



Government of Pakistan
PAKISTAN TELECOMMUNICATION AUTHORITY
www.pta.gov.pk

INVITATION TO BID

For Hiring of Janitorial Services at PTA Regional Office, Sukkur

Pakistan Telecommunication Authority, the telecom regulator, invites sealed bids from business entities engaged in providing the janitorial services, registered with Income Tax and Sales Tax Departments and who are on Active Taxpayers List of the Federal Board of Revenue (FBR) and Sindh Revenue Board (SRB) for Hiring of Janitorial Services for its Regional Office, Sukkur.

Bidding documents, containing detailed terms and conditions etc., are available at Pakistan Telecommunication Authority, Regional Office, Bungalow No. A-146, Sindhi Cooperative Housing Society, Airport Road, Sukkur. Price of the bidding documents is Rs.500/- nonrefundable (in form of pay order in favour of PTA). Bidding documents can also be downloaded from www.pta.gov.pk free of cost.

The bids prepared in accordance with the instructions in the bidding documents, must reach at Pakistan Telecommunication Authority, Regional Office, Bungalow No. A-146, Sindhi Cooperative Housing Society, Airport Road, Sukkur by **7th February, 2022** at 11:00 AM. Technical Bids shall be opened on the same day at 11:30 AM. This advertisement is also available on Public Procurement Regulatory Authority (PPRA) website at www.ppra.org.pk.

GUL HASSAN Regional Head

PTA Regional Office, Bungalow No. A-146,
Sindhi Cooperative Housing Society, Airport Road, Sukkur
Ph: 071-9311152 Fax: 071-9311153
Email: gulhassan@pta.gov.pk

BIDDING DOCUMENTS

Hiring of Janitorial Services at PTA Regional Office,

Bungalow No. A-146, Sindhi Cooperative Housing Society,

Airport Road, Sukkur

1. PTA intends to hire the services of a well reputed business entities engaged in providing the janitorial services for provision of janitorial services at PTA Regional Office, Sukkur. The janitorial services will be hired according to Single Stage, Two Envelope procedure of Rule 36 (b) read with Rule 37 of the Public Procurement Rules, 2004, as amended (the "Rules").
2. Salient of single stage – two envelop procedure are enumerated below: -
 - a. The bid shall comprise a single package containing two separate envelops. Each envelope shall contain separately the financial proposal and the technical proposal;
 - b. The envelopes shall be marked as "**FINANCIAL PROPOSAL**" and "**TECHNICAL PROPOSAL**" in bold and legible letters to avoid confusion;
 - c. Initially, only the envelope marked "**TECHNICAL PROPOSAL**" shall be opened;
 - d. The envelope marked as "**FINANCIAL, PROPOSAL**" shall be retained in the custody of PTA Regional Office, Sukkur without being opened;
 - e. PTA Zonal Office, Sukkur shall evaluate the technical proposal first without reference to the price and may reject any proposal which does not conform to the specified requirements;
 - f. During the technical evaluation no amendments in the documents shall be permitted;
 - g. Financial bids of those companies will be opened and evaluated who will obtain 70% marks in technical evaluation.
 - h. The financial proposals of technically qualified bidders shall be opened publicly at a time, date and venue announced and communicated to the bidders;
 - i. The financial proposal of bids found technically nonresponsive shall be returned unopened to the respective bidders.
 - j. The bid found to be the **most advantageous bid** shall be accepted. It means that the bidders, which have qualified in the technical evaluation and found substantially responsive to the terms and conditions as set out in these bidding documents, will become at par and the bidder who has quoted the lowest financial bid i.e. the most advantageous bid will be awarded the Contract.
 - k. If two bidders quoted equal financial bids then the bidder who has obtained the higher marks in technical evaluation will get the Contract.
3. Any changes/ revision in sales tax by Government of Sindh shall be adjusted/ accepted by both the parties as per la_w and payment will be made to the contractor accordingly.

