs during January 2024



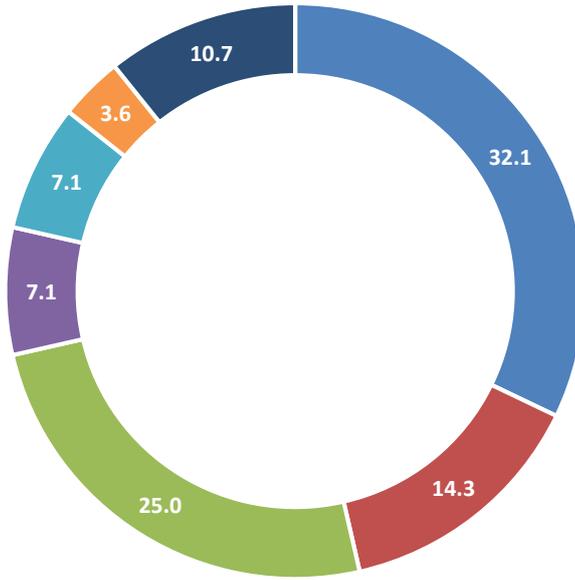
### City-wise Percentage of of Billing Related Complaints against Jazz During January 2024



### City-wise Percentage of of Billing Related Complaints against Telenor During January 2024

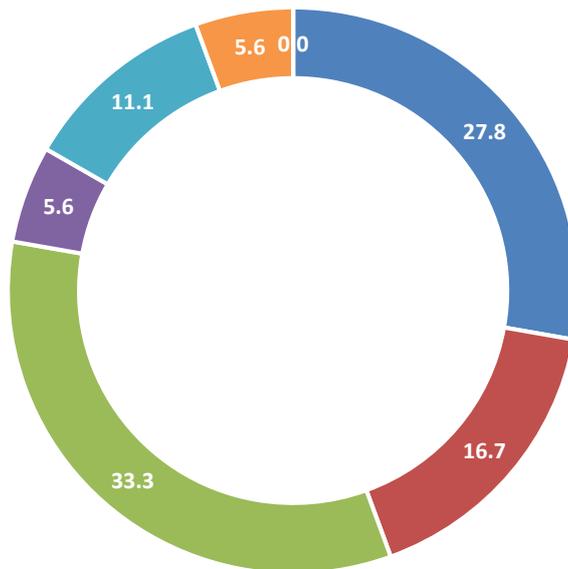


### City-wise Percentage of of Billing Related Complaints against Zong During January 2024



■ Karachi ■ Lahore ■ Islamabad ■ Faisalabad ■ Rawalpindi ■ Sargodha ■ Multan

### City-wise Percentage of of Billing Related Complaints against Ufone During January 2024



■ Karachi ■ Lahore ■ Islamabad ■ Faisalabad ■ Rawalpindi ■ Sargodha ■ Multan