

SCHEDULE 5 – EMERGENCY SERVICES

1. In addition to the conveyance of Calls pursuant to **Schedule 2**, PTCL will convey in accordance with clause **2.1** of the main body of this Interconnection Agreement Emergency Calls that are handed over to PTCL at a POI by the Operator to the appropriate Emergency Service Organization.
2. The Operator will route Emergency Calls to POIs in accordance with specifications notified to that Operator by PTCL from time to time.
3. The Operator must provide PTCL with CLI for all Emergency Calls for the purpose of enabling an Emergency Service Organization to locate and identify the Calling Party of, and trace, an Emergency Call.
4. The Operator shall co-operate with the Emergency Service Organization to assist in the investigation to locate and identify the Calling Party of, and trace an Emergency Call as and when required.
5. The Operator shall be responsible to Forecast and order sufficient Interconnect Capacity under **Schedule 2** to enable the Emergency Calls to be carried across the Interconnect Link to PTCL's Network.
6. The Operator shall not conduct any testing of Emergency Calls unless with the prior arrangement and express permission from the Emergency Service Organization and PTCL.
7. The Operator shall pay to PTCL the Charges for the conveyance of emergency Calls handed over at the Interconnect Gateway Switch as provided in **Schedule 11**.