4. Bidders will be required to submit Rs. 60,000/- as Bid Security along with **technical bid** in the shape of Pay Order/Banker's Cheque in favor of PTA.
5. The successful bidder, will be required to deposit a "**Performance Guarantee**" equivalent to 6% of the amount of total value of contract in accordance with Rule 39 of PP Rules, 2004 through a Bankers Cheque issued from any scheduled bank in favor of PTA within one week of award of Contract/Agreement
6. The Bid Security of the successful bidder/ contractor will be adjusted against the Performance Guarantee. If the contractor fails to deposit Performance Guarantee within one week of awarding of the Contract/Agreement, the same shall stand cancelled and the bid security shall be forfeited.
7. Bid security of un-successful bidder will be returned on award of contract by PTA to successful bidder. However, but the same shall not be later than 45 days from the date of opening of financial bid.
8. **Affidavit on non-judicial stamp paper** that the bidder has not been blacklisted by any Govt/Semi. Govt/Autonomous Body/Private Company will also be provided by the bidder with technical proposal.
9. Tax will be deducted at source as per Govt. of Pakistan (GoP) & Govt. of Sindh (GoS) applicable rules.
10. Bids validity period shall be 90 days from the opening of **Technical bids**.
11. The bidder should be registered with Tax authorities (i.e. Income Tax from Federal Board of Revenue (FBR) and Sindh Sales Tax (SST) from Sindh Revenue Board (SRB) and having name on active taxpayer list (ATL). Registration Number should be clearly mentioned and valid documentary evidence be attached.
12. Safety of its employees from injury will be responsibility of the janitorial Service providing Contractor.
13. The Successful bidder will be required to enter into a formal contract/agreement provided by PTA which shall be executed on stamp paper with value of applicable duty and duly attested by notary public.
14. Contract period will be **three years** subject to satisfactory performance of the Contractor.
15. The Successful Bidder/Contractor will commence work as per agreement between both parties.
16. **Each page of the Bid documents should have sign and stamp of the bidder.**
17. All material to be used for cleaning purpose detail provided at **Annex-A** will be checked and approved by the Regional Head/Officer In-charge before commissioning of job.

18. The Successful Bidder/Contractor will work under the supervision of Regional Head/Officer In-charge.
19. In case of any dispute or conflict between Contractor and PTA Regional Office, the case will be referred to Zonal Director, PTA Zonal Office, Karachi. However, the Contractor will have the right to appeal to Chairman PTA.
20. In-complete bids will be rejected forthwith.
21. The Successful Bidder/Contractor will only employ those persons who are adult (Above the 18 years of age and below the 60 years of age), mentally and physically fit for the job.
22. The employees of Contractor /Janitorial Service Provider will wear a uniform duly approved by Regional Head/Officer In-charge with identification card showing their names and Contractor's business entity name duly signed by the Contractor's Manger in Premises of Regional Office.
23. Fair wages rule be adopted as per instructions of Government of Sindh. No employee of the Contractor working in Regional Office will be paid the wages less than the minimum wage prescribed by Government of Sindh from time to time.
24. Payment shall be made on monthly basis at quoted rates after submission of invoice by the contractor. Payment shall be linked with the Active Tax Payer Status of the contractor as required under PPRA Tax Compliance Regulations 2015.
25. PTA Regional Office Sukkur reserves the right to accept or reject the bids as per PP Rules, 2004.
26. Interested business entities engaged in providing the janitorial services may submit their proposals as per above instructions, **Scope of services (Annex-A), Technical Proposal** along with filled Performa **(Annex -B) and Financial bid (Annex-C)** to the undersigned.

Regional Head
Pakistan Telecommunication Authority
Regional Office, Bungalow No. A-146,
Sindhi Cooperative Housing Society,
Airport Road, Sukkur
Ph: 071-9311152 Fax: 071-9311153

SCOPE OF WORK/SERVICES

Following Services will be provided by Janitorial contractor on daily basis and on special occasions if needed.

Staff Required

- 2 Persons (for a complete week on eight hours basis + on special occasion)

Area / Building

- PTA Regional Office Building (Basement + Ground + First Floor + Top Roof Parking Area + PTA Office Premises + Outside Area)

Services to be Provided

ONCE DAILY

- Spotless cleaning of all rooms of the building, stores, halls and parking area, footpaths, conference room, staff rooms and kitchen, Reception Area of office building, Corridors, Staircases. Vacuum and spot cleaning of all carpets etc.
- Sweeping/brooming of area in front and behind of PTA Regional Office Building (within PTA premises)
- Removal of all fingerprints, dirt, etc. from all glasses, doors and light switches.
- Empty all waste paper bins and other trash containers, disposal of all litter / garbage / debris from entire covered and open building premises and then dispose them off.
- Washing of all mirrors, dispensers, faucets, flush tanks etc. with non- scratch disinfection cleaners, wipe and dry all sinks.
- Washing of all toilets and sinks with disinfection material.
- Provision of clean towels in washrooms every week and on special occasions
- Cleaning and dusting of all interiors and exteriors of the building, which are under the use including false ceiling of floors, staircases and other metal items.

