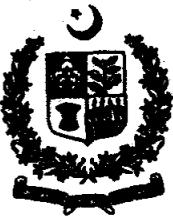


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PART II

Statutory Notifications (S. R. O.)

GOVERNMENT OF PAKISTAN

PAKISTAN TELECOMMUNICATION AUTHORITY

NOTIFICATION

Islamabad, the 30th June, 2012

S. R. O. 870 (I)/2012.—In exercise of powers conferred under clause (o) of sub-section (2) of section 5 of the Pakistan Telecommunication (Re-organization) Act, 1996, the Authority hereby makes the following regulations, namely;

1. **Short Title and Commencement.**—(1) These regulations shall be called the Subscriber Antecedents Verification (Second Amendment) Regulations, 2012.

(2) These regulations shall come into force from the date of gazette notification.

2. **Amendment in regulation 3, S.R.O 1189(I)2010 of 2010.**—In the Subscriber Antecedents Verification Regulations, 2010, at page 3972, after clause (d) of sub-regulation (1) of regulation 3 the following new clauses shall be inserted and read as follows:

(3995)

“(da) **“Change of ownership form”** means the document containing:

- (i) *Antecedents of the transferor and transferee;*
- (ii) *Date of the request;*
- (iii) *Signature of transferor or the authorized person and the transferee;*
- (iv) *Sales channel information i.e Unique ID, name, address, stamp; and*
- (v) *Any other information deemed necessary by the Authority.*

(db) **“Customer Service Center (CSC)”** means the designated office of the operator, for customer services”

3. Amendment in regulation 3, S.R.O 1189(I)2010 of 2010.—In the Subscriber Antecedents Verification Regulations, 2010, at page 3973, after clause (n) of sub-regulation (1) of regulation 3 the following new clause shall be inserted and read as follows:

“(na) **Unique ID’** means an exclusive sale ID issued by the concerned operator specifically for communicating with database of authorized sales channels”

4. Amendment in regulation 4, S.R.O 1189(I)2010 of 2010.—In the Subscriber Antecedents Verification Regulations, 2010, at page 3973, sub-regulation (1) & (2) of regulation 4 shall be substituted and read as follows:

“(1) Operators shall be entitled to sell SIM(s) only through their customer service outlets or registered and authorized agents/franchisees:

Provided that only a holder of a Unique ID shall be authorized to sell SIM(s):

Provided further that the Unique ID shall be assigned/ managed by the concerned Operator in the manner prescribed by the Authority from time to time.

(2) The Operator(s) shall ensure verification of Subscriber antecedents at the time of sale of a SIM by seeing original CNIC”

5. Amendment in regulation 5, S.R.O 1189(I)2010 of 2010.—In the Subscriber Antecedents Verification Regulations, 2010, at page 3973, clause (a) of sub-regulation (1) of regulation 5 shall be substituted and read as follows:

“(a) Requirements for Pakistani Nationals:

- (i) *Original CNIC to be shown to the authorized Person of the Operator.*
- (ii) *In case of minor(s), original CNIC of his/her parents and original Form B duly issued by NADRA to be shown to the authorized Person; and*
- (iii) *Any additional requirement as deemed to be necessary by the Authority from time to time”*

6. Amendment in regulation 5, S.R.O 1189(I)2010 of 2010.—In the Subscriber Antecedents Verification Regulations, 2010, at page 3974, sub-regulation (2) of regulation 5 shall be substituted and read as follows:

“All authorized Persons nominated by the Operator, shall be responsible for the collection, verification and attestation of all documents, where applicable, as referred above, as a prerequisite for the purchase of a SIM”

7. Amendment in regulation 5, S.R.O 1189(I)2010 of 2010.—In the Subscriber Antecedents Verification Regulations, 2010, at page 3974, sub-regulation (3) of regulation 5 shall be substituted and read as follows:

“Any Person holding Pakistani Nationality shall be entitled to purchase a Service for family members, subject to the provision of an original CNIC of the intended purchaser of the SIM and the concerned family member.

Explanation.—“family members” means and includes real and step father, mother, brother (s), sister (s), son (s), daughter (s)”.

7. Amendment in regulation 6, S.R.O 1189(1)2010 of 2010.—In the Subscriber Antecedents Verification Regulations, 2010, at page 3975, sub-regulation (3) &(4) of regulation 6 shall be substituted and read as follows:

- “(3) All Corporate Customers shall provide a detailed report to the concerned Operator regarding issuance of SIM(s) to the Person on their behalf within seven (7) days of sale of the SIM(s).*
- (4) All Operators shall provide a complete list of all Corporate Customers in accordance with the format attached as Annex-A to these Regulations for defense organizations, embassies and foreign missions, on quarterly basis”*

8. **Amendment in regulation 9, S.R.O 1189(I)2010 of 2010.**—In the Subscriber Antecedents Verification Regulations, 2010, at page 3976, in sub-regulation (3) of regulation 9, after the words “nearest customer service center” the words “or concerned sale channel” shall be inserted.

9. **Amendment in regulation 12, S.R.O 1189(I)2010 of 2010.**—In the Subscriber Antecedents Verification Regulations, 2010, at page 3977, regulation 12 shall be substituted and read as follows:

“Change of Ownership.—(1) All Operators shall follow the procedures prescribed by the Authority from time to time for processing requests for change of ownership by subscriber(s).

- (2) *Change of ownership request shall only be received by the Customer Service Centers and franchisees:*

Provided that the Franchisee shall only receive and forward the request for processing to the Customer Service Center of the concerned Operator within (5) five working days:

Provided further that upon receipt of request under sub-regulation (2) the CSC shall within seven (7) workings days of such request complete the process.

- (3) *A request for the change of ownership must include at a minimum the following:*
- (a) *Physical presence of owner or an authority letter authorizing such person to initiate request of change of ownership on behalf of the owner along with original CNIC of authorized person, original owner and transferee;*
- (b) *Completed change of ownership form;*
- (4) *Subject to fulfillment of requirements specified in sub-regulation (3) upon show of original CNIC of owner or authorized person and transferee the request for change of ownership shall be processed:*

Provided that a request of change of ownership shall not be entertained before the 30th day of last availed mobile number portability or the issuance of a duplicate SIM.

- (5) *Upon completion of each request for the change of ownership request the existing SIM shall be deactivated and a new inactive SIM shall be issued, which shall be activated in accordance with the procedure prescribed in regulation 8 and 9 of these regulations”*

10. **Amendment in regulation 18, S.R.O 1189(I) 2010 of 2010.**—In the Subscriber Antecedents Verification Regulations, 2010, at page 3978, in regulation 18, after the words ‘Subscribers’ the words ‘and shared with the Authority/ concerned quarters from time to time’ shall be inserted.

[No. 64/Regs/PTA/08/1729.]

ERUM LATIF,
Deputy Director (L & R)-I.