TWICE AT LEAST (Daily) & On REQUIREMENT

- Cleaning, Sweeping and mopping with disinfection material
 - Corridors, Stairs, Waiting area in office building.
 - Cleaning of toilets with branded disinfection material and provision of phenyl balls in basins.
 - Emergency cleaning whenever required.
 - Spraying of air fresheners in corridors.

WEEKLY SERVICES

- Cleaning and washing of external area of Zonal Office Building that is in front and back of building.
- Removal of Spider webs from offices & building.
- Cleaning of external windows.
- Dusting of fans.
- Dusting of walls and Cleaning of roof tops of building.

BI-ANNUAL SERVICES

- Cleaning of External windows of PTA Regional Office building twice a year as per satisfaction of Regional Head / Officer In-charge. Vendor will follow all safety standards and precautionary measures for safety workers.
- Any other special cleaning required and directed by PTA Regional Head / Officer In-charge.

GENERAL INSTRUCTIONS

- Contractor will provide liquid soap (Lux / Safeguard), towels of (Bath Size) (export/best quality), tissue rolls (Rose Petal Soft) and other toilet accessories including air freshener tablets & phenol balls in washbasins etc. as per requirement tabulated below in the toilets/floors of the PTA Regional Office building. The quality these fast-consuming products shall be on the discretion of Regional Office and contractor will ensure regular availability.
- Janitors will wear proper uniform with identification card showing their names and Contractor's business entity name duly signed by Manager of the business entity during duty in office premises.
- Contractor's will only employ experienced persons who are adult (Above the 18 years of age and below the 60 years of age), mentally and physically fit for the job.
- The Contractor will provide a cleaning trolleys (01 No.) Antilitter carrying trolleys (01 No.) to janitors for floors which will be equipped with all required material used for cleaning etc.
- Following are the minimum requirement of monthly cleaning material and shall be raised on the basis of actual consumptions:

Sr. No.	Item	Quantity
1.	Lux / Safeguard Soap (Medium Size)	10 pieces
2.	Towels (1.5'x2') white exports quality	Provision of 5 towels (clean) daily for office building
3.	Tissue Rolls (Rose Petal Soft)	15 pieces
4.	Tissue Box (Rose Petal Luxury)	7 pieces
5.	Air Fresher Tablets	6 pieces
6.	Air fresher spray (export quality)	5 pieces
7.	Mothballed (Kafoor ki Goliyan)	½ KG
8.	Phenol Balls in wash basins	6 Pockets
9.	Disinfection of Cleaning material (Sweep, Tiles Cleaner, Glint, etc.) to be used in washrooms, floors, offices, outer premises etc	It will be used on daily basis and uninterrupted supply should be made to Janitors for cleaning.
10.	Brooms, Mops, Glass/Floor cleaner vipers & brushes, web removers, Gutter Brush & other equipment to be used	As per requirement and good quality to be used.
11.	Lu blue in Toilet Cisterns	To be provided in 9xwashrooms on consumption of old one).
12.	Morteen Spray (mosquito killer)	4 every month.
13.	Vim Bar & Liquid	2 each
14.	Surf	½ KG three packets
15.	Harpic (Large Size)	4 Bottles
16.	Dettol, Acid Liquid (Large Size)	4 Bottles
17.	Phenyl (Finis)	6 Litters
18.	Dustbin Plastic Bag	½ KG
19.	Furniture Polish	02 pieces
20.	Empty Bottle	2 Pieces
21.	Washroom Brush	3 Pieces
22.	Plastic Water Bucket (Balti)	2 Pieces
23.	Master Dusters	6 Pieces
24.	Cloth Duster	6 Pieces
25.	Belcha	2 Pieces

TECHNICAL PROPOSAL**Bidder Information**

S. No	Required Information	Response
1.	Legal Name of the Business Entity	
2.	Year of Registration / Establishment of the Business Entity	
3.	National Tax Number (NTN)	
4.	General / Sindh Sales Tax Number	
5.	Legal status of Business Entity a. Public Ltd. Company b. Private Ltd. Company c. Firm d. Individual / Proprietorship e. Any Others (please specify) (Attach Copy/Copies of Registration Certificate(s))	
6.	Name & Designation of Head of Business Entity	
7.	Mobile No.	
8.	Phone No.	
9.	Email.	
10.	Address	

Mandatory Requirements for Eligibility

S. No	Mandatory Requirements	Attach Supporting Documents/Proof and mark Yes/No	
		YES	No
1.	Certificate of the Registration of the Business Entity with Tax Authority(s) i.e. FBR etc		
2.	Active Taxpayer List (ATL) of Federal Board of Revenue (FBR)		
3.	Active status on Sindh Revenue Board (SRB) For SST/GST		
4.	Certificate of Registration with Employees Old-Age Benefits Institution (EOBI) & Employees Social Security Institution (ESSI)		
5.	Minimum 05 years working experience (To be reckoned from the copy of oldest agreement, work order etc.)		
6.	Good Performance certificates/ letters at least from 03 previous clients		

7.			
8.	At least 03 similar assignments in hand (enclose copy of agreements)		
9.	Affidavit on Non-Judicial Stamp Paper to the effect that the bidder organization has not been blacklisted by any government/semi government/autonomous body or company		
10.	Submission of Bid Security of Rs. 60,000/- along with technical proposal		
11.	List of Major Clients		

Note: Non-fulfilling any of the mandatory requirements shall result into disqualification of the bid.

Technical Evaluation Criteria

Sr. #	Criteria	Marks
1	Experience: (with documentary evidence i.e. work award/ agreement/ completion certificate etc.) 05 marks per year beyond minimum experience of 05 years	20
2	Active Tax Payer Proof: (enclose income tax return filed with FBR for last 3 years (3.33 points per year)	10
3	Good Performance Certificate (provided by the Previous clients): 2 Point per Certificate max up to 20 points (Enclose certificates)	20
4	Copies of similar agreement in hand: 2 points per agreement maximum up to 10 points (Provide copies of agreements signed)	10
5	Major Clients: (Provide Work order/agreements copies) Corporate/Multinationals/Hospitals/Banks (5 points/client), Factory/Parks/Universities/Colleges/Schools (3.5/client), Government/Residential (2.5 points/client)	10
6	Randomly Physical Verification from any three Clients by Committee: Satisfactory Response (3.33 marks per client) Non-Satisfactory Response (Nil)	10
7	Existence of Office in Sukkur	10
8	Monthly credit transaction in business Bank Account for last six months More than 1.5 million - 10 points More than 01 million and less than 1.5 million - 5 points Less than 01 million 0 points	10

Note: Minimum points for qualifying for financial evaluation will be 70%.

Financial Bid for the Provision of Janitorial Services at PTA Regional Office Sukkur								
Sr. No	Description	Amount for 1st year of Contract		Amount for 2nd year of Contract		Amount for 3rd year of Contract		Grand Total
		Per month	Per year	Per month	Per year	Per month	Per year	
i.	Provision of Janitorial services of 2x Janitors along with cleaning Material at PTA Regional Office, Sukkur "Annexure-A"							
ii.	Tax (GST/SST)							
	Grand Total							

Note:

1. Bankers Cheque of Rs. 60,000/- shall accompany the technical proposal as Bid Security, failing which may result in disqualification.
2. Financial Bid is to be submitted on this format only.

SERVICE AGREEMENT
(FOR JANITORIAL SERVICES)

This Service Agreement (the "Agreement") for provision of janitorial services is made at _____
_____ on this _____ day of _____, 2022,

By and between

Pakistan Telecommunication Authority, a statutory body established under Pakistan Telecommunication (Re-organization) Act, 1996, having its principal office at PTA H/Q,F-5/1, Islamabad and its Regional Office, at **Bungalow No. A-146, Sindhi Cooperative Housing Society, Airport Road**, Sukkur through Regional Head or Officer In-charge, Sukkur (herein after referred to as the "PTA" which expression shall, where the context so permits, include its administrators or assigns) of the One Part; and;

M/s. _____

_____ through
gh

_____ bearing CNIC No. _____ having
its

registered office _____ (hereinafter referred as the
"Contractor" which expression where the context so permits shall include its successors,
administrator and permitted assigns) of the Other Part.

(If when and where applicable the Party of the One Part and Party of Other Part shall hereinafter be collectively referred to as 'Parties' and individually as 'Party' as the context of this Agreement requires).

WHEREAS,

1. PTA is desirous to acquire the janitorial services for cleaning building floors including common areas whether in use or vacant by sweeping, mopping, scrubbing, or vacuuming them, gather and empty trash and more as prescribed in Scope of Work/Services attached as **Annexure-A** of Bid documents. (hereinafter referred to as "Services") of its Regional office Sukkur, (hereinafter referred to as "Premises") in accordance with the terms of this Agreement;
2. The Contractor is being engaged in providing such type of Services and has agreed to provide these services in PTA Premises on the terms and subject to conditions as set forth hereunder.
3. The Contractor represents that it has the relevant expertise and holds valid and subsisting licenses/permissions, authorizations/approvals which are/or may be required from the Government of Pakistan, and that it has the requisite expertise and resources to provide top quality of requisite Services to PTA Premises in accordance with the highest standards and satisfaction of PTA. The Contractor undertakes that the Services shall be provided only through the staff/labour/workforce that has the requisite expertise and experience in this regard.
4. Upon the basis of the representations and warranties of the Contractor contained herein, PTA wishes to appoint the Contractor to provide the Services in its Premises.

NOW THEREFORE, for the consideration provided herein the representation and warranties, covenants, conditions and promises contained herein below and intending to be legally bound, PTA and Contractor hereby agree as follows:

1. SCOPE OF AGREEMENT

Subject to terms and conditions of this Agreement the Contractor agrees to provide the Services to PTA as per **Annexure-A** of Bid documents.

2. TERM AND TERMINATION

2.1 The Initial Term of the Agreement shall be for three (03) years commencing from (date/month/year) _____, 2022 and ending on _____, 2025 (both days inclusive). This Agreement may be renewed by mutual consent on such terms and for such period or otherwise as may be mutually agreed by the parties subject to satisfactory performance of the other party in accordance with prevailing laws.

2.2 Notwithstanding anything herein contained PTA shall be exclusively entitled to terminate this Agreement;

- a. Without advance notice, in case the Contractor is in breach of any of the terms of this Agreement, or in case PTA is not satisfied with the quality of Services and material being provided by Contractor;
- b. Without cause, by giving one month advance written notice to the Contractor.
- c. In case of such termination, the Contractor shall only be paid for Services actually rendered up to the date of termination, and any advance payment in respect of services not performed or in respect of period falling after the effective date of termination shall be refunded by the Contractor within seven (07) days.
- d. PTA shall not, because of expiration or termination of this Agreement, be liable to the Contractor for any compensation, reimbursement, or damages because of the loss or prospective profit or because of expenditures or commitments incurred in connection with the business of the Contractor.
- e. The Contractor can terminate this Agreement by giving one (01) month advance notice to PTA

3. Payments and Invoices

3.1 It is agreed that PTA shall pay to the Contractor Rs _____ inclusive of all applicable taxes for 1st year + Rs _____ inclusive of all applicable taxes for 2nd year +Rs _____ inclusive of all applicable taxes for 3rd year on account of Services rendered by the Contractor in accordance with the description contained in **Annex-C** of Bid documents.

3.2 The payment shall be made as procedure in vogue prevalent at the time of payment in PTA to the Contractor _____ for rendering the Services on submission of invoice/Bill having GST invoice on monthly basis duly verified by the Regional Head / Officer In-charge after deduction of Tax(s) at source as per Government Rules prevalent at the time of payment.

3.3 All payments to be made by PTA to the Contractor shall be subject to such deductions and withholding at source of taxes, duties, charges as provided under the law of the land which shall be to the account of the Contractor.

3.4 The Contractor shall be responsible entirely for any kind of tax, duties and charges whether present or future, payable in respect of his staff/workers/janitors and material. In this connection PTA shall

deduct at source all such taxes, duties, charges, as provided under the law of the land before making the payment to the Contractor. No any additional amount during the term of this Agreement should be claim by the Contractor.

- 3.5 The PTA shall have the right to require the Contractor to replace any of his employee/workmen whose conduct or performance is not satisfactory or PTA in its sole judgment consider that such employee/workmen/janitor of the Contractor shall be replaced immediately for security reasons in that event the Contractor shall be under obligation to provide replacement of such person immediately. It is responsibility of the Contractor to ensure the security clearance and character clearance of each person deployed within the premises of PTA.
- 3.6 The Contractor shall be solely responsible for all payments, liabilities and all other obligations of whatsoever nature pertaining to its staff/workers/janitors who shall be deputed for the Services at PTA premises.
4. Any **major security threats** shall be cause for immediate termination of this Agreement by PTA which will be without any prior notice to Contractor without prejudice to the other terms of the Agreement.
5. The Contractor will arrange Consumable items, Vacuum Cleaner, Floor Cleaning machine and necessary equipment for cleaning of the stairs, floor, exterior walls, windows, ground etc. of the building.
6. That all consumable items, equipment and instrument used during providing services under this agreement shall in no way bear any liability on PTA whether in terms of money or otherwise.
7. The contractor its/his staff, workers, employees, personnel, agents or any other person acting for him and/or on his behalf shall hold in confidence and complete confidentiality and all documents and other information supplied to the Contractor and its employees personnel, agents etc. by or behalf of PTA or which otherwise came/come into its/his/their knowledge and relates to PTA or any of its project.
8. The Contractor shall before deploying the manpower under this Agreement, provide Certificate of their each employee to PTA. Copy of CNIC be submitted to Regional Head / Officer In-charge, Sukkur.
9. The Contractor shall indemnify and hold harmless PTA its Employees and other Personnel against any and all claims, damages, liabilities, losses, and expenses, whether direct or indirect, or personal injury or death to persons or damage to property arising out of (i) any negligence or intentional act or omission by the Contractor or his employees, personal , agents, etc. in connection with the Agreement, or (ii) arising out of or in connection with the performance of his obligations under this Agreement.
10. The Contractor shall pay the compulsory contributions of EOBI and social security of each employee as per prevailing laws to the concerned government departments every month.
11. If any dispute or difference arises between the parties as to the terms of this Agreement or as to the performance or non-performance of the terms thereof or in connection with or arising out to this Agreement, the same shall be referred for resolution to the Zonal Director, PTA Zonal Office, Karachi. However, the Contractor will have the right to appeal to Chairman PTA.

Force Majeure

12. Neither Party shall be held responsible for any loss or damage or failure to perform all or any

of its obligations hereunder resulting from a Force Majeure event. For the purpose of this Agreement a "Force Majeure Event" shall mean any cause(s) which render(s) a Party wholly or partly unable to perform its obligations under this Agreement and which are neither reasonably within the control of such Party nor the result of the fault or negligence of such Party, and which occur despite all reasonable attempts to avoid, mitigate or remedy, and shall include acts of God, war, riots, civil insurrections, cyclones, hurricanes, floods, fires, explosions, earthquakes, lightning, storms, chemical contamination, epidemics or plagues, acts or campaigns of terrorism or sabotage, blockades or acts of Governmental Authority after the date of this Agreement. The Party initially affected by a Force Majeure shall promptly but not later than seven (07) days following the Force Majeure event notify the other of the estimated extent and duration of its inability to perform or delay in performing its obligations ("**Force Majeure Notification**"). Failure to notify within the afore-said period shall disentitle the Party suffering the Force Majeure from being excused for non-performance for the period for which the delay in notification persists. Upon cessation of the effects of the Force Majeure the Party initially affected by a Force Majeure shall promptly notify the other of such cessation.

13. Cost of electricity/water for rendering services shall be borne by the PTA.
14. Contractor will only employ those persons who are adult (Above the 18 years of age and below the 60 years of age) having valid CNIC of Pakistan only. The Contractor shall ensure that all the janitors/workers hired are mentally and physically fit for the job and have no communicable disease and are healthy in all respect to perform the job.
15. Supervisor of the Contractor will visit PTA premises at least once in a week, also visit premises whenever required by PTA Officer In-charge.
16. PTA shall not be liable for any injury/ loss to the staff/worker/janitors of the Contractor during the course of business. The Contractor shall always undertake the Job at his own risk and cost by adopting best safety measures for its employees and will be at its own responsibility that all its staff/employees are insured.
17. All cleaning material, equipment tools and other items to carry out the services will be arranged and provided by the Contractor at his own cost. The material used should be of best quality subject to acceptance of PTA, through its acceptance team nominated by Regional Head / Officer In-charge, Sukkur.
18. Contractual amount is inclusive of cost of labors duties, taxes surcharges overhead and profit and no claim whatsoever will be determined for any extra or additional payment in this regard.
19. The contractor will employ at least two persons (Janitors/Cleaners) for cleaning services and the jobs mentioned in this agreement / tender document at no additional cost.
20. The Contractor shall before deploying the manpower under this Agreement, provide valid and authentic, security clearance and character certificate of each of its employees/janitors from local police station.
21. Fair wages rule shall be adopted as per instruction of Government of Sindh.
22. All Janitors/staff should be in distinct uniform bearing the name of **Contractor i.e.**

23. An appropriate deduction (as per practice at other offices of PTA) on account of unsatisfactory performance, fewer janitors deployed, shortage/less amount of material provided for cleaning during the period of this Agreement will be made on monthly basis. The deduction amount will be conveyed/calculated by Regional Head / Officer In-charge, Sukkur while processing the monthly bill (if any).

24. The Contractor would be served with a warning notice after imposing the penalties, where in case of persistent in violations like offensive behavior, not adhering the instructions, refusing to take responsibility and non-compliance against telephonic/email/in writing complaints, after Two consecutive warnings on similar content, the additional penalties may be imposed to contractor ranged from 5% to 20% of total monthly payment against each additional warning after first two warnings against similar content or non-compliance against any reported issues, also PTA may terminate this Agreement with immediate effect after Three consecutive warnings against serious violations.
25. **The Contractor** will be responsible for any or all mishap caused by the Janitors/staff.
26. Storage Space will be provided within the PTA building premises to the Contractor for storage of required cleaning material and equipment/ machines etc.
27. Contractor will provide **cleaning trolleys** and **litter carrying trolleys** to janitors for floors which will be equipped with all required material used for cleaning etc.
28. The Contractor shall always be responsible to indemnify the PTA in the event the Contractor terminates this Agreement before the expiry of the Agreement. The provisions of this Agreement and the rights and obligations hereunder shall be governed by and construed in accordance with the prevailing laws of Pakistan.
29. A party's failure to exercise or delay in exercising any right, power or privilege under this Agreement shall not operate as a waiver; nor shall any single or partial exercise of any right, power or privilege preclude any other or further exercise thereof.
30. The invalidity or unenforceability of any provisions of this Agreement shall not affect the validity or enforceability of any other provision of this Agreement, which shall remain in full force and effect.
31. All addition amendments and variations to this agreement shall be binding only if in writing and signed by the Parties or their duly authorized representatives.
32. This Agreement may not be assigned by either party to other than by mutual agreement between the Parties in writing.
33. Documents includes but is not limited to Bid documents pertaining to general instructions, special stipulations and financial proposal and all other requirements related to the Services under this Agreement and **Annexure-A** pertaining to scope of Services of Agreement Annexure- **B & C** pertaining to the details of Bid Documents and its sub- Annexure(s) (if any); forms an integral part of this Agreement and has to be read and construed as such this Agreement.
34. This Agreement shall not be interpreted or construed to create an employer-employee relationship, an appointment to the service of PTA or even a promise to be so appointed, an association, joint venture, partnership or special agency between the parties or to impose any partnership obligation or liability upon either party. The contractor shall have no right, power, or authority to enter into any agreement or undertaking for, to act on behalf of, to act or be and agent or representative of, or to otherwise bind, PTA except when so expressly authorized by PTA.
35. This Agreement is intended by the parties as the final expression of their agreement and is intended also as a complete and exclusives statement of the terms of their agreement with respect to their relationship and all related matters.
36. The contractor shall act and shall ensure that its personnel also act in accordance with any instructions that may be given to them by the contractor from time to time, in verbal form and/or in written form.

IN WITNESS WHEREOF the parties hereto have set their hands the day, month and year first above written.

(Mr. _____)

Regional Head

S/o _____

NIC # _____

Address: - _____

Witness:

1. _____

2. _____

For & Behalf of PTA Regional

Office, Sukkur

Witness:

1. _____

2. _